



EXAM INSTRUCTIONS

1. The Final Exam is a **Closed Book** and **closed Notes**.
2. It is forbidden to exchange any other things between you.
3. The instructor(s) proctor(s), and TA(s) will not respond to any question during the exam. If you think that something is wrong, **state** (write) your concern on the final Answering sheet.
4. Mobile phones **are strictly not allowed** to be with you during the exam. All phones must be turned off and put away. Students cannot use the cell phone calculator.
5. Write your name clearly in the **Arabic** language in all assigned place(s)

$$f(t) = \lambda e^{-\lambda t} \quad P(t_a \leq T) = 1 - e^{-\lambda} \quad P_n(T) = \frac{(\lambda T)^n}{n!} e^{-\lambda T} \quad P_n = \left(\frac{\lambda_{n-1} \lambda_{n-2} \dots \lambda_0}{\mu_n \mu_{n-1} \dots \mu_1} \right) P_0 \quad \sum_{i=0}^{\infty} x^i = \frac{1}{1-x}$$

$$S_n = \frac{a_1(1-r^n)}{1-r} \quad L_q = \sum_{n=c+1}^{\infty} (n-c) p_n \quad L_s = \sum_{n=0}^{\infty} n p_n \quad \mu_{ij} = \sum_{n=1}^{\infty} n f_{ij}^{(n)} \quad \pi P = \pi$$

$$P^n = P^{n-m} P^m$$

$$L_s = \frac{\rho}{1-\rho}, \quad L_q = \frac{\rho^2}{1-\rho}, \quad W_s = \frac{L_s}{\lambda}, \quad W_q = W_s - \frac{1}{\mu}, \quad W_q = W_s - t_s, \quad \bar{c} = L_s - L_q, \quad W_q = \frac{L_q}{\lambda_{eff}}$$

$$L_s = \frac{\rho[1-(N+1)\rho^N + N\rho^{N+1}]}{(1-\rho)(1-\rho^{N+1})}, \rho \neq 1, \quad p_N = \frac{(1-\rho)\rho^N}{1-\rho^{N+1}}, \quad \lambda_{eff} = \lambda(1-p_N), \quad W_s = \frac{L_s}{\lambda_{eff}}, \quad L_q = L_s - \frac{\lambda_{eff}}{\mu},$$

$$L_q = \frac{\rho^{c+1}}{(c-1)!(c-\rho)^2} P_0, \quad \left[P_0 = \left\{ \left(\sum_{n=0}^{c-1} \frac{\rho^n}{n!} \right) + \frac{\rho^c}{c!} \left(\frac{1}{1-\frac{\rho}{c}} \right) \right\}^{-1} \left(\text{when } \frac{\rho}{c} < 1 \right) \right], \quad W_q = \frac{L_q}{\lambda}, \quad \|\mu_{ij}\| = (I - N_j)^{-1} 1, j \neq i$$

$$L_q = \begin{cases} \frac{\rho^{c+1}}{(c-1)!(c-\rho)^2} \left\{ 1 - \left(\frac{\rho}{c} \right)^{N-c+1} - (N-c+1) \left(1 - \frac{\rho}{c} \right) \left(\frac{\rho}{c} \right)^{N-c} \right\} P_0, & \frac{\rho}{c} \neq 1 \\ \frac{\rho^c (N-c)(N-c+1)}{2c!} P_0, & \frac{\rho}{c} = 1 \end{cases}$$

$$p_n = \begin{cases} \frac{\rho^n}{n!} P_0, & 0 \leq n < c \\ \frac{\rho^n}{c! c^{n-c}} P_0, & c \leq n \leq N \end{cases} \quad \text{where, } P_0 = \begin{cases} \left(\left(\sum_{n=0}^{c-1} \frac{\rho^n}{n!} \right) + \frac{\rho^c \left(1 - \left(\frac{\rho}{c} \right)^{N-c+1} \right)}{c! \left(1 - \frac{\rho}{c} \right)} \right)^{-1}, & \frac{\rho}{c} \neq 1 \\ \left(\left(\sum_{n=0}^{c-1} \frac{\rho^n}{n!} \right) + \frac{\rho^c (N-c+1)}{c!} \right)^{-1}, & \frac{\rho}{c} = 1 \end{cases}$$

$$p_N = \frac{\rho^N}{c! c^{N-c}} P_0 \quad \alpha_i = \sum_{j=0}^{m-1} r_{ij}$$

General Rate Matrix

System State index

$$R = \begin{matrix} & \begin{matrix} 0 & 1 & 2 & \dots & m-1 \end{matrix} \\ \begin{matrix} 0 \\ 1 \\ \vdots \\ m-1 \end{matrix} & \begin{bmatrix} 0 & r_{01} & r_{02} & \dots & r_{0,m-1} \\ r_{10} & r_{11} & r_{12} & \dots & r_{1,m-1} \\ \vdots & \vdots & \vdots & \dots & \vdots \\ r_{m-1,0} & r_{m-1,1} & r_{m-1,2} & \dots & 0 \end{bmatrix} \end{matrix}$$