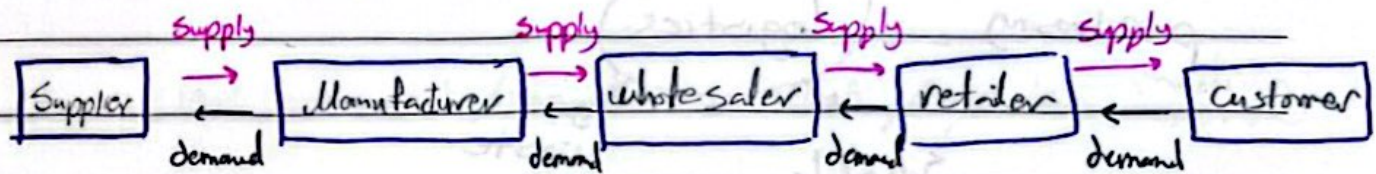


* PPC *

- General Supply chain :-



Manufacturer

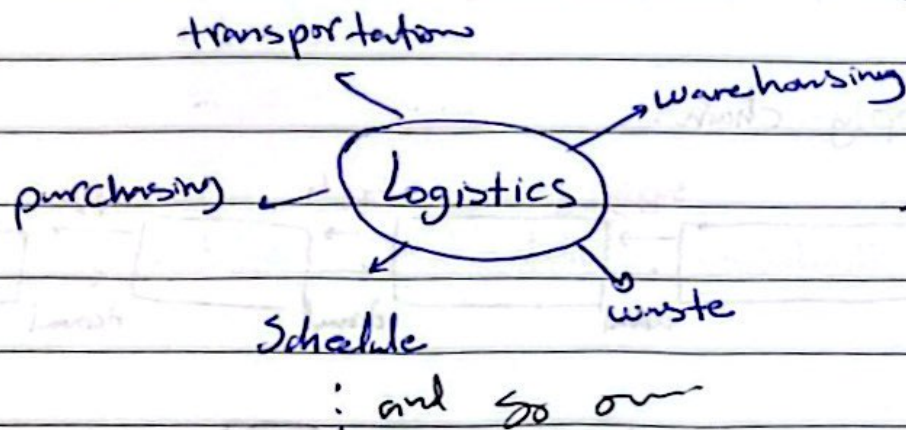
- Functions -

| | |
|------------|-----------|
| production | Sales |
| logistics | Marketing |
| Quality | Finance |
| IT | HR |

Supply chain management :- Matching the "Supply" with the "demand".

- Logistics (activities)

- ① Forecasting
- ② Inventory management
- ③ aggregate planning
- ④ scheduling
- ⑤ Material requirements planning



SKU: (Stock Keeping Unit) any item stocked somewhere in supply chain operation - with a unified code:-

Ch14

I Forecasting

- actual activity -

What to Forecast?

choosing Forecasting System

choosing Forecasting technique

↳ level of aggregation

↳ units of measurements

* level of aggregation:-

highest level → all products (unit/year)

lower level → each group of products

lowest level → each product or item

SKU: Stock Keeping unit

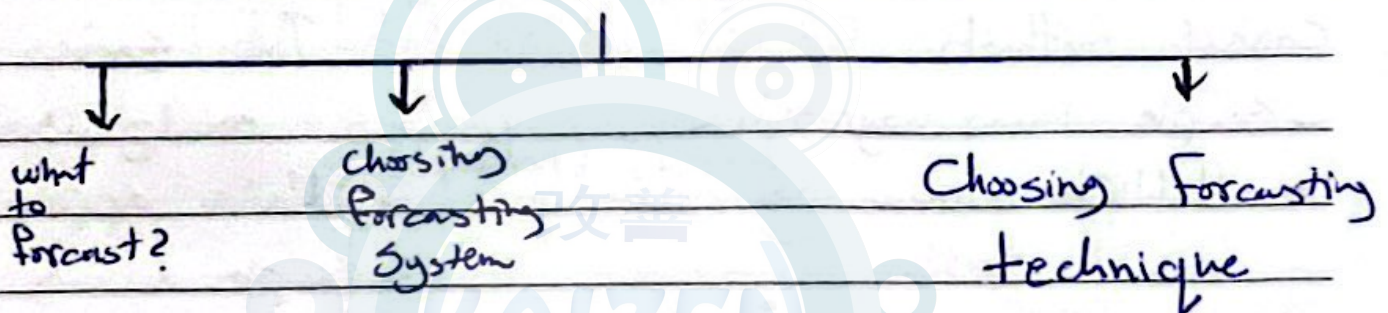
units of measurements:-

- highest level \rightarrow unit/year long term

- lower level \rightarrow unit/month, unit/quarter medium term

- lowest level \rightarrow unit/day, Unit/week, Unit/shift
Shortest term hours

Forecasting



"SKUs with unknown previous data for the demand"

- Judgmental methods:-

- executive opinion
- market research
- Delphi method
- Sales force estimates

SKUs with known previous data for demand

- Quantitative techniques:-

- causal methods
- Time series analysis

x Choosing Forecasting ~~tech~~ technique x

↓

"for skus with previous demand"

↓

x Quantitative techniques x

Causal methods

Time series

- Simple linear regression
- Multiple linear regression
- Neural networks

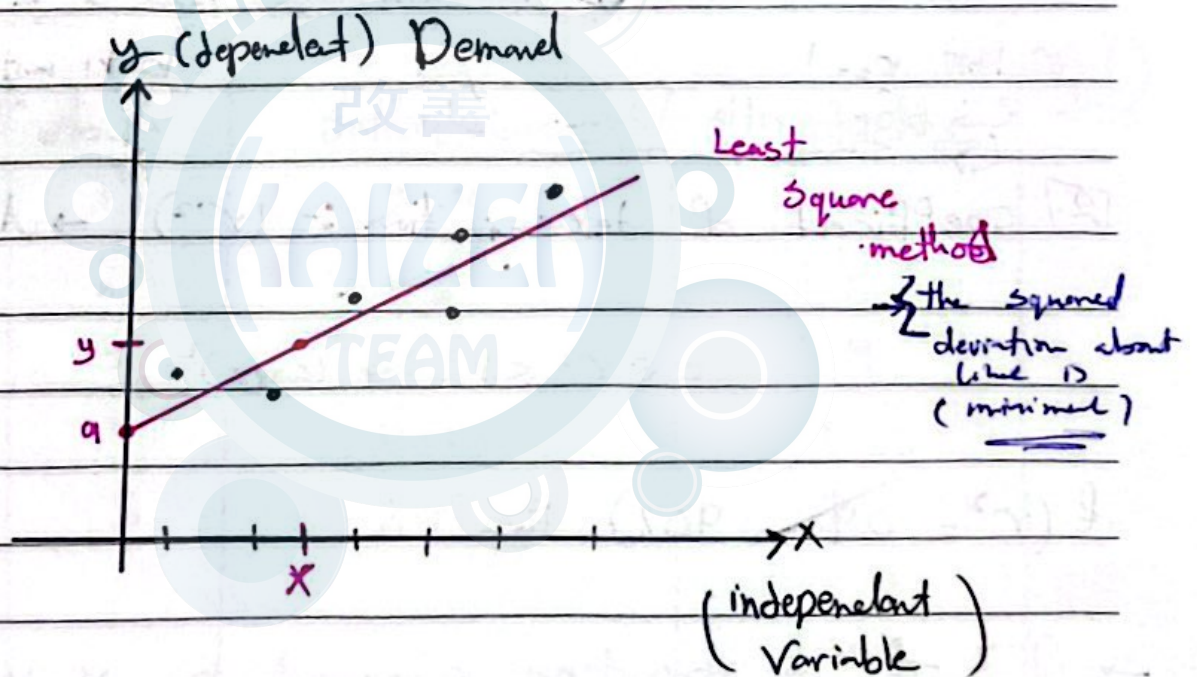
- analysis
- Naive approach
 - Simple moving average
 - exponential
 - Smoothing avg
 - Trend
 - multiplicative

Seasonal method.

Causal Methods :-

II Simple linear regression:- "relationship between 2-variables" x and y .

| Period | x | y | xy | x^2 | y^2 |
|----------|----------|----------|-----------|------------|------------|
| 1 | x_1 | y_1 | $x_1 y_1$ | $(x_1)^2$ | $(y_1)^2$ |
| 2 | x_2 | y_2 | $x_2 y_2$ | \vdots | \vdots |
| 3 | x_3 | y_3 | $x_3 y_3$ | \vdots | \vdots |
| \vdots | \vdots | \vdots | \vdots | \vdots | \vdots |
| \vdots | \vdots | \vdots | \vdots | \vdots | \vdots |
| | $\sum x$ | $\sum y$ | $\sum xy$ | $\sum x^2$ | $\sum y^2$ |



~~$y = a + bx$~~ $y = a + bx$

$$a = \bar{y} - b \bar{x}$$

y -Intercept

$$b = \frac{\sum xy - n \bar{x} \bar{y}}{\sum x^2 - n \bar{x}^2}$$

Slope

Then \rightarrow
* Measures to test the regression:-

1] Correlation Coefficient :- (r)

direction -
strength ..

$$r = \frac{n \sum xy - \sum x \sum y}{\sqrt{(n \sum x^2 - (\sum x)^2)(n \sum y^2 - (\sum y)^2)}}$$

$$-1 \leq r \leq 1$$

"inversely" \leftarrow
proportional

zero

"directly" \rightarrow
proportional

① no relation ② There's a relation but not linear..

$$r=1 \text{ or } r=-1$$

\hookrightarrow perfectly linear relation
 \hookrightarrow strongest relation

2] Coefficient of determination :- (r^2) \rightarrow Amount of Variation

$$0 \leq r^2 \leq 1 \rightarrow (\text{corr})^2$$

If ($r^2 = 0.9 = 90\%$) then:-

\rightarrow 90% of y-variation caused by x-variation
 \rightarrow 90% of the variation fitted the model

③ standard error of estimate :- (S)

$$S = \sqrt{\frac{\sum y^2 - a \sum y - b \sum xy}{n - 2}}$$

(S) indicates the variation of the measured points about the regression line.

→ So, the smallest (S) the better.

but the highest (V) → (the closest to 4, -1) the better...

"Ex"

| Month | Sales (thousand) ^y | Advertise ^x (thousand \$) |
|-------|-------------------------------|--------------------------------------|
| 1 | 264 | 2.5 |
| 2 | 116 | 1.3 |
| 3 | 165 | 1.4 |
| 4 | 101 | 1 |
| 5 | 229 | 2 |

* the effect of advertising on the Sales .. (2 variables) ← independent (advertising)
dependent (Sales)

we need $\sum x, \sum y, \sum x^2, \sum y^2, \sum (xy)$

$$b_1 = -8.135$$

$$b_0 = 109.22$$

$$r = 0.979 \approx 0.98 \checkmark$$

$$y = -8.135 \oplus 109.22 x$$

* The company will spend 1750\$ on advertising
So the sales will be?

1.75 thousand \$

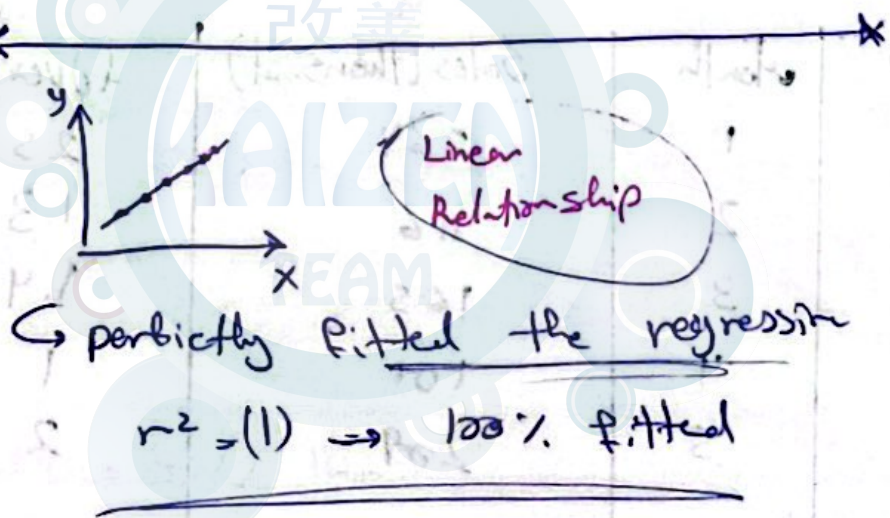
$$-8.135 \oplus 109.22 (1.75) = 183 \text{ (thous unit)}$$

183000 unit

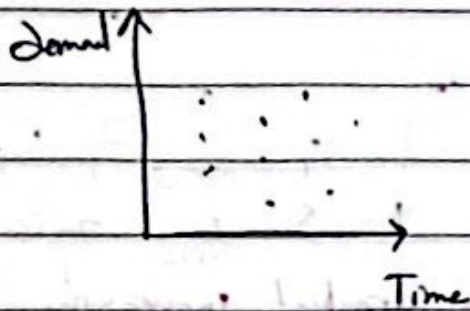
↳ important
in company

Remark:

($r^2 = 1$)



* Time series analysis *

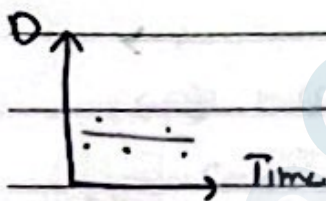


The time series patterns:-

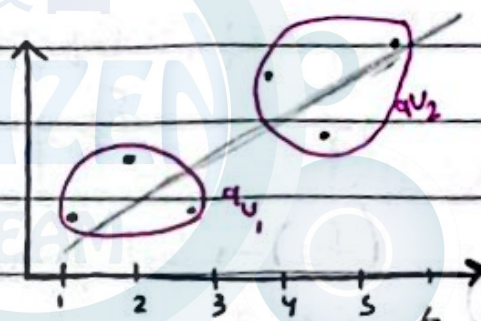
- 1) horizontal
- 2) trend
- 3) Seasonal
- 4) Cyclical
- 5) Random

↳ doesn't follow any pattern.

① Horizontal

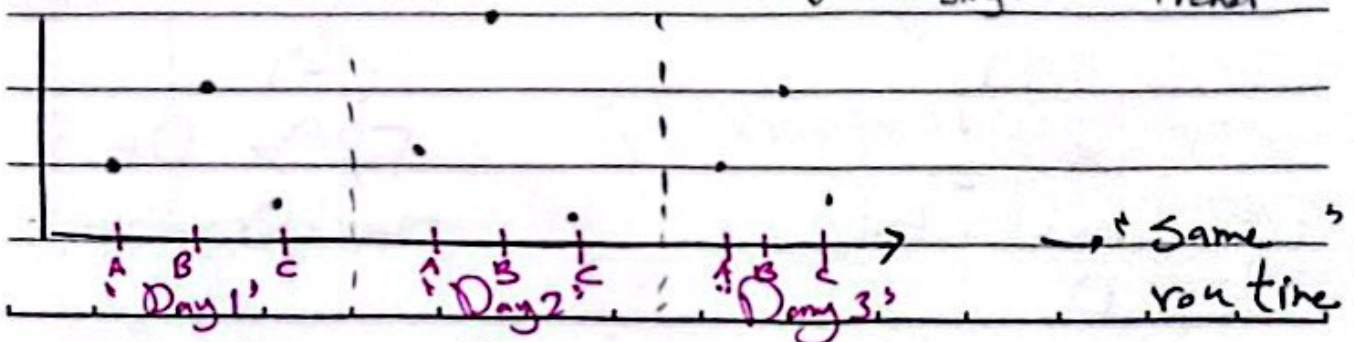
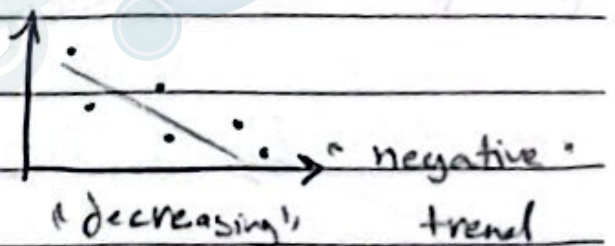


② positive trend



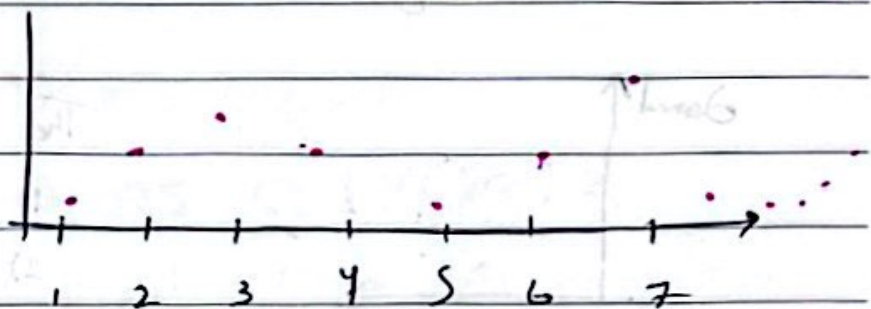
$$a_3 > a_2 > a_1$$

③ Seasonal



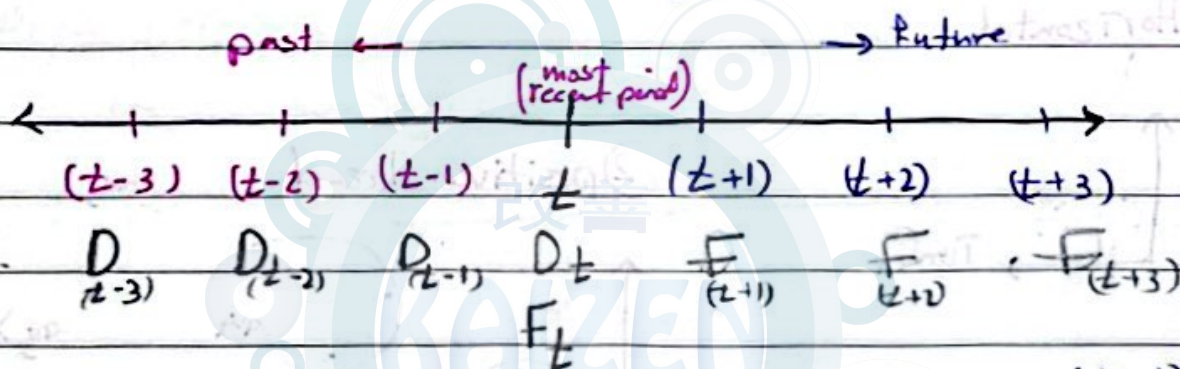
periods → Days
Season → shift

④ Cyclical:-



gradual decreasing followed by gradual increasing and so on...

Time Series Analysis Tech.



(t-1)
Second most
recent period
or (last period)

(F_t) → last period Forecast

(t+1)
Next period

Forecast done at the last period

$$E_t = D_t - F_t$$

(+)

$$F_t < D_t$$

under estimating

D

(-)

$$F_t > D_t$$

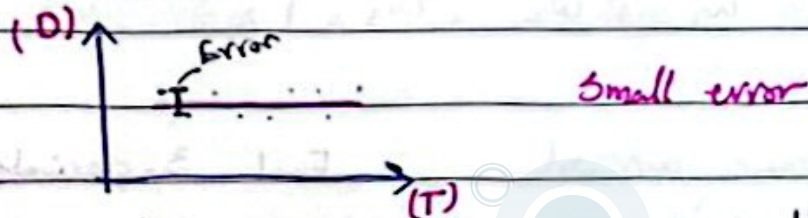
overestimating

D

Time series techniques

I Naive approach:- (horizontal)

$$F_{t+1} = D_t$$



The narrower point, the smaller error

error → stable...

II Simple moving average:- (most recent periods) ($t, t-1, t-2, \dots$) (this could have 2, 3, ... periods)

$$F_{t+1} = \frac{D_t \oplus D_{t-1} \oplus D_{t-2} \dots}{n}$$

3-s.m.avg

$$F_{t+1} = \frac{D_t \oplus D_{t-1} \oplus D_{t-2}}{3}$$

3-periods
moving - avg

| week | Patient arrived | |
|------|-----------------|--|
| 1 | 400 | |
| 2 | 380 | $F_4 = \frac{400 + 380 + 411}{3} = 397$ patients |
| 3 | 411 | |
| 4 | ? | |

③ weighted moving average

$$F_{t+1} = w_1 D_t + w_2 D_{t-1} + w_3 D_{t-2}$$

$$w_1 > w_2 > w_3$$

$$w_1 + w_2 + w_3 = 1$$

| Month | Customer arrival | Final 3-periods weighted moving avg |
|-------|------------------|--|
| 1 | 800 | |
| 2 | 740 | $w_1 = 0.5$ |
| 3 | 810 | $w_2 = 0.3$ |
| 4 | 790 | $w_3 = 0.2$ |
| 5 | ? | |

$$F_5 = 0.5 (790) + 0.3 (810) + 0.2 (740)$$

$$= \underline{786 \text{ customers}}$$

don't forget to
round up or down
if the avg isn't
integer..

or if the Demand = 805
calculate the error:-

$$805 - 786 = 19 \text{ cust}$$

(+) under estimating
for D

Important

Forecast month 4 through 7 :- means

F_4, F_5, F_6, F_7 each one (of the forecasting) alone..

④ Exponential Smoothing :- (α)

$$F_{t+1} = \alpha D_t + (1-\alpha) F_t$$

t $(t+1)$

D_t F_{t+1}
 F_t

D_t : this period demand

F_t : last period Forecast

α : exponential Smoothing parameter

$$0 \leq \alpha \leq 1$$

(0.1, 0.3, 0.5...)

↳ The greater " α " gives a greater influencing for the demand.

if $\alpha = 0.1$ find F_3

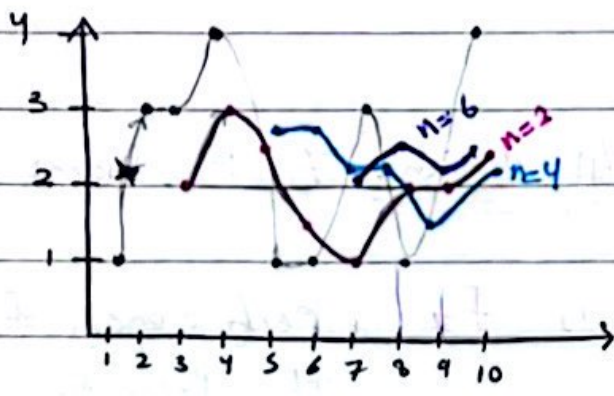
① we assume $F_1 = D_1 = 400$ p

| week | patients |
|------|----------|
| 1 | 400 |
| 2 | 380 |

② $F_2 = 0.1(400) + 0.9(400) = 400$?!

$$F_3 = 0.1(380) + 0.9(400) = 392 \text{ patient}$$

$n=6$
~~Smaller~~ → closer and smoother



$n=2$ (small)
 → more emphasis for the last 2-periods only
 → Responsive

① Simple moving avg 2 periods ($T \geq 3$) behaviour
Err Error

$$F_3 = \frac{1+3}{2} = 2, F_4 = \frac{3+3}{2} = 3, F_5 = \frac{4+3}{2} = 3.5$$

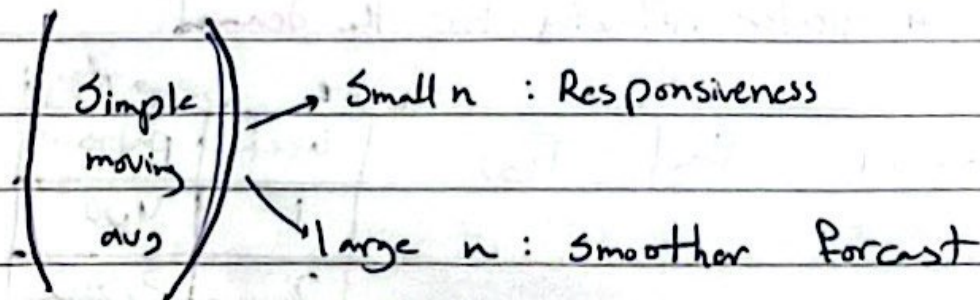
$$F_6 = \frac{1+4}{2} = 2.5, F_7 = \frac{1+1}{2} = 1, F_8 = \frac{3+1}{2} = 2$$

$$F_9 = \frac{1+3}{2} = 2, F_{10} = \frac{1+4}{2} = 2.5$$

② Simple moving avg ($n=4$) ($T \geq 5$)

$$F_5 = 2.75, F_6 = 2.75, F_7 = 2.25, F_8 = 2.25, F_9 = 2.25, F_{10} = 2.25$$

($n=4$) larger 'n' the behaviour becomes smoother
 → the points are closer to each other



In α smaller \Rightarrow more responsive Forecast
 α larger \Rightarrow more smoothed

- responsive forecast since it'll be affected by only small number of periods \rightarrow high variation
- smooth, since it's affected by large "n" so, the behavior will seem to be horizontal

In "exponential-smoothing"

$$F_t = \alpha D_t + (1-\alpha) F_{t-1}$$

\hookrightarrow larger α will give more emphasis for last period demand only, and less emphasis for the forecast

| | | | | |
|-------------------|-----|-------------------------|-----------------------------|--------------------------|
| α is large | and | Last period demand high | high effect on the forecast | \rightarrow Responsive |
|-------------------|-----|-------------------------|-----------------------------|--------------------------|

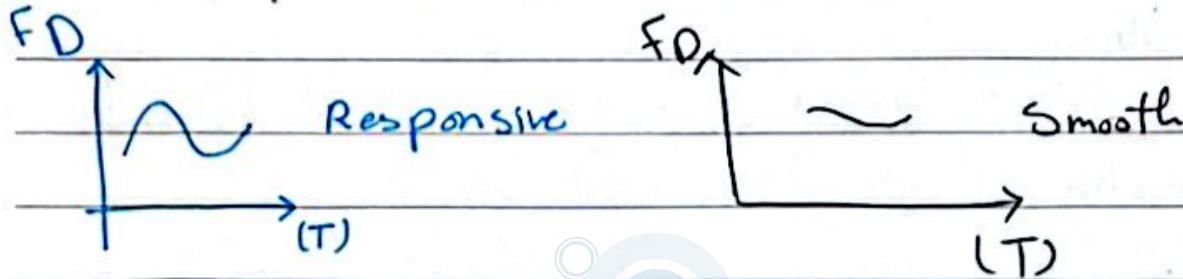
α larger \Rightarrow more responsive forecast

In (exponential smoothing) α smaller \Rightarrow more smoothed forecast

Horizontal Time-Series-pattern

- Naive approach
- simple moving avg
- weighted moving avg
- exponential smoothing

lowest error



- Forecast for the demand to be ordered from the supplier
 → Smooth, so we use large "n" (in simple M. avg)

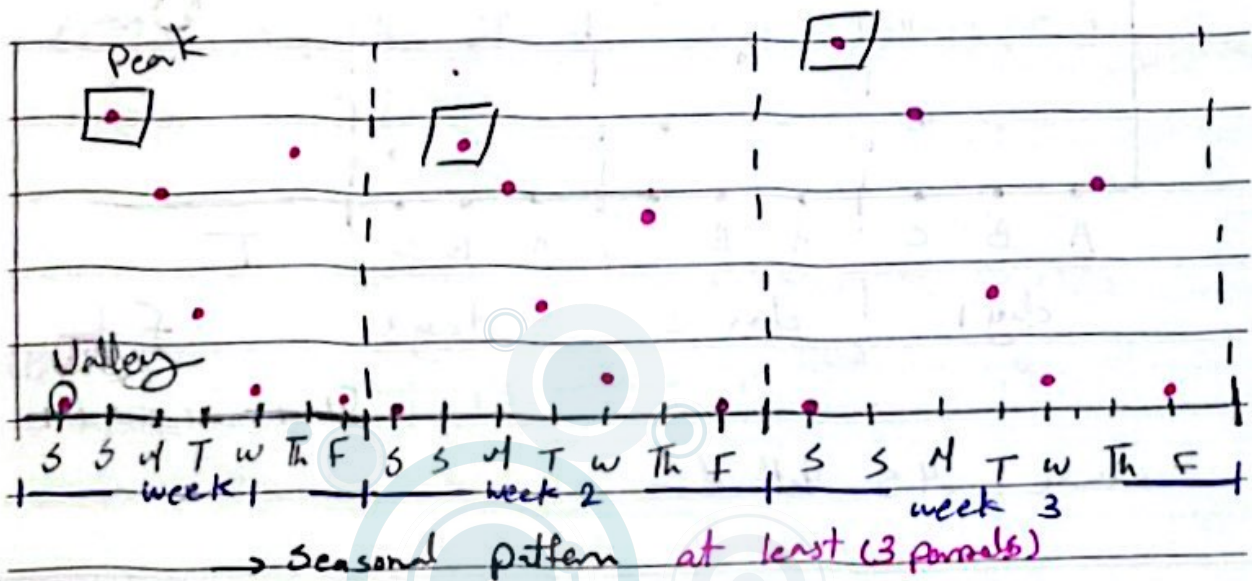
- Forecast to the production in the Flexible production line.
 → Smaller "n" and Responsive demand.
 cost ~~doesn't~~ is not affecting by the amount of items.

$D_t = 5$
 $D_{t-1} = 6$ } $F_{t+1} = 5.5$ or F_{t+1} any value
 → same cost will be used.

Smooth \swarrow Small α large n
 Responsive \swarrow large α Small n

Time series methods

(5) Multiplicative seasonal method :- (Seasonal pattern)



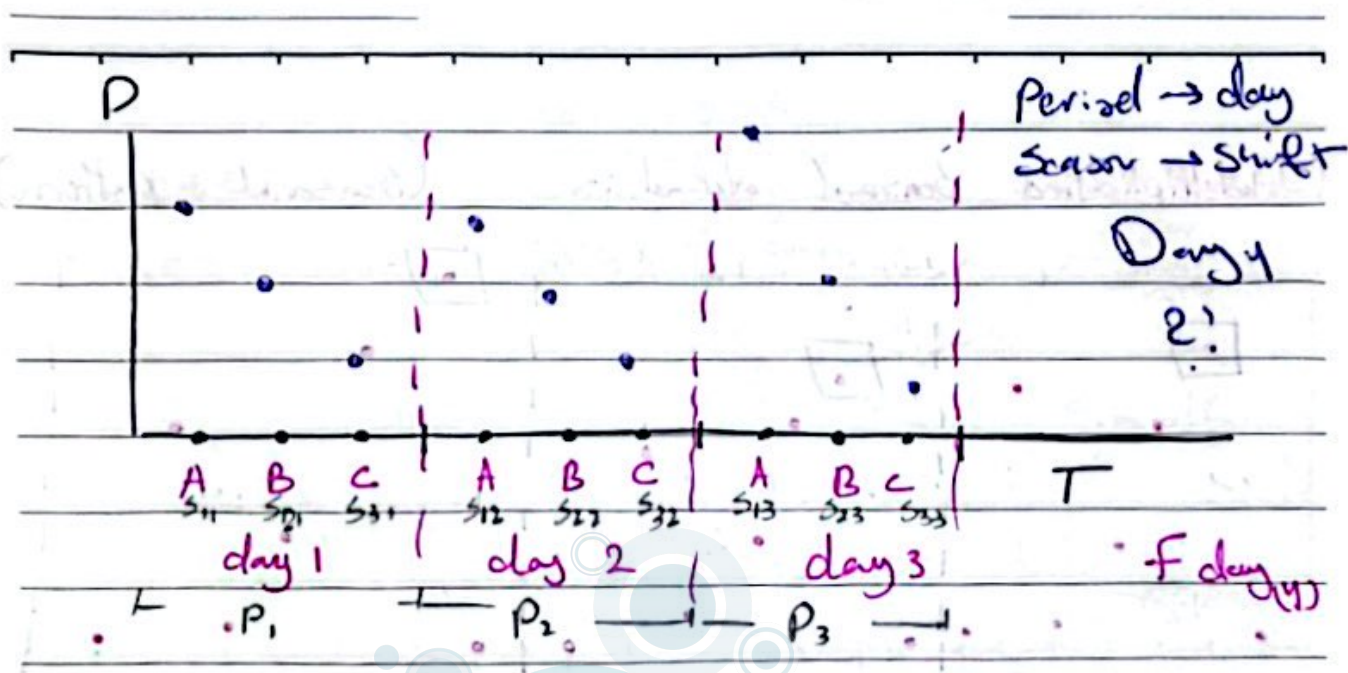
Period → week, Season → day

Each period → has a 7 seasons with the same behavior (peak and valley)

In seasonal pattern :- at all

The previous methods are not appropriate ~~method~~.

$F_{\text{sum}} = D_{\text{sat}}$ in Naive → too much error -



using M.S. Method:-

| | Seasonal Index | | Seasonal index | | | |
|--------|----------------|---|----------------|---|-------------|-----------------------|
| Season | D_1 | $SI(\text{Period 1})$ | D_2 | $SI(\text{Period 2})$ | avg SI | Forecast P_3 |
| S_1 | $D_{P_1 S_1}$ | $SI = \frac{D_{P_1 S_1}}{S_{1P_1} ADP_1}$ | $D_{P_2 S_1}$ | $SI = \frac{D_{P_2 S_1}}{S_{1P_2} ADP_2}$ | AST_{S_1} | $AST_{S_1} EAD_{P_3}$ |
| S_2 | $D_{P_1 S_2}$ | $SI = \frac{D_{P_1 S_2}}{S_{2P_1} ADP_1}$ | $D_{P_2 S_2}$ | $SI = \frac{D_{P_2 S_2}}{S_{2P_2} ADP_2}$ | AST_{S_2} | $AST_{S_2} EAD_{P_3}$ |
| S_3 | $D_{P_1 S_3}$ | $SI = \frac{D_{P_1 S_3}}{S_{3P_1} ADP_1}$ | $D_{P_2 S_3}$ | $SI = \frac{D_{P_2 S_3}}{S_{3P_2} ADP_2}$ | AST_{S_3} | $AST_{S_3} EAD_{P_3}$ |
| | $DT_{(1)} P_1$ | | $DT_{(2)} P_2$ | | | $F_{S P_3}$ |

$$AD(P) = \frac{DT}{\# \text{ Season}} \rightarrow \text{avg demand for period's season}$$

$$ASI_{(S)} = \frac{\sum SI \cdot P_n \cdot S}{\# \text{ of periods}}$$

① Estimation (DT_{P_3})

\rightarrow avg DT_{P_1} \oplus DT_{P_2} ...
 \rightarrow detect the ² behavior

② Estimation (AD_{P_3})

$$EDT_{P_3} = (EAD_{P_3})$$

Seasons

(1) Total demand for each period $\sum D_p$
 (2) Avg demand for each period's season
 $AD_p = \frac{\sum D_p}{\# \text{ seasons}}$ → avg demand per season

(3) SI (Seasonal Index for each season in each period)

$$SI_{ps} = \frac{D_{sp}}{AD_p}$$

(4) Total (SI) for each season

(5) Avg SI for each season
 $A \& I_{(s)} = \frac{\sum SI_{ps}}{\# \text{ periods}}$

(6) Estimation → $E(DT)$ for the forecast period
 → $E(AD_p) = \frac{E(DT)}{\# \text{ seasons}}$

(7) Forecast each season :-

$$F_{D(s)} = A \& I_{(s)} \times EAD_{(p)}$$

$$SI = \frac{D}{AD_p} \Rightarrow F_{D(s)} = SI_{(s)} \times A.D_{(p)}$$

Ex: The manager needs a quarterly forecast of the number of customers expected (next year), seasonal pattern with peak in the 3rd quarter, trough (valley) in the first quarter given (data) for 4 past years..

| Q | Year 1 | | Year 2 | | Year 3 | | Year 4 | |
|---|--------|------|--------|--------|--------|-------|--------|--------|
| | D | SI | D | SI | D | SI | D | SI |
| 1 | 45 | 0.18 | 70 | 0.233 | 100 | 0.22 | 100 | 0.182 |
| 2 | 335 | 1.34 | 370 | 1.233 | 585 | 1.3 | 725 | 1.3182 |
| 3 | 520 | 2.08 | 590 | 1.9667 | 830 | 1.844 | 1160 | 2.11 |
| 4 | 100 | 0.4 | 170 | 0.5667 | 285 | 0.633 | 215 | 0.391 |

| | | | | |
|-----|------|------|------|------|
| DT | 1000 | 1200 | 1800 | 2200 |
| ADP | 250 | 300 | 450 | 550 |

| Q | ASI(S) | Estimation |
|---|----------------|---|
| | $\sum SI(S)/4$ | DT(P _S) :- |
| 1 | 0.2037 | 1000 — 1200 — 1800 — 2200 |
| 2 | 1.2478 | +200 +600 +400 |
| 3 | 2.008 | $\uparrow m(\text{avg}) = \frac{200 + 600 + 400}{3} = 400(+)$ |
| 4 | 0.4977 | |

$$E DT_P = 2600, E AD_P = 2600$$

$$= \frac{2600}{4} = 650$$

| Q | $F_{P5(s)}$ | $F_{P5(s)}$ | Rounded (number of Customer) |
|---|------------------------------|-------------|------------------------------|
| 1 | $AST_{S_1} * \bar{E}D_{P_5}$ | 132.795 | 133 customer (valley) ✓ |
| 2 | $AST_{S_2} * \bar{E}D_{P_5}$ | 843.57 | 844 customer |
| 3 | $AST_{S_3} * \bar{E}D_{P_5}$ | 1305.2 | 1305 customer (peak) ✓ |
| 4 | $AST_{S_4} * \bar{E}D_{P_5}$ | 323.5 | 324 customer |

(Horizontal) Forecast • Simple - Moving - avg •

• weighted - Moving - avg

• Exponential - Smoothing

• Naive approach

averaging
→ low error

(Seasonal) Forecast multiplicative - Seasonal - Method
Additive - Seasonal - Method, SARIMA

(Trend) Forecast • Simple - linear regression, ARIMA

• trend adjusted Exponential Smoothing



• 'positive trend'

$$[1] (y) = a + b(x)$$

[2] test the regression by measures like (R, R^2, S) → strength

(T) independent

How to choose the Best technique ?!

| Period (t) | D_t | F_t | Error (E) | ① we should have a previous data for the errors at least (5) periods |
|----------------|-------|-------|---------------|--|
| 1 | D_1 | F_1 | $D_1 - F_1$ | |
| 2 | D_2 | F_2 | $D_2 - F_2$ | |
| 3 | D_3 | F_3 | $D_3 - F_3$ | |
| 4 | D_4 | F_4 | $D_4 - F_4$ | |
| 5 | D_5 | F_5 | $D_5 - F_5$ | |

② we use the measures of error

→ to compare between the methods and to find the best one:-

* measures of error:-

① Cumulative Sum of Forecast error $CFE = \sum_{t=1}^n E_t$

| Period | Method (1) | Method (2) | → Indicates the bias direction → amount of bias |
|--------|-------------|--------------|--|
| 1 | -2 | +2 | |
| 2 | +4 | -4 | |
| 3 | +3 | -3 | |
| 4 | +5 | -5 | |
| CFE | $\oplus 10$ | $\ominus 10$ | |

mostly under estimated demand

mostly over estimated demand

② Mean bias (\bar{E}) = $\frac{CFE}{n}$ $\rightarrow (+)$ under estimation
 $\rightarrow (-)$ over estimation

Indicates ① the bias direction

② avg bias during (n - periods)

③ Mean absolute deviation (MAD)

$$MAD = \frac{\sum_{t=1}^{t=n} |E_t|}{n}$$

avg amount of deviation from the actual demand

④ Mean absolute Percent error (MAPE)

$$MAPE = \frac{\sum_{t=1}^{t=n} \left(\frac{|E_t|}{D_t} \times 100 \right)}{n}$$

The error as a percent of the actual demand

| E | D | $ E /D$ |
|-----|------|---------|
| 1 | 1000 | 0.001 |
| 1 | 10 | 0.1 |

(1 - 5) Measures of (Central-tendency), (6) Variation

(5) Mean Squared Error (MSE)

$$MSE = \frac{\sum_{t=1}^n (E_t)^2}{n}$$

→ to detect the large errors in some periods

→ that is not detected by MAD

| P | w_1 | w_2 |
|-----|-------|-------|
| 1 | 1 | 0 |
| 2 | 1 | 0 |
| 3 | 1 | 0 |
| 4 | 1 | 4 |
| MAD | 1 | 1 |
| MSE | 1 | 4 |

→ large error is a bad error

(6) Standard-deviation of error (σ_E)

$$\sigma_E = \sqrt{\frac{\sum (E_t - \bar{E})^2}{n - 1}}$$

\bar{E} : Mean bias

→ Important to know the variation on the error values.

Ex: Calculate the measures of error:-

| y | D | F | E | $ E $ | $\frac{ E }{D} \times 100$ | E^2 |
|-----|-----|-----|--------|--------|----------------------------|---------|
| 1 | 200 | 225 | -25 | 25 | 12.5% | 625 |
| 2 | 240 | 220 | +20 | 20 | 8.33% | 400 |
| 3 | 300 | 225 | +15 | 15 | 5% | 225 |
| 4 | 370 | 340 | -20 | 20 | 5.4% | 400 |
| 5 | 230 | 250 | -20 | 20 | 8.7% | 400 |
| 6 | 260 | 240 | +20 | 20 | 7.69% | 400 |
| 7 | 240 | 250 | -10 | 10 | 4.17% | 100 |
| 8 | 275 | 240 | +35 | 35 | 12.7% | 1225 |
| Sum | | | -15 | 145 | 79.37% | 5275 |
| avg | | | -1.875 | 24.375 | 9.9% | 659.375 |

① CFE = ~~225~~ -15 (mostly over estimation) ✓

② Mean bias (\bar{E}) = -1.875 ✓

③ MAD = 24.375 ✓

④ MSE = 659.375 ✓

⑤ MAPE = 9.9% ✓

⑥ σ_E = 27.4 ✓

→ if the SKU has previous data about the actual demand and we have two methods that are considered to be the Best

II Combination Forecasting (avg)

| Period | Method (1) | Method (2) | Combination (F) |
|--------|---------------|---------------|----------------------------------|
| 10 | $F_{M1, P10}$ | $F_{M2, P10}$ | $F_{M1, P10} \oplus F_{M2, P10}$ |
| | | | 2 |

→ but M_1 and M_2 must have a close measures of errors to use the (Combination Forecasting)

III Focus Forecasting: (we focus on the method with the least measure of error at the last period)

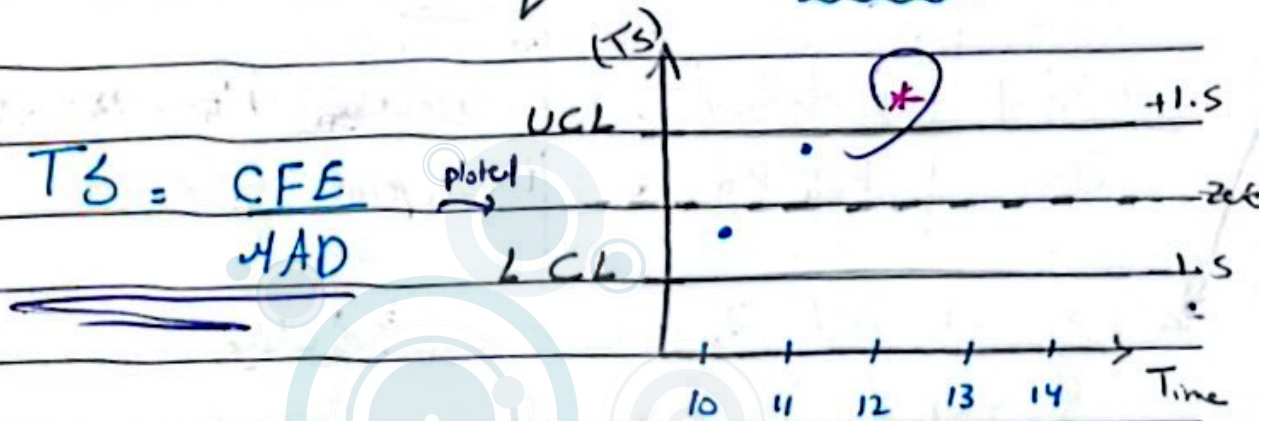
| (MAD) | M_1 | | | | M_2 | | | | Forecast |
|--------|----------|------------------|------------------|------------|----------|----------|----------|------------|---------------------|
| Period | D_1 | F_{M1} | E_{M1} | MAD | D | F_2 | E_2 | MAD | (Decision) |
| 10 | D_{10} | $F_{M1, D_{10}}$ | $E_{M1, D_{10}}$ | MAD_{10} | D_{10} | F_{M2} | E_{M2} | MAD | F_{11} (Method 2) |
| 11 | D_{11} | F_{M1} | E_{M1} | MAD_{11} | D_{11} | F_{M2} | E_{M2} | MAD_{11} | F_{12} (Method 1) |
| 12 | | $F_{M1, P_{12}}$ | | | | | | | at Period 11 |

($MAD = \sum |E|$) changes with time

→ according to its value we choose the Best-Method

→ Some time the measure of interest isn't the (MAD)
So, we use this method with the interesting measure

"Tracking signal" to check if the process of forecasting by the choosed technique is in control ? or not



→ (alarms system)

at (p=12) there's something wrong

* In focus forecasting, we focus on the least measure of interest at the last period it could be MAD or MAPE or \bar{E} ... and so on

Forecasting

Do you have a previous data about the actual demand?

Yes → Quantitative methods

No → Judgemental methods

Judgemental methods

- market research
- executive opinion
- Delphi (anonymous experts)
- Sales Force estimates

Quantitative methods

- Causal method: assumption there's variable affecting the demand
- Time series analysis: there's a pattern of the demand's behaviour..

Causal methods

- Linear Relation: Simple linear regression, multiple "
- non linear Relation

Time series analysis

- Horizontal: Simple moving average, ^{naive} weighted moving, E.S.
- trend: (Simple linear regression, ARIMA)
- Seasonal: (Multiplicative - Seasonal-Method) SAREMA

↓

Random cyclical

measures of error

To choose between technique

- CFE, \bar{E} (interested to not have bias)
- MSE (to not produce large error)
- MAD (to not produce Forecast away from actual demand)
- MAPE (to not produce large error as a percent of demand)
- σ_E (to not produce variability in Error)

if more than one is suitable
based on measures of errors

choose between them
Combination Forecast
Focus Forecast

Check if the used method controls the forecasting process → Tracking Signal

(Tracking Signal) control chart

In control → keep using
out of control → use another technique

Questions

$$a = 42.46$$

$$r = 0.817$$

$$b = 2.45$$

X y Simple linear regression

1 Jan 41

$$y = a + bX$$

2 Feb 46

3 Mar 57

$$b = \frac{\sum yx - n \bar{x} \bar{y}}{\sum x^2 - n (\bar{x})^2}$$

4 Apr 52

$$= \frac{2029 - 8(4.5)(53.5)}{204 - 8(4.5)^2}$$

5 May 59

$$= 2.45$$

6 Jun 51

$$a' = \bar{y} - b \bar{x}$$

7 Jul 60

$$= 53.5 - 2.45(4.5)$$

8 Aug 62

$$= 42.46$$

12 Des

$$y = 42.46 + 2.45x$$

13 Jan

$$y = 42.46 + 2.45x$$

y For $x=9, x=10, x=11$

($x=9$) $y = 64.51$ oil change

"prob 2"

Seasonal Factor = Seasonal Index

| | P ₁ | P ₂ | | | |
|--------------------|----------------|----------------|-----------------------------|-----------------------------|--------------------|
| Days | week 1 | week 2 | SI _{P₁} | SI _{P₂} | AST _(s) |
| S ₁ Sun | 5 | 8 | 0.156 | 0.2667 | 0.21135 |
| S ₂ Mon | 20 | 15 | 0.625 | 0.5 | 0.5625 |
| S ₃ Tue | 30 | 32 | 0.9375 | 1.0667 | 1.002 |
| S ₄ Wed | 35 | 30 | 1.09375 | 1 | 1.04688 |
| S ₅ Thu | 49 | 45 | 1.53 | 1.5 | 1.51563 |
| S ₆ Fri | 70 | 70 | 2.19 | 2.33 | 2.26042 |
| S ₇ Sat | 15 | 10 | 0.47 | 0.333 | 0.40104 |
| Sum | 224 | 210 | | | |
| avg | 32 | 30 | | | |

TD week = 230 tho of mail

ADT₍₃₎ = 32.857

| Period | AST _(s) | F |
|--------|--------------------|----|
| 1 Sun | 0.21135 | 7 |
| 2 Mon | 0.5625 | 18 |
| 3 Tue | 1.002 | 33 |
| 4 Wed | 1.04688 | 34 |
| 5 Thu | 1.51563 | 50 |
| 6 Fri | 2.26042 | 74 |
| 7 Sat | 0.40104 | 13 |

"prob 4"

① 3-Simple Moving avg:

| | | |
|-------|----|---|
| w_1 | 50 | $F_{23} = F_{(23-30)} = 55.667 = 56$ pizzas |
| w_2 | 65 | $F_{30} = F_{(30-7)} = 57.6 = 58$ pizzas |
| w_3 | 52 | $F_7 = F_{(7-14)} = 54.33 = 54$ pizzas |
| w_4 | 56 | $F_{14} = F_{(14-21)} = 57$ pizzas |
| w_5 | 55 | |
| w_6 | 60 | |

② 3-weighted moving avg:-

| | | |
|-------|--|---|
| w_7 | | $F_{23} = F_{(23-30)} = 55.5 = 56$ pizzas |
| | | $F_{30} = F_{(30-7)} = 57$ pizzas |
| | | $F_7 = F_{(7-14)} = 55$ pizzas |
| | | $F_{14} = F_{(14-21)} = 58$ pizzas |

| D | $F_{S.M.Avg}$ | $F_{W.M.Avg}$ | $ E_S $ | $ E_W $ |
|--------------|---------------|---------------|---------|---------|
| $w_{23} 56$ | 56 | 56 | 0 | 0 |
| $w_{30} 55$ | 58 | 57 | 3 | 2 |
| $w_7 60$ | 54 | 55 | 6 | 5 |
| Sum | | | 9 | 7 |
| M.A.D | | | 3 | 2.333 |

So, weighted moving avg for this small set of data is better. Since, it gives lower deviation (Error)

(S.O = A)

'prob 5'

| week | Sales | Forecast | E | E | E ² | $\frac{ E }{D} \times 100$ |
|------|---------------|----------|----|------|----------------|----------------------------|
| 1 | 46 | 44 | 2 | 2 | | 4.35% |
| 2 | 49 | 47 | 2 | 2 | | 4.08% |
| 3 | 43 | 49 | -6 | 6 | | 13.95% |
| 4 | 50 | 51 | -1 | 1 | | 2% |
| 5 | 53 | 53 | 0 | 0 | | 0% |
| 6 | 58 | 56 | 2 | 2 | | 3.45% |
| 7 | 62 | 58 | 4 | 4 | | 6.45% |
| 8 | 56 | 60 | -4 | 4 | | 7.17% |
| 9 | 63 | 62 | 1 | 1 | | 1.587% |
| 10 | 67 | 65 | | | | |
| 11 | | 67 | | | | |
| 12 | | 69 | | | | |
| Sum | | | 0 | 22 | | |
| Avg | | | 0 | 2.44 | 9.6 | 4.774% |

$$y = 12.083 + 2.25(x)$$

$$r = 0.88479$$

$$(r^2 = 0.78)$$

$$r^2 = 78.28\%$$

$$CFE = 0, \bar{E} = 0$$

$$MAD = 2.44, MSE = 9.1$$

$$MAPE = 4.774\%$$

$$(\lambda = 0.2)$$

| Month | Units | Forecast | E | $\frac{ E }{D} \times 100$ |
|-----------|-------|----------|---------------------------|----------------------------|
| May | 100 | 105 | 5 | |
| • June | 80 | 104 | +24 | 30% |
| July | 110 | 99 | 11 | 10% |
| August | 115 | 101 | 14 | 12.17% |
| September | 105 | 104 | 1 | 0.95% |
| October | 110 | 104 | 6 | 5.45% |
| November | 125 | 105 | 20 | 16% |
| December | 120 | 109 | 11 | 9.16% |
| • January | | 111 | | |
| Sum | | | 87 | 83.78% |
| avg | | | 12.43 12.43 | |

$$MAD = 12.43$$

$$APE = 83.78\%$$

$$\text{Tracking signal} = \frac{CFE}{MAD} = \frac{39}{12.43} = 3.137 = 3.14$$

| Period | Demand | Forecast | $ E $ | $\frac{ E }{D} \times 100$ |
|--------|--------|----------|-------|----------------------------|
| 1 | 45 | 67 | 22 | 48.889% |
| 2 | 70 | 91 | 21 | 30% |
| 3 | 100 | 120 | 20 | 20% |
| 4 | 43 | 61 | 18 | 41.86% |

Sum

avg

MAPE =

35.2%

| Year | Demand | α (0.6) Forecast | ($\alpha = 0.9$) |
|------|--------|----------------------------|--------------------|
| 1 | 41 | 41 | 41 |
| 2 | 46 | 41 | 41 |
| 3 | 54 | 44 | 46 |
| 4 | 55 | 50 | 53 |
| 5 | 58 | 53 | 55 |

"ch 9"

Inventory & Warehouse

Inventory

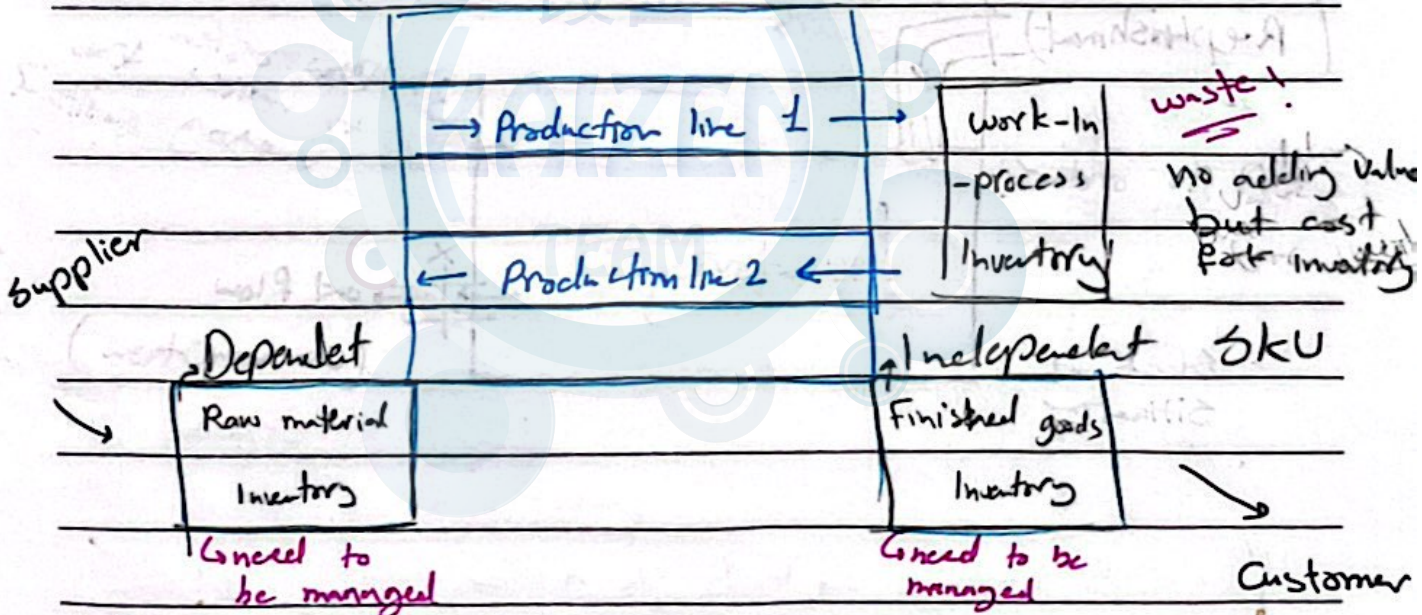
warehouse

"Stock itself"

products, items
SKUs

the space and place
for storing Inventory

[warehouse management \longleftrightarrow related \longleftrightarrow Inventory management]



-(Work-In-Process-Inventory) it's considered a waste.

Since it has ^① no value to have a storage space
and ^② increased the lead time of production process.

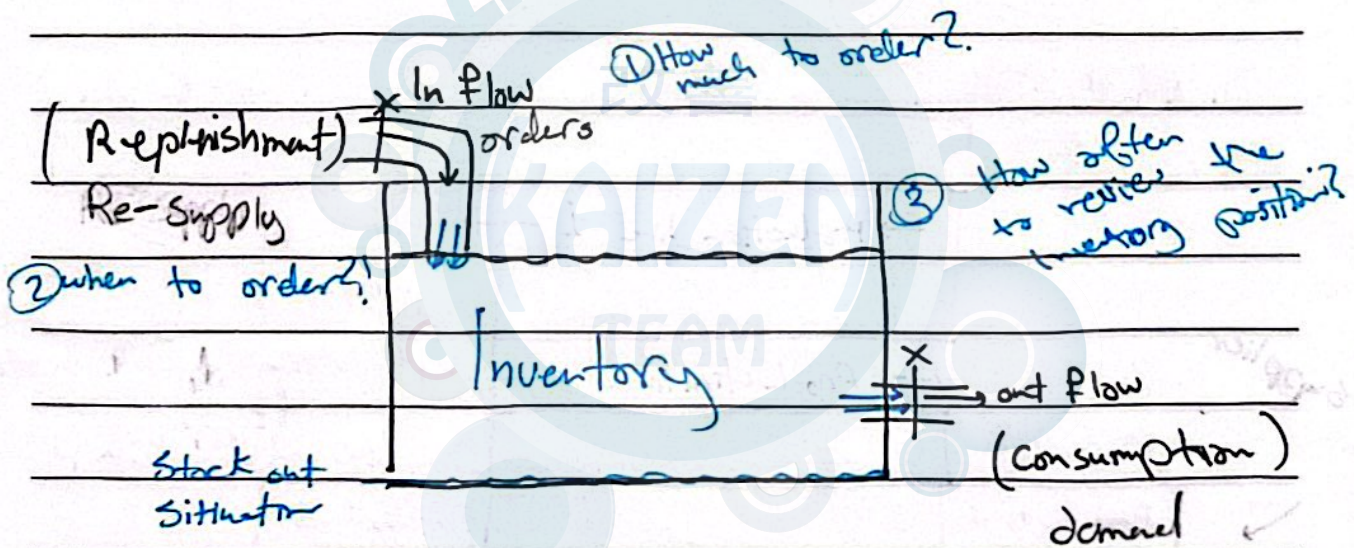
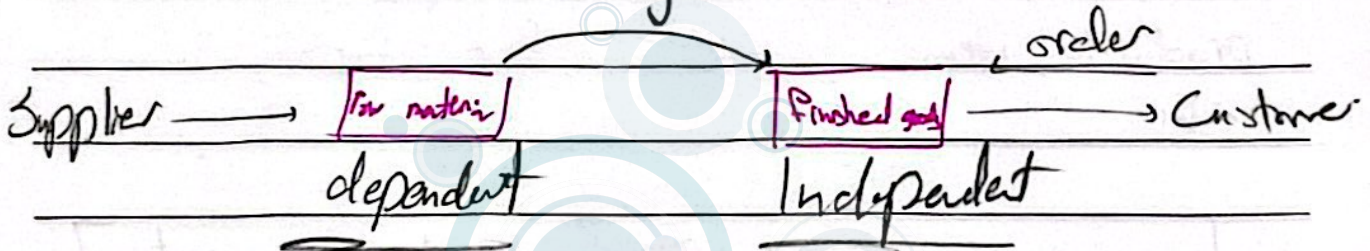
"P.D.O."

Supplying



→ Finished goods (order to the Customer)

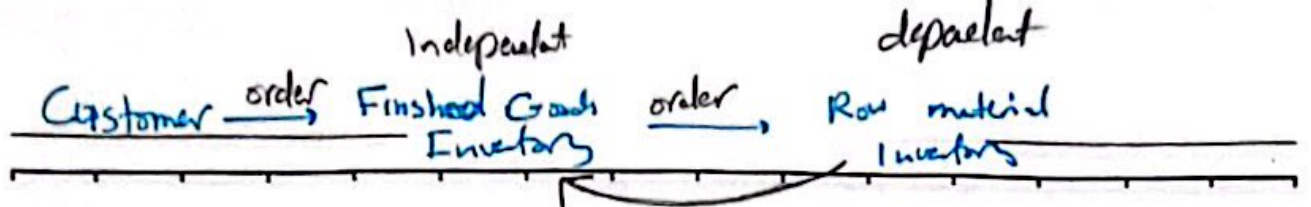
The Raw material depends on the demand of the finished goods.



Having 0 inventory → leads to a very long delivery time

Stockless Inventory requires

- ① Reliable transportation
- ② Reliable information quality and manufacturing



Inventory management

classification
of SKUs

Choosing Inventory control
System :-

- ABC classification

- How much to order?

- When to order?

- How much to review
the inventory position?

Independent demand
SKU

dependent demand
SKU

① Continuous
review system

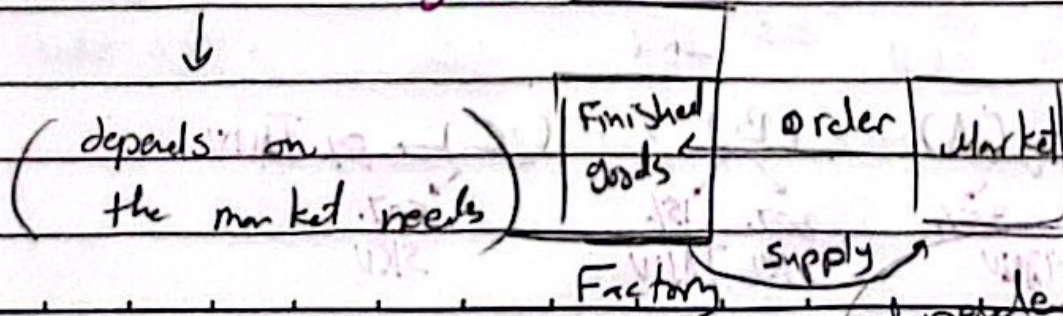
② Periodic
review system

③ Hybrid
System

MRP: material
requirement planning
(depends on)
Finished goods
needed

optional
Replenishment
System

base stock
System



dependent

“(Classification of SKU)”

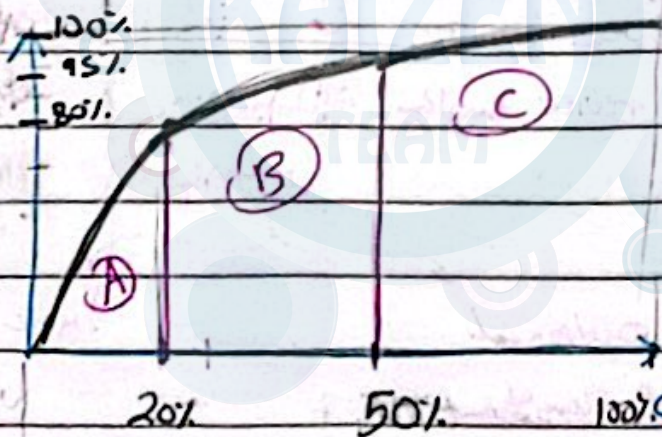
“ ABC classification ”

→ according to the SKU usage value

$$\text{The } \frac{\text{Usage Value}}{\text{Annual}} = \text{Cost} * \text{Annual Demand}$$

| | Cost | Annual demand | Annual Usage Value |
|-----------|---------|---------------|--------------------|
| Product 1 | 1 \$ | 100 000 | 100 000 \$/year |
| Product 2 | 1000 \$ | 5 | 5000 \$/year |

Cumulative
Percent of
Usage value



ABC Follows
the (80-20)
rule of
Pareto.

20% of SKUs + 30% of SKUs + 50% of SKUs → 100% SKUs
80% TAUUV + 15% TAUUV + 5% TAUUV

(A) 20% SKUs 80% TAUUV (B) 30% SKUs 15% TAUUV (C) 50% SKUs 5% TAUUV

A, 20% the fewest with the largest AUV (80%)
 B, 30% smallest amount with 15% of AUV
 C, 50% many SKUs with the best AUV 5%

80% into class (A) 20% of SKU
 15% class (B) 30% of SKU
 5% class (C) 50% of SKU

Since, class (A) has the highest (A.U.V) so it need a frequently review and replenishment (attention)

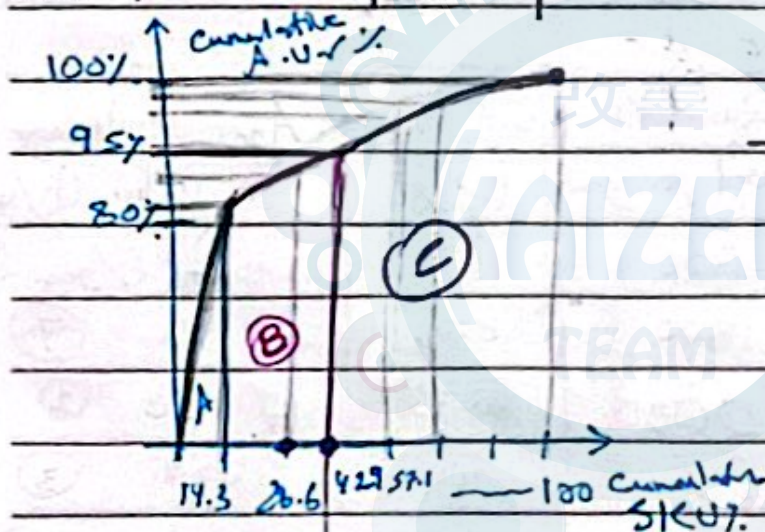
| SKU | Description | Quantities used per year | Unit Value (\$) | Annual usage Value (\$/year) |
|-----|--------------|--------------------------|-----------------|------------------------------|
| 1 | Boxes | 500 | 3 | 1500 \$/year (4) |
| 2 | cardboard | 1800 | 0.02 | 360 (7) |
| 3 | cover | 10000 | 0.75 | 7500 (2) |
| 4 | glue | 75 | 40 | 3000 (3) |
| 5 | inside cover | 20000 | 0.05 | 1000 (5) |
| 6 | tape | 3000 | 0.15 | 450 (6) |
| 7 | signature | 150000 | 0.45 | 67500 (1) |

by A.U.V
 to classify
 then into A, B, C

(6) SKU $\begin{matrix} \rightarrow 2(B) \\ \rightarrow 4(C) \end{matrix}$

class B and (C) crit
have the same (SKU).

| SKU | Description | A.U.V | Cumulative SKU % | Cumulative SKU % | Cumulative A.U.V % |
|-------|--------------|-------|---------------------------|---------------------------------|-----------------------|
| (A) 7 | Signature | 64500 | $(1/7) \times 100 = 14.3$ | 83 % | 83 % |
| (B) 3 | Cover | 7500 | 28.6 % | 9.2 % | 92.2 % |
| 4 | glue | 3000 | 42.86 % | 3.7 % | 95.9 % |
| 1 | Boxes | 1500 | 57.1 % | 1.8 % | 97.8 % |
| (C) 5 | Inside cover | 1000 | 71.4 % | 1.2 % | 99 % |
| 6 | tape | 450 | 85.7 % | 0.6 % | 99.6 % |
| 2 | Conal barrel | 360 | 100 % | 0.4 % | 100 % |
| Sum | | 81310 | | 100 % | |



- class (A) : (7) Signature

$\rightarrow 83\% \text{ A.U.V} \approx 80\%$

$\rightarrow 14.3\% \text{ SKU} \approx 20\%$

- class (B) : (3) and (4)

$\rightarrow 12.9\% \text{ A.U.V} \approx 15\%$

$\rightarrow 28.6\% \text{ SKU} \approx 30\%$

Class (C) : highest amount of SKU
with lowest A.U.V

$\rightarrow 57.1\% \text{ SKU} \approx 50\% \text{ SKU}$

$\rightarrow 4\% \text{ A.U.V} \approx 5\% \text{ A.U.V}$

7 SKU $\begin{matrix} \rightarrow 1(A) \\ \rightarrow 2(B) \\ \rightarrow 4(C) \end{matrix}$

(1)

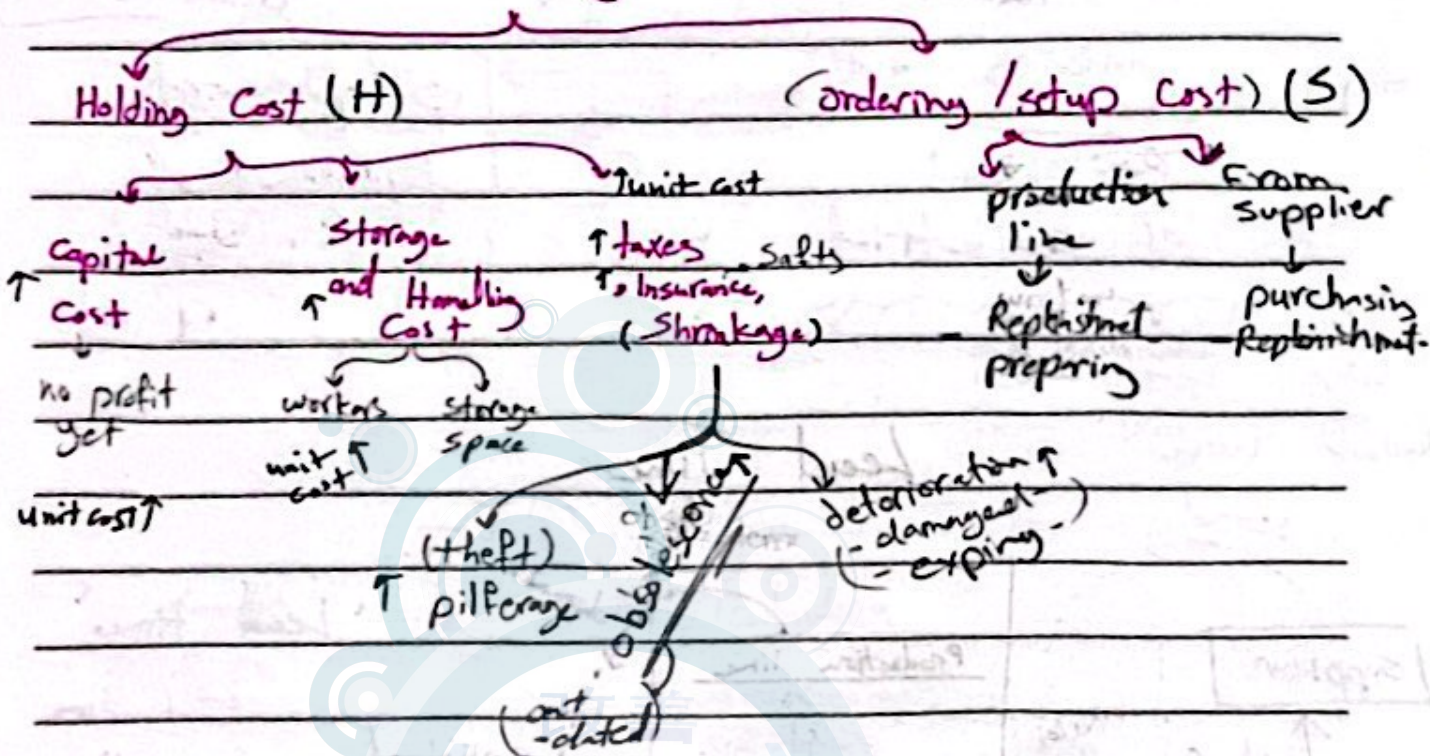
(3)

(3)

C must

have the
largest num of SKU

Inventory Cost



H: Unit Holding Cost
\$/unit/year

→ percent of its unit cost

$$(\text{unit cost}) \times 0.25 = (H)$$

→ 25% of the
unit cost

Σ

* Purchasing cost

↳ cost of the unit
itself (\$)

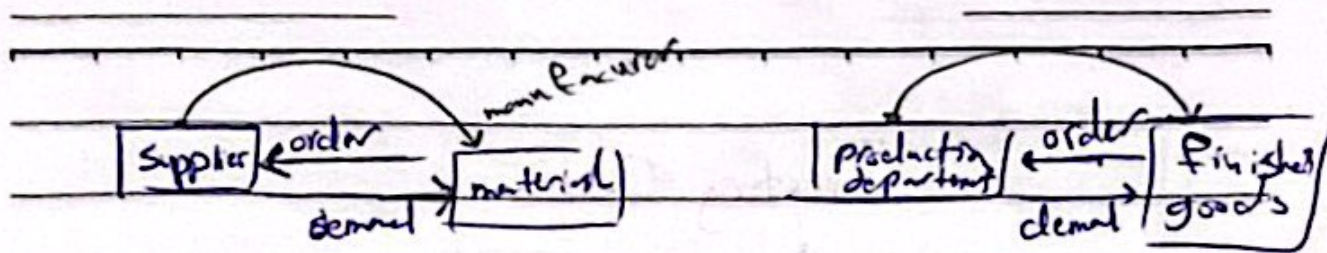
* ordering cost

↳ workers and transport
and (replenishment)

* Set up cost

↳ clearing with scheduling
for production line
(workers)

(replenishment of
finished goods)



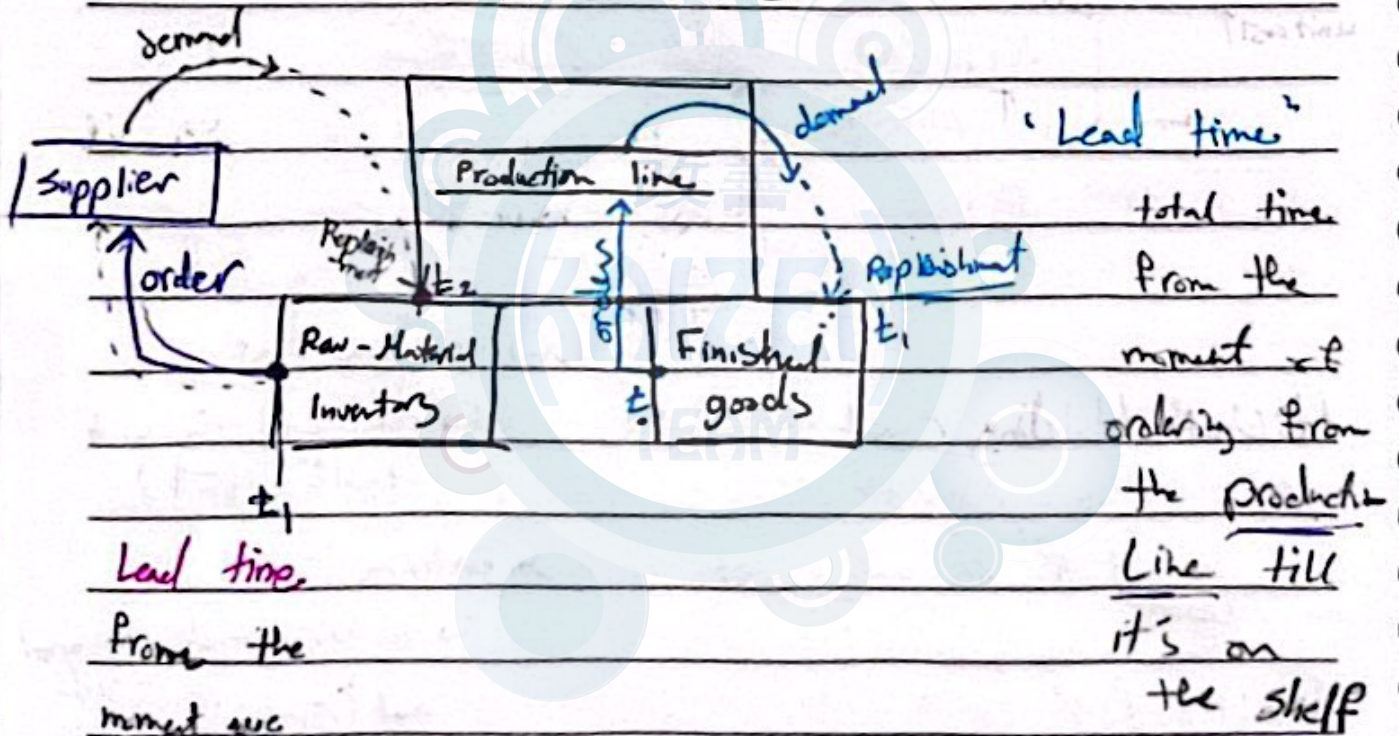
ordering cost

Replenishment
of Raw material

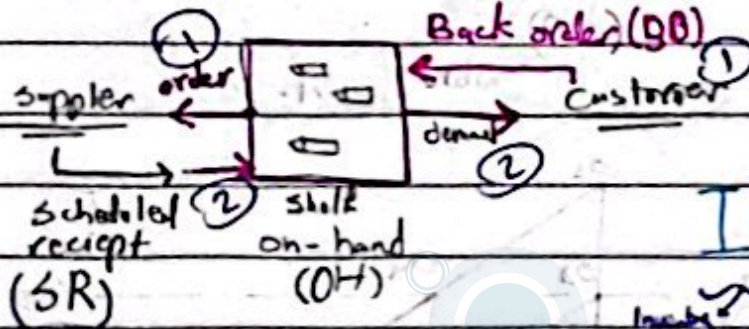
Setup cost

Replenishment of
Finished goods

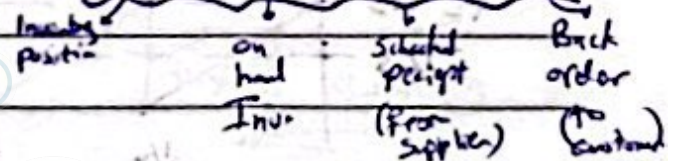
Lead Time



Inventory Position (IP)



$$IP = OH + SR - BO$$



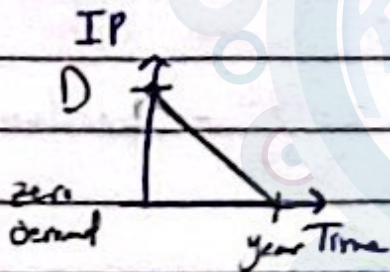
$I(P)$

usually
(OH, SR, BO)

Technology

Visually
(OH)

barcodes, Scanners,
Software
(IP)



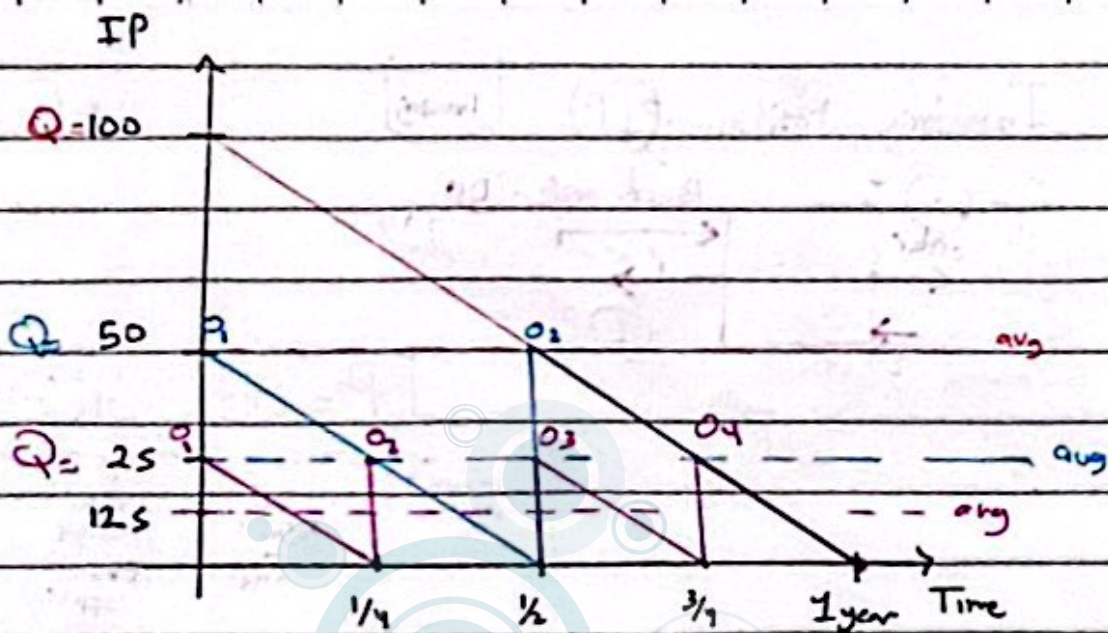
D: Annual Demand (unit/year)

d: (unit/month) or week, day..

H: \$/unit/year (holding cost)

S: \$/order (ordering cost)

$$D = 100 \text{ unit/year}$$



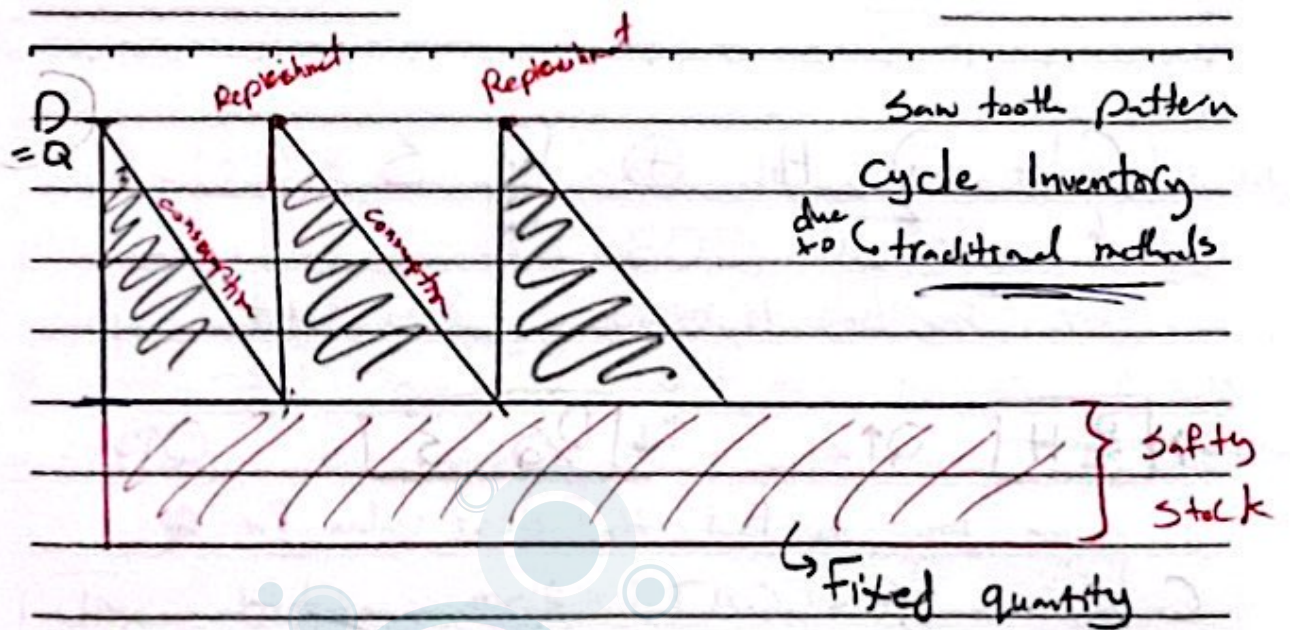
(Case 1) Q (ordered quantity) $\rightarrow (Q = 100 \text{ unit}), [Q = D]$
 $[Q = D]$ no. of orders = $D / Q = 100 / 100 = 1 \text{ order}$
 avg. inventory = $Q/2 = 100/2 = 50 \text{ units}$
 $\hookrightarrow \sum IP = \left(\frac{100}{2} \times 1 \right) / 101 = 50 \text{ unit}$
 (#parts $(D=100) = 101$)

(Case 2) $Q = 50 \text{ unit}$, no. of orders = $\frac{100}{50} = 2 \text{ orders}$
 $[Q = D/2]$ avg. Inv = $\frac{50}{2} = 25 \text{ unit}$

(Case 3) $Q = 25 \text{ unit}$, no. of orders = $100/25 = 4 \text{ orders}$
 $[Q = 25]$ avg. Inv = $\frac{25}{2} = 12.5 \text{ unit}$

$Q \uparrow$ orders \downarrow ordering cost \downarrow

$Q \uparrow$ Holding cost \uparrow



pipeline - Inventory

→ ordered but not delivered

(S.R.) (d & L.T)

→ to avoid stock-out and over-stock

Total annual cycle-inventory Cost = Annual Holding cost + Annual ordering cost

$$C = \underbrace{\frac{Q}{2} H}_{\text{avg. Inventory} \times \text{Holding cost}} + \underbrace{\frac{D}{Q} S}_{\text{Num of orders} \times \text{(ordering cost)}}$$

① Annual holding cost = $\frac{Q}{2} \times H$ (Avg. Cycle. Inv * Unit. holding. Cost)

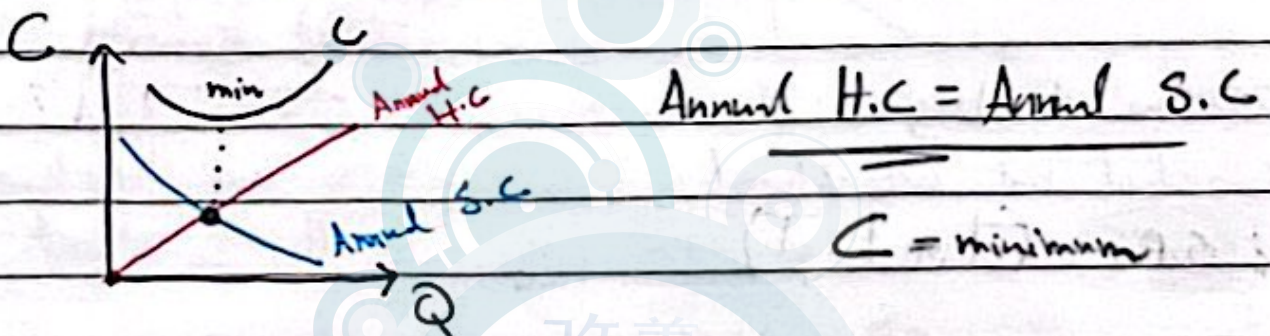
② Annual ordering cost = $\frac{D}{Q} \times S$ (Num of orders per year * ordering cost)

$$[C] = \frac{Q}{2} H \oplus \frac{D}{Q} S$$

Cost : we have to minimize this cost

$$\downarrow \uparrow \left[\frac{Q}{2} H \right] \quad Q \uparrow \downarrow \quad \uparrow \downarrow \left[\frac{D}{Q} S \right] \quad Q \uparrow \downarrow$$

→ we have to find the Best value for Q



$$\frac{Q}{2} H = \frac{D}{Q} S \rightarrow Q^2 = \frac{2DS}{H} \quad \text{--- (1)}$$

$$EOQ \text{ (model)} \rightarrow Q = \sqrt{\frac{2DS}{H}}$$

$$\frac{dC}{dQ} = \frac{H}{2} \oplus \frac{-DS}{Q^2} = \text{Zero (to find minimum)}$$

$$\frac{dC}{dQ} = \frac{HQ^2 - 2DS}{2Q^2} \rightarrow HQ^2 - 2DS = 0 \quad \text{--- (2)}$$

$$Q = \sqrt{\frac{2DS}{H}}$$

$$Q = \sqrt{\frac{2DS}{H}}$$

→ called the economic order quantity

$$EOQ = \sqrt{\frac{2DS}{H}} \quad \leftarrow \text{model}$$

→ it'll give the lowest cost to order and hold the inventory.

$$\left[\text{Time between orders (TBO)} = \frac{1}{n} = \frac{Q}{D} \right] \underline{\underline{\text{year}}}$$

$$\text{Ex/1. } TBO = \frac{Q}{D} \text{ year } D (\text{unit/year})$$

$$= \frac{Q}{D} \times 12 \text{ months}$$

$$= \frac{Q}{D} \times 52 \text{ weeks}$$

$$= \frac{Q}{D} \times 365 \text{ days}$$

Ex:

$$D = \frac{18 \text{ unit}}{\text{week}} \times \frac{52 \text{ week}}{\text{year}}$$

Sells (18 unit/week) $d = 18 \text{ unit/week}$

the supplier charges 60\$ per unit Unit cost = 60\$

ordering cost is 45\$ $S = 45\$$

(Annual (Holding Cost) = 25% of Unit cost = $60 \times 0.25 = 15\$$
 $H = 15\$/\text{unit/year}$)

Management chose a 390 unit lot size $Q = 390 \text{ unit}$

Find Current, EOC, C_{EOC}

$$C_Q = \frac{390}{2} \cdot 15 + \frac{(18 \times 52)(45)}{390} = 3033\$$$

$$EOQ = \sqrt{\frac{2(18 \times 52) \times 45}{15}} = 74.9 \approx 75 \text{ unit}$$

$$1124.1 < 3033$$

$$C_{EOQ} = 1124.1\$ \quad C_{EOQ} < C_{\text{Current}}$$

$$TBO = \frac{Q}{D} = \frac{75}{18 \times 52}, 0.08 \text{ year}$$

$$= 29 \text{ days}$$

$$= 4 \text{ weeks}$$

$$= 1 \text{ month}$$

1.2 orders per year
monthly

Inventory Management

classification
SKU

Choosing Inventory Control
System

- How much to order?

- When to order?

- How often to review?

Independent SKU

dependent SKU

MRP

periodic
review
system

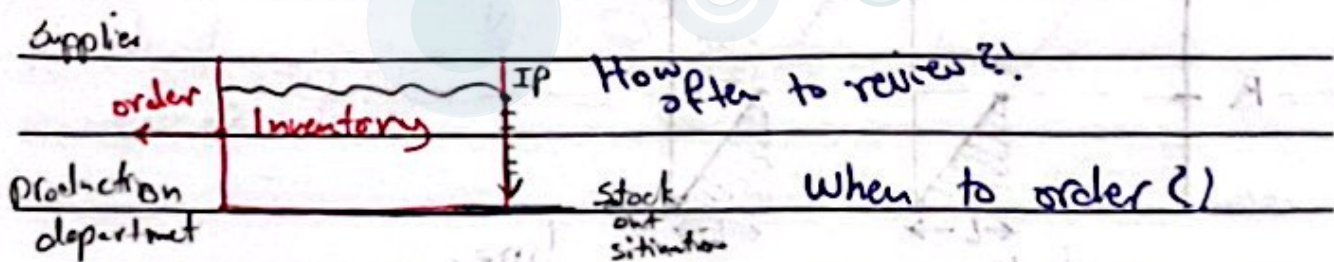
Hybrid
system

Continuous
Review
System

optional
Replenishment

base-stock
system

Traditional Review systems



How
much
to order?

These questions would be answered

by P (Control - Systems)

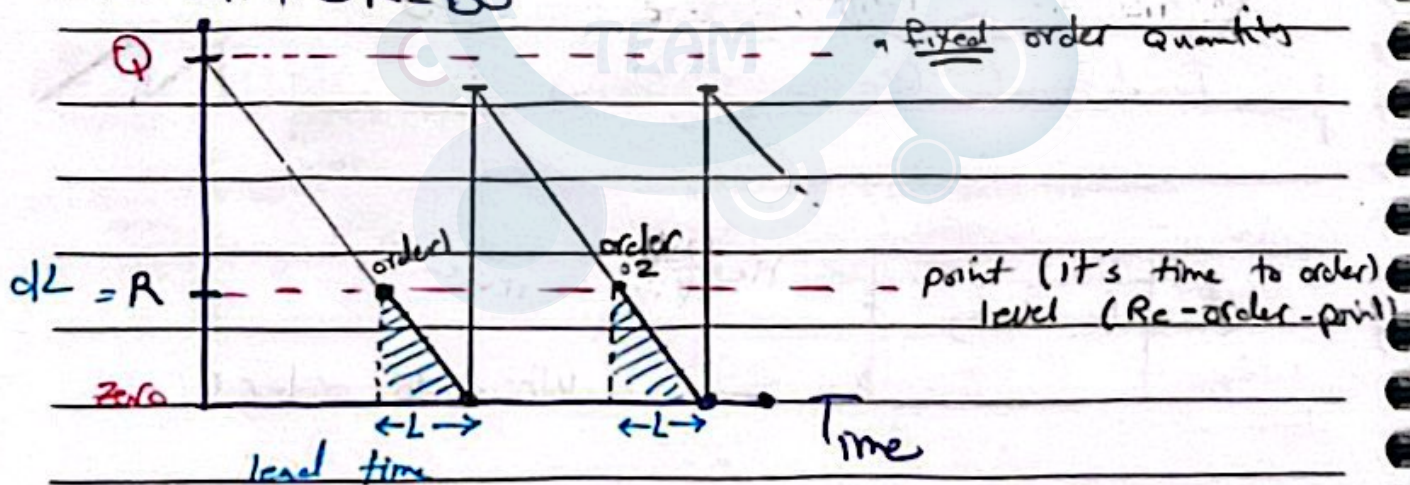
Continuous Review System

| How often to review | When to order? | How much to order? |
|------------------------------------|--|---------------------------|
| IP? | when (IP) | a Fixed Quantity <u>Q</u> |
| Continuously, with each withdrawal | reaches the predetermined level <u>R</u> | |

Continuous Sys has another names like: Fixed quantity Sys, ROP system, Q system

Reorder point (R)

$$IP = OH + SR - BO$$

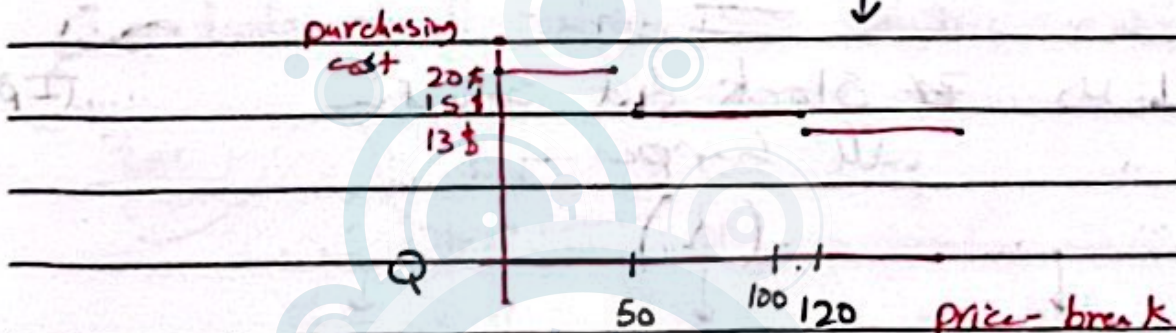
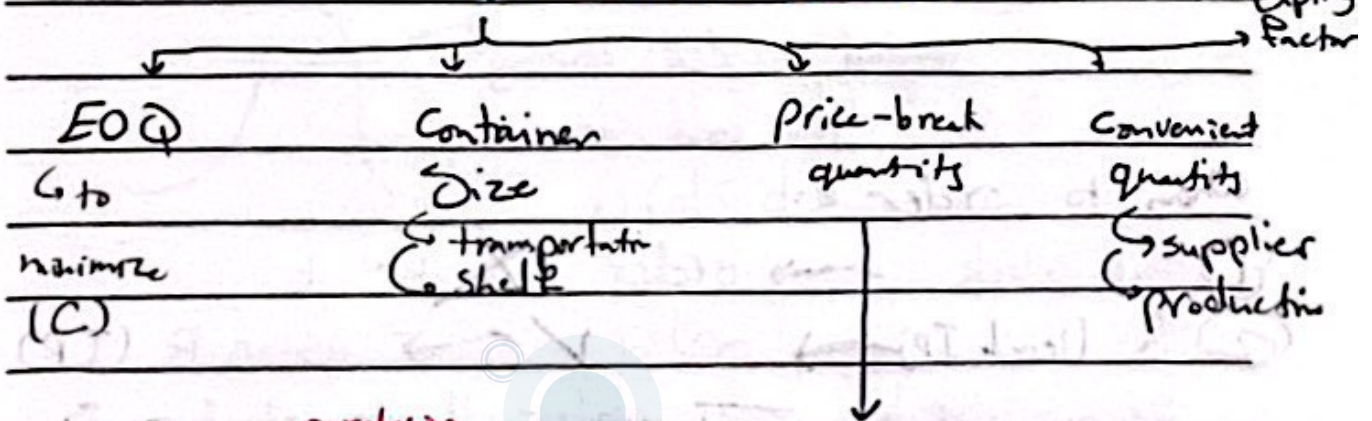


fill the Q is reached

(Q, R) are Fixed Quantity

$$R = dL \rightarrow \text{required demand during } \underline{L}$$

Q (How to be choosed?)



• let say $Q = EOQ = 100$ unit

| | | | | |
|----------|-----------------|---|----------------------|--|
| 50 unit | → 15\$ per unit | } | at 120 → 13\$ / unit | |
| 100 unit | → 15\$ per unit | } | | |

• according to these factors we choose the best value for Q

(R)

demand needed during

the lead time

when to order?

① Zero stock \rightarrow order X

② R (level IP) \rightarrow order \checkmark \rightarrow using R (IP)

Zero stock \Rightarrow order is reached \rightarrow \emptyset

No stock out situation will happen

(IP)

(R)

Demand constant (d)

Demand var ($\frac{\sigma_d}{\sigma_d}$)

Demand var ($\frac{\sigma_d}{\sigma_d}$)

lead time constant (L)

Lead-time constant (L)

Lead-Time var ($\frac{\sigma_L}{\sigma_L}$)

$$R = d \cdot L$$

$$R = \bar{d}L + \text{safety stock}$$

$$d = 2 \text{ unit/day}$$

$$S.S. = Z \cdot \sigma_{\sqrt{LT}}$$

$$R = \bar{d}L + S.S.$$

$$L = 2 \text{ days}$$

$$Z_L: \text{no of STD dev}$$

$$S.S. = Z \cdot \sigma_{\sqrt{LT}}$$

during $L = 2$ days

needed to achieve Service level

Z: Z of service level

we need 2 unit/day

$$R = 2 \times 2 = 4 \text{ units}$$

$$\sigma_{\sqrt{LT}} = \sigma_d \sqrt{L}$$

$$\sigma_{\sqrt{LT}} =$$

$$R = \bar{d}L + Z_{\alpha} \cdot \sigma_d \cdot \sqrt{L}$$

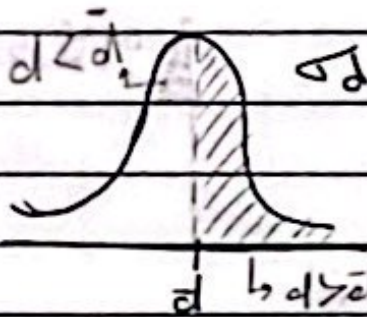
$$\sqrt{L \sigma_d^2 + \bar{d}^2 \sigma_L^2}$$

① d and L

normally distributed

② safety stock (Normal distribution)

stock (Normal distribution)



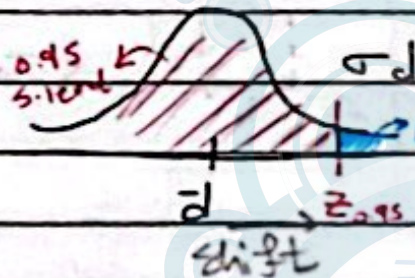
demand normally distributed:

$$p(d > \bar{d}) = 0.5$$

$$p(d < \bar{d}) = 0.5$$

c (zero stock = 50%) is very high value.

Service level = avoiding zero stock situation



Service level = 95%

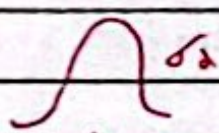
$$p(\text{Stockout}) = 5\% \quad \checkmark$$

acceptable... \checkmark

Lead time = 3 day (Constant)

d is variable

case 2



day 1

σ_d



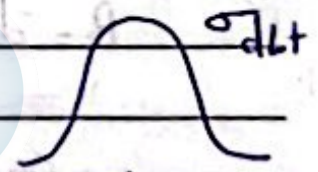
day 2

σ_d



day 3

σ_d



(3 days)

$$\sigma_{dLT} = \sqrt{3} \times \sigma_d$$



95% of service level

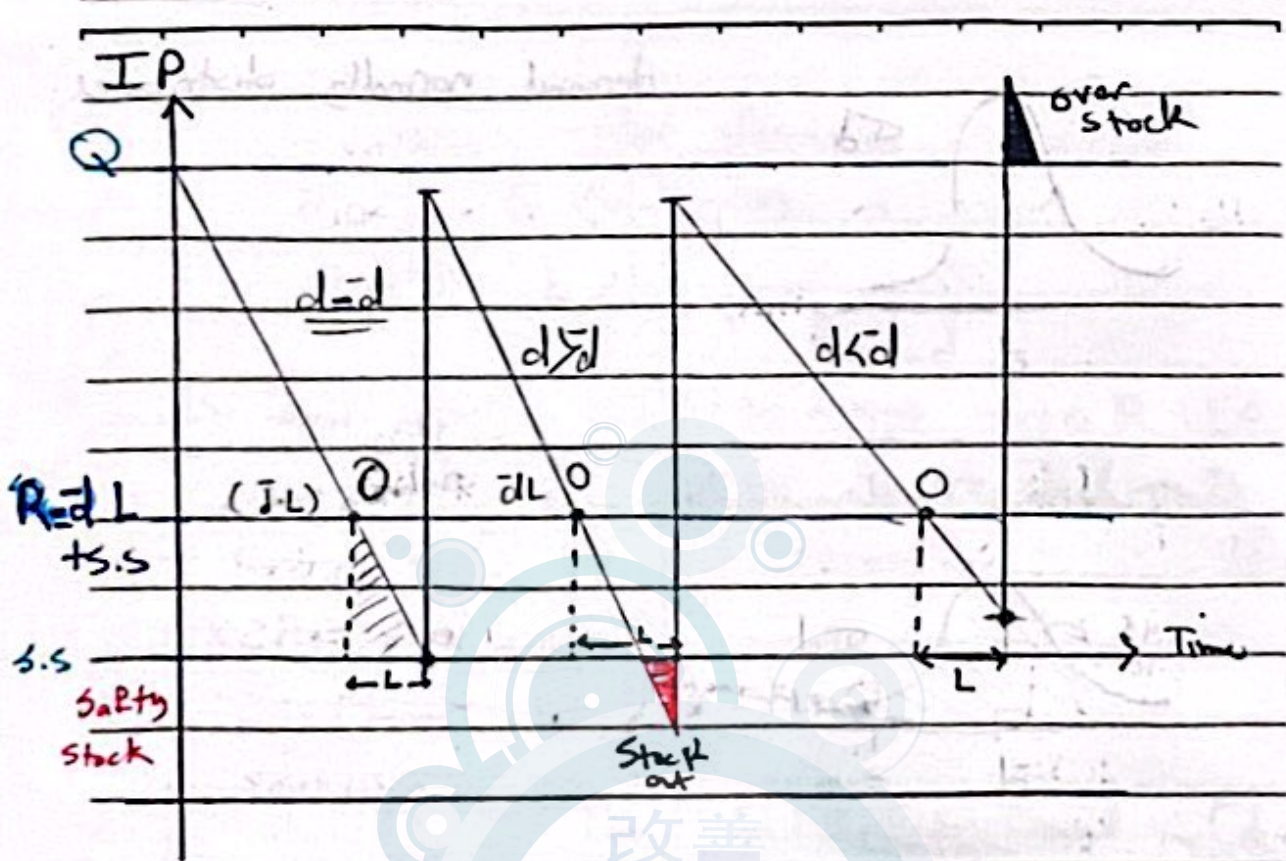
$R = R_1 \quad \checkmark$ service level

$R > R_1 \quad \times$ zero-stock situation

$$R = dL + S.S$$

0.05 probability of occurrence

$$(R = \bar{d}L) + s.s$$



$$R = \bar{d}L, R = dL \quad \checkmark \quad d = \bar{d}$$

$$R = \bar{d}L \oplus s.s \quad \checkmark \quad d > \bar{d} \quad \text{we take from } s.s$$

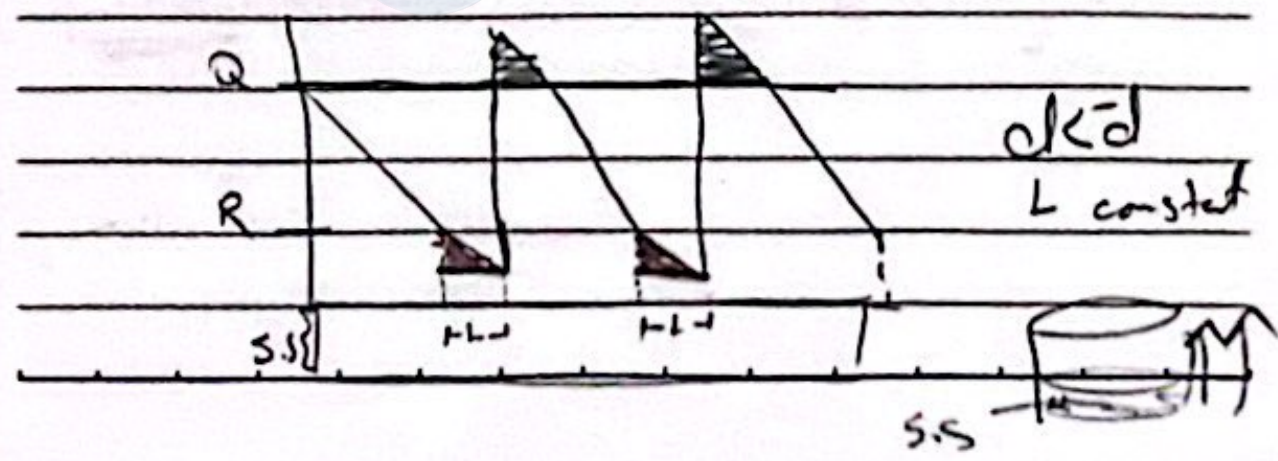
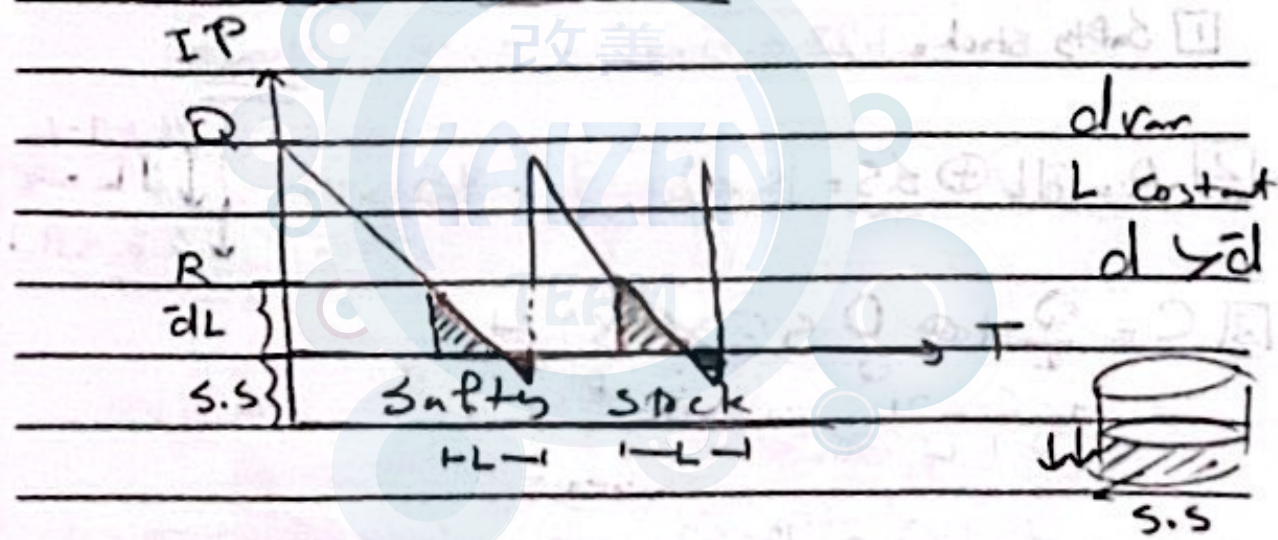
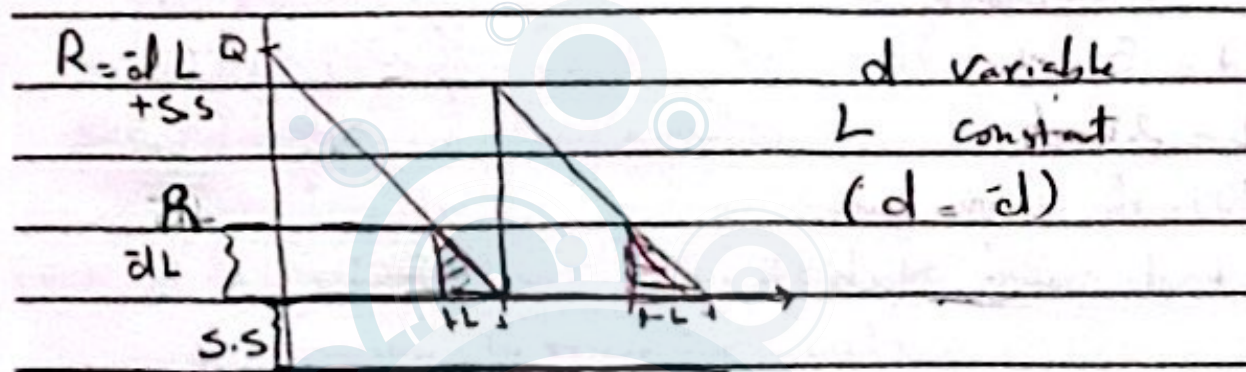
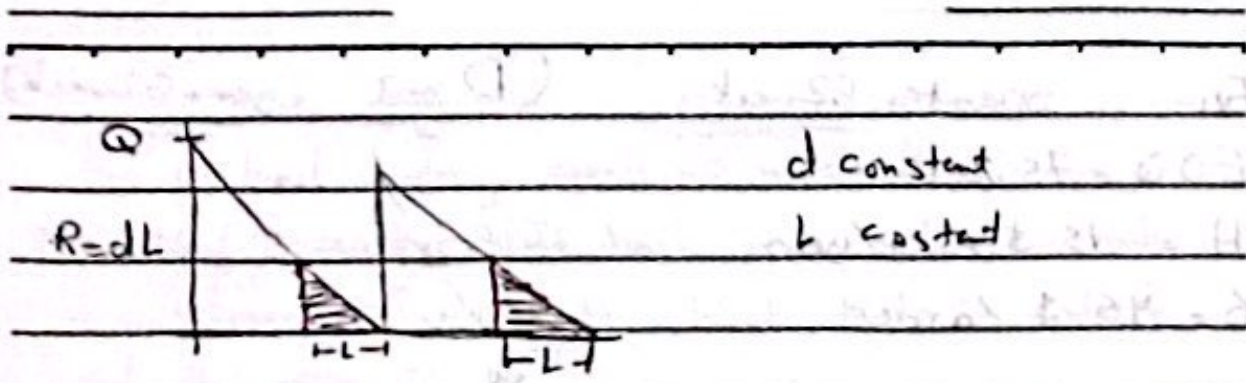
$$R = \bar{d}L \oplus s.s \quad \checkmark \quad d < \bar{d} \quad \text{we put on the safety stock}$$

C, Safety stock is fixed during time..

C, Holding cost only $[H_{ss} = s.s \times H, \$/\text{unit}/\text{year}]$

Service level indicates how much we can take from the s.s (95%) → we will avoid zero stock by 95% but it could be occurred by 5% only;

$$C = \left(\frac{Q}{2} H \right) \oplus \left(\frac{P}{Q} S \right) \oplus (s.s H)$$



Ex:- operates 52 weeks ($D \frac{\text{unit}}{\text{year}}$, year = 52 weeks)

$$EOQ = 75 \text{ unit}$$

$$H = 15 \$ / \text{unit/year}$$

$$S = 45 \$ / \text{order}$$

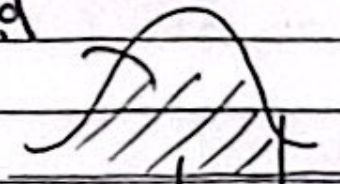
$$\sigma_{DL} = \frac{Z}{0.9} \times \sqrt{DL}$$

90% S.L.
0.9

$$\bar{d} = 18 \text{ unit/week}$$

$$\sigma_d = 5 \text{ units}$$

$$L = 2 \text{ week}$$



$$\underline{\underline{DL \quad Z_{0.9} = 1.28}}$$

90% of service level

Final: Safety Stock, R , C $\sigma_{DL} = \sqrt{2} \times 5 = 7.07$

$$\boxed{1} \text{ Safety stock} = 1.28 \times 5 \times \sqrt{2} = 9.05 \approx \underline{\underline{9 \text{ unit}}}$$

$$\boxed{2} \text{ } R = \bar{d}L \oplus S.S = 18 \times 2 + 9 = 45 \text{ unit}$$

$R = 36 + 9 = 45$
 $\downarrow \bar{d}L = 36$
 $\downarrow S.S = 9$

$$\boxed{3} \text{ } C = \underbrace{\frac{Q}{2} H}_{\text{cost } Q = 75 \text{ unit}} \oplus \underbrace{\frac{D}{Q} S}_{\text{cost holding } S.S} \oplus (S.S) H$$

$$= \frac{75}{2} (15) \oplus \frac{18 \times 52}{75} (45) \oplus 9 (15) = \underline{\underline{1259.1 \$}}$$

The on-hand inventory equals 60 units. There's no scheduled receipts & no back orders. Now, we make a withdrawal of 20 units. Is it time to order? and How much?

$$OH = 60$$

$$SR = 0$$

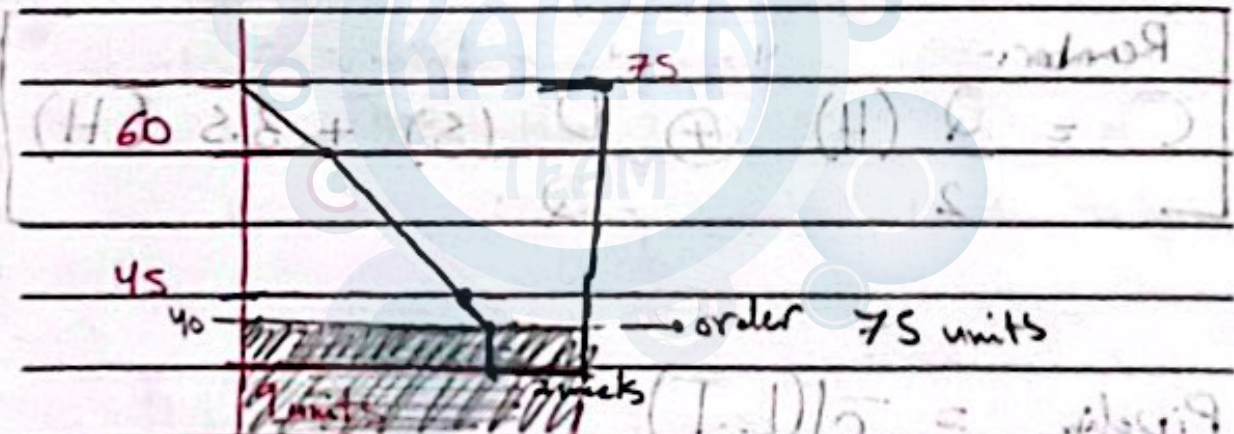
$$BO = \text{zero}$$

$$IP = 60 + 0 + 0 = 60 \text{ units}$$

$$R = 45 \text{ units}$$

$$60 - 20 = 40 \text{ unit are left}$$

So, we have to order 75 units.



Ex:

$$\bar{d} = 12000 \text{ pens}$$

$$\sigma_d = 3000 \text{ pens}$$

The current inventory policy for replenishment

$$Q = 156000 \text{ pens}$$

$$L = 5 \text{ weeks}, \sigma_{LT} = 2 \text{ weeks}, 95\% \text{ \& } S.L$$

$$\begin{aligned} \text{Find } R:- \quad R &= L \cdot \bar{d} \oplus Z_{0.95} \times \sqrt{L \cdot \sigma_d^2 + \bar{d}^2 \cdot \sigma_L^2} \\ &= 5 \times 12000 \oplus 1.65 \times \sqrt{5(3000)^2 + 12000^2(2^2)} \\ &= 101117.7 \approx \underline{\underline{101118 \text{ pens}}} \end{aligned}$$

Remember:-

$$C = \frac{Q}{2} (H) \oplus \frac{D}{Q} (S) + 3.5 (H)$$

$$\text{Pipeline Inventory} = \bar{d}(L.T)$$

IP

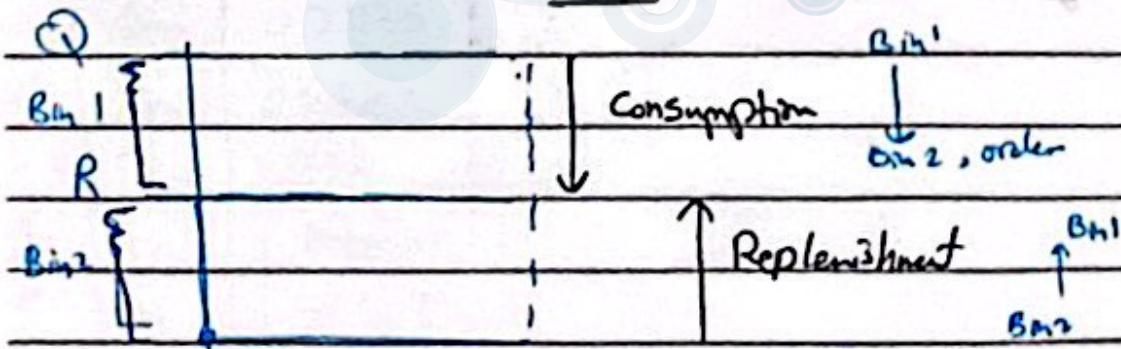
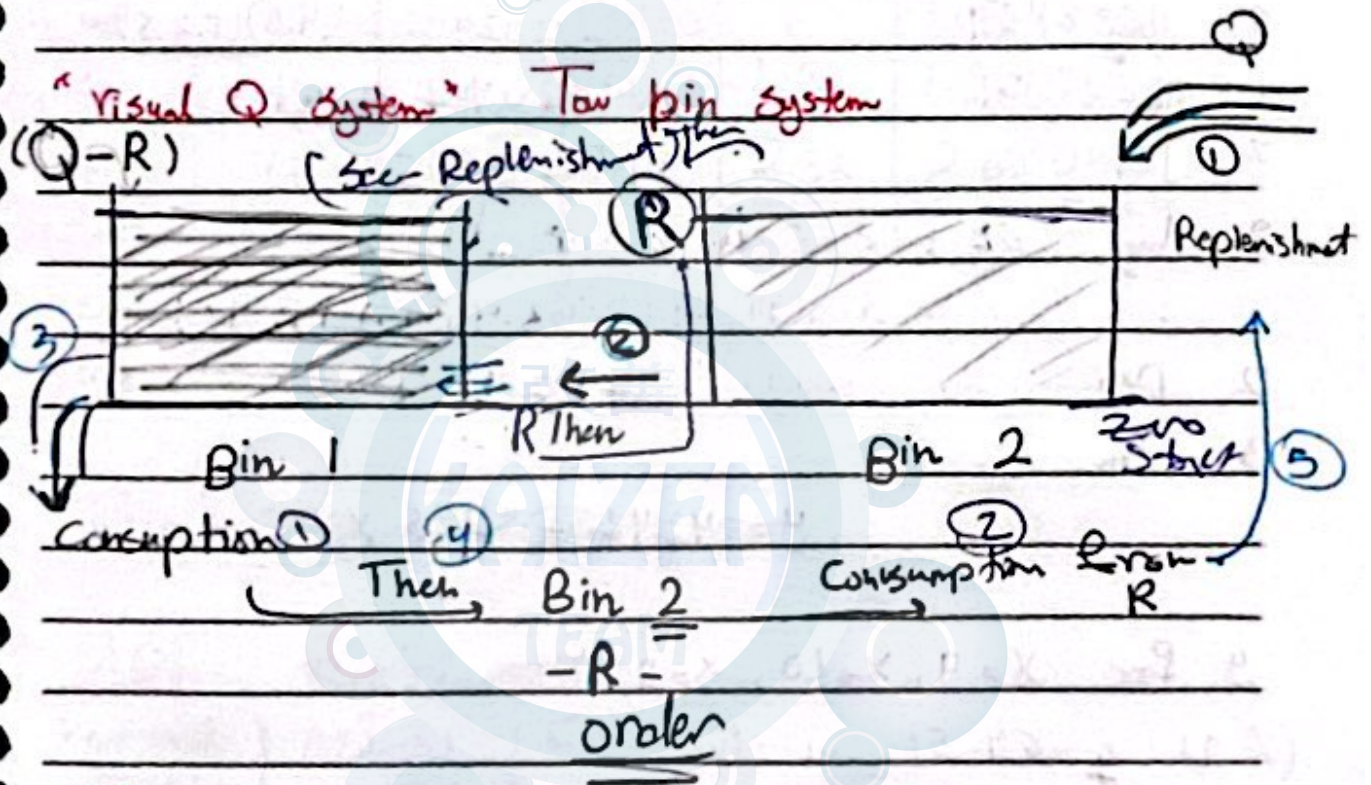
Manually

Technology

Visual
(OH)

$$IP = OH + 3R + BO$$

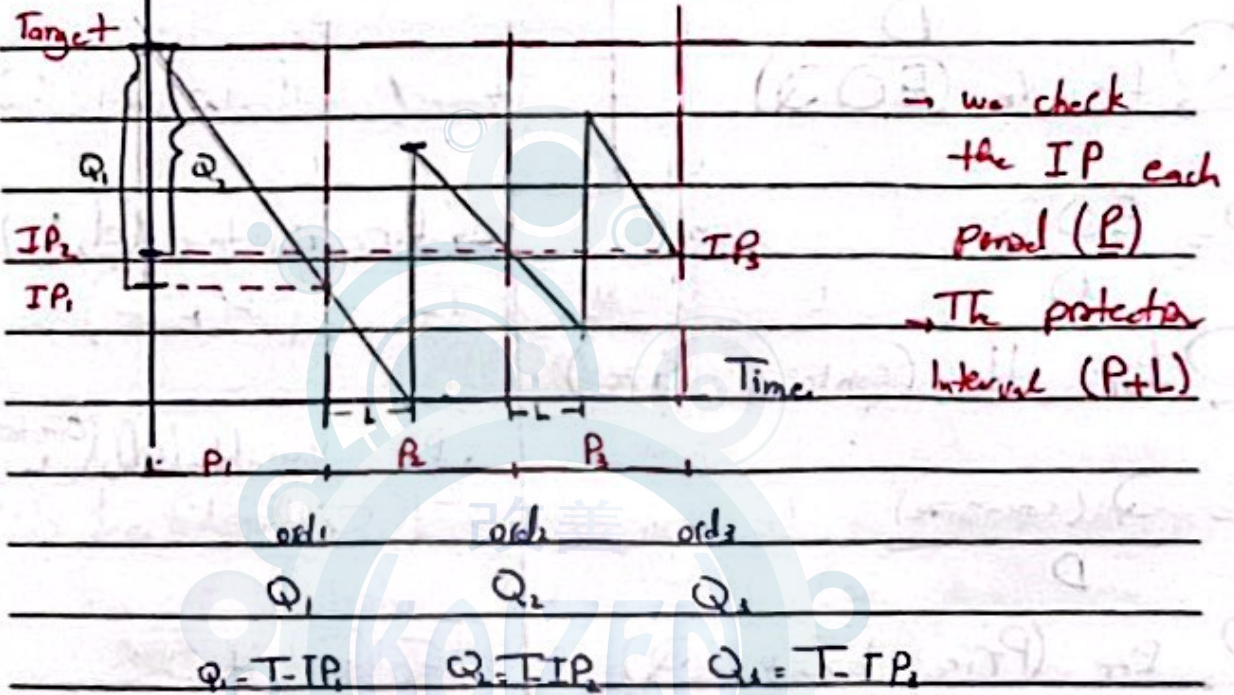
- Scanners -
- barcodes -
- software -



"Periodic Review Sys"

{Fixed-Interval, Re-order-sys, P-Sys, Periodic-Re-order-sys}

IP ($IP = OH + SR - BD$)



| How often to review (IP)? | When to order? | How often much to order? |
|--|--------------------------------------|-------------------------------------|
| Periodically at the end of the review period (P) | at the end of each review period (P) | $Q = (T - IP)$ |

How to determine the value of P ?

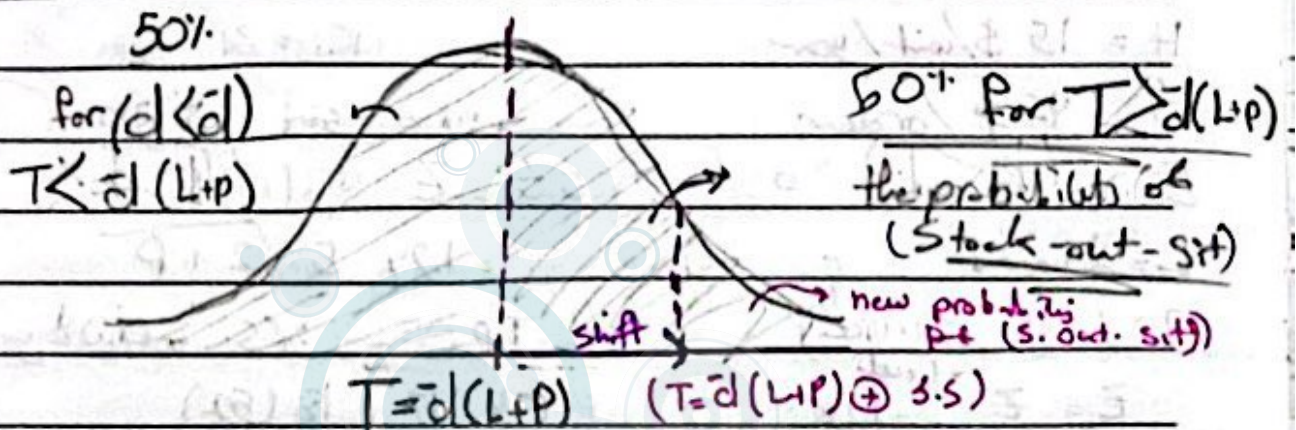
How to Determine P, Q, T

| Period "P" | Target "T" |
|---|---|
| P (Time between orders) | protection interval $PL = (P + L \cdot T)$ → possibility to have (stock-out-situation) |
| $TBO = \frac{Q}{D} = \frac{P}{D}$ | |
| ① for the (EOQ) | |
| $P = \frac{EOQ}{D}$ | → for constant (d, L) $T = d(P + L)$ |
| ② for the (container size) | |
| $P = \frac{Q \text{ (con-size)}}{D}$ | → for variable (d), (constant L) (\bar{d}, σ_d) ~ (Normal dist) |
| ③ for (Price-break - Q) | $T = d(P + L) + \frac{\sigma \cdot S}{\bar{\sigma}}$ $\sigma \cdot S = (Z) \cdot \bar{\sigma}(P + L)$ $\sigma(P + L) = \sigma d \cdot \sqrt{P + L}$ |
| $P = \frac{Q \text{ (Price-break)}}{D}$ | |
| ④ for a (selected Q) | Z - number of standard deviation needed to achieve service level |
| $P = \frac{Q \text{ selected}}{D}$ | |
| Selected by :- | |
| supplier, production line | |
| expiry date, budget | |

T (Variable demand, Constant Lead time)

(\bar{d}, σ_d)

(L)



$T = \bar{d}(L+P)$ achieves 50% of the ~~stock-out-sit~~ (Service level) to get a higher Service level (we shift the T to the right from $T = \bar{d}(L+P)$)

$$T = \bar{d}(L+P) + S.S$$

$$S.S = Z \cdot \frac{\sigma_d}{L}$$

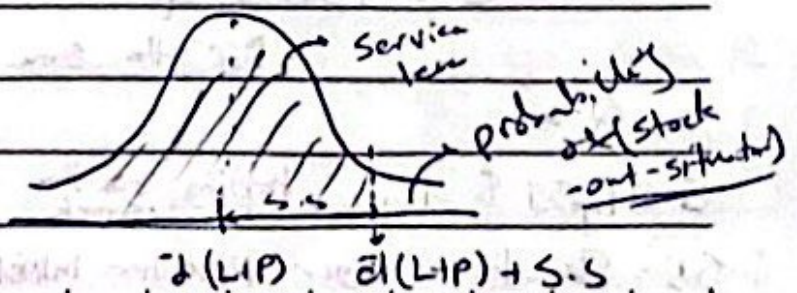
number of

Standard-dev

to achieve

the Service level

$$\sigma_{(P+L)} = \sigma_d \sqrt{P+L}$$



Z (Service level)

Bird feeder:- using P-System

operates 52 weeks

$$\bar{d} = 18 \text{ units/week}$$

Find:- $S.S = ?$

$$\sigma_d = 5 \text{ units}$$

$$T = ?$$

$$H = 15 \text{ \$/unit/year}$$

$$C = ?$$

$$b = 45 \text{ \$ /order}$$

$$EOQ = 75 \text{ unit}$$

$$S.S = Z \sigma_d \sqrt{L+P}$$

$$L = 2 \text{ weeks}$$

$$= 1.28 \cdot 5 \sqrt{2+P}$$

90% of (service level)

$$P-TBO = 75 = 0.08 \text{ year}$$

$$Z = Z_{(0.9)} = 1.28$$

$$18(52)$$

$$= 4.16 \approx 4 \text{ weeks}$$

$$\textcircled{2} T = 18(6) + 16$$
$$= 124 \text{ units}$$

$$\textcircled{1} S.S = 1.28 \cdot 5 \cdot \sqrt{6}$$
$$= 15.677 \approx 16 \text{ units}$$

$$* C = \frac{\bar{d}P(H)}{2} + \frac{D(S)}{\bar{d}P} + S.S(H)$$

$$C = \frac{18(4)(15)}{2} + \frac{18(52)(45)}{18(4)} + 16(15)$$

$$C = 1365 \text{ \$}$$

For the same service level \rightarrow

Q-sys

P-sys

$$C = 1254 \text{ \$}$$

Holding on the stock

<

$$C = 1365 \text{ \$}$$

$$S.S = 9 \text{ units} \quad \text{larger Protection Interval} < \quad S.S = 16 \text{ units}$$

Protection Interval = L

P.Interval = (L + P)

Recently, the OI equals 60 units (No S.R., No B.O.)
 Now: it's the end of review period (P) and OI is 50
 is it the time to order? and How much

① it's the end of the review period P -- yes, it's the time to order

② $Q = T - I_{P \text{ at } P}$
 $= 124 - 45 = \underline{79 \text{ units}}$ is close to the economic order quantity

Target (T)

Demand d (constant)

Demand (\bar{d}, σ_d) variable

Demand variable (\bar{d}, σ_d)

Lead time, L (constant)

Lead time, (L) constant

L.T variable (\bar{L}, σ_L)

$T = d(P+L)$

$T = \bar{d}(P+L) + S.S$

variability

$S.S = Z \sigma_d \sqrt{L+P}$

on both demand and protection

normal-distribution

interval



$-z(L+P)$

→ not normally distributed

We use simulation to estimate the demand during the Protection interval

to use it to select

(T) under the desired

service level.

data must be selected (to determine the distribution)

C.R.Sys

FOQ

Q-system

P.R.Sys

P-system

Cost :-

less cost

higher cost

Q :-

Fixed Q

not-fixed Q

TBO :-

not fixed IP

fixed (P)

IP :-

Continuously

Periodically

Factory

Same

supplier (one order for both X_2, X_3)

| | | |
|-------|-------|-------|
| X_1 | X_2 | X_3 |
| X_4 | X_5 | X_6 |
| X_7 | X_8 | X_9 |

(worker) for checking
Q-system ✓ IP
Continuously

→ P-system

Hospital

Function:-

(not for checkers only)

| | |
|-----------------|-----------------|
| x-ray | DR |
| X_1, X_2, X_3 | X_4, X_5, X_6 |
| emergency | MRI |
| X_7, X_8 | X_9, X_{10} |

(nursing staff)
→ P-system ✓

discount for $Q = 1000$

→ Q-system

Inventory Management

Classification of SKUs ?

Choosing inventory control approach ?

ABC

(Classification)

= How much to order ?

= when to order ?

= How often to review IP ?

Independent demand SKUs

dependent demand SKUs

Continuous Review Sys

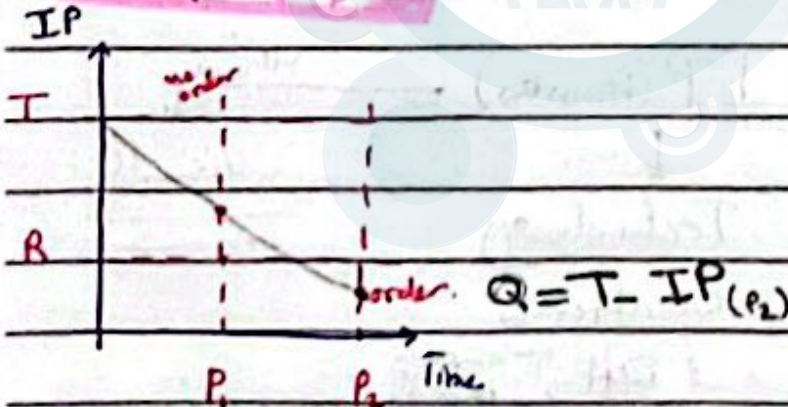
Periodic Review Sys

Hybrid System

Material Requirements Planning (MRP)

optional Replenishment

base-stock System



- we check the IP at P

- we put an order if $IP \leq R$

For cheap items (holding cost)

The (Max-Min) system

The (S-s) system

hybrid system

optional Replenishment * Base Stock * System

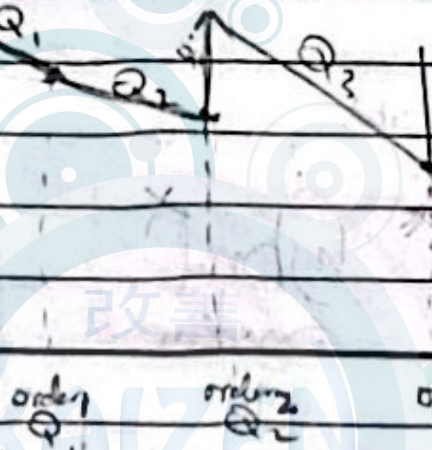
IP

$$R = d(L.T)$$

(x low) H ↓

(R)
base

(For expensive items holding cost is high)



Time

order Q₁ order Q₂ order Q₃

* with each withdrawal we put an order

* $Q = \text{withdrawal } Q$

IP (P-system)

manually

Technology

visually

OH
S.R
BO

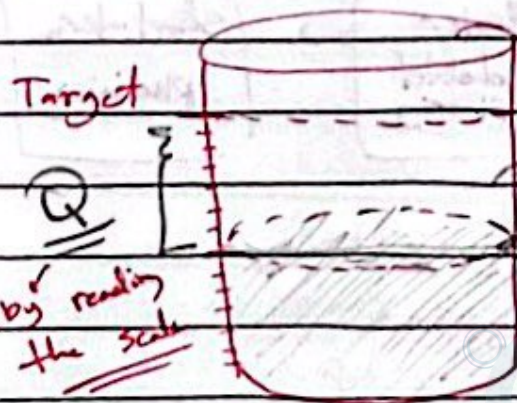
software

OH reserved
Cuberry

IP: OH
+ S.R - BO

Visual (P-system)

{one-bin-system}



$$Q = T - IP$$

↳ usually by reading the scale

→ For liquids (compulsory)

① Optional Replenishment

② base-stock-system

How much to order?:

$$Q = T - IP$$

How much to order?:

$$Q = \text{withdrawal} (Q)$$

when to order?:

at P if and only if $(IP \leq R)$

when to order?:

with each withdrawal

How often to review?:

at end of P

How often to review?:

continuously with each withdrawal.

$$(IP \leq R) \text{ always}$$

(minimizes ordering cost)

Holding cost ↓
check

(minimizes Holding cost)

ordering ↑
(expensive)

(p1) $D = 5000$ unit

$S = 15 \$ / \text{order}$

Find EOQ?

$H = 4 \$ / \text{unit/year}$

$C?$

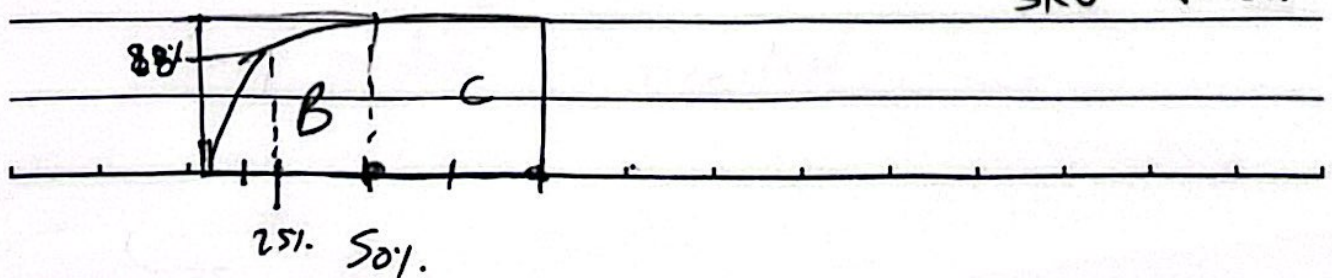
$$\textcircled{1} \text{ EOQ} = \sqrt{\frac{2(5000)(15)}{4}} = 193.6 = 194 \text{ unit}$$

drills

$$\textcircled{2} C = \frac{5000(15)}{194} + \frac{194(4)}{2}$$
$$= 774.6 \$$$

| *SKU | Dollar | Annual ^{Usage} | A.U.V | |
|------|---------|-------------------------|--------------------|--------------------|
| 1 | 0.01 \$ | 1200 | 12 ^⑧ | 4, 7 class A |
| 2 | 0.03 \$ | 120000 | 3600 ^④ | 2, 5 class B |
| 3 | 0.45 \$ | 100 | 45 ^⑦ | 1, 3, 6, 8 class C |
| 4 | 1 \$ | 44000 | 44000 ^① | |
| 5 | 4.5 \$ | 900 | 4050 ^③ | |
| 6 | 0.9 \$ | 350 | 315 ^⑤ | |
| 7 | 0.3 \$ | 70000 | 21000 ^② | |
| 8 | 1.5 \$ | 200 | 300 ^⑥ | |
| Sum | | | 73322 | |

| A.U.V | Cumulative A.U.V % | Cumulative SKU % | |
|-------|--------------------|------------------|-----------------------|
| 44000 | 60.00% | 12.5% | class A |
| 21000 | 88.65% | 25% | 25% SKU, 88.65% A.U.V |
| 4050 | 94.17% | 37.5% | class B |
| 3600 | 99.08% | 50% | 50% SKU, 99.08% A.U.V |
| 315 | 99.57% | 62.5% | |
| 300 | 99.92% | 75% | class C |
| 45 | 99.98% | 87.5% | |
| 12 | 100% | 100% | 100% SKU, 100% A.U.V |



$$\bar{d} = 300 \text{ unit/week}, \quad \sigma_d = 15 \text{ unit}$$

$$L = 9 \text{ weeks}$$

$$\text{Find } \textcircled{1} \sigma_{dLT} = \sqrt{9} \times 15 = 45 \text{ unit}$$

$$\textcircled{2} \text{ The avg } d \text{ during } L = 300 \times 9 = \underline{2700 \text{ unit}}$$

$$\textcircled{3} 0.99 \text{ service level}, \quad z.s = 2.33 \times 45 = \underline{105 \text{ unit}}$$

$$R = 2700 + 105 = 2805 \text{ unit}$$

$$d = 50 \frac{\text{unit}}{\text{week}}$$

$$S.S = 1\text{-week supply} \\ = 50 \text{ units}$$

$$\text{Unit cost} = 650 \$/\text{unit}$$

$$R = dL + S.S$$

$$Q = 350 \text{ unit}$$

$$= (50 \times 2) + S.S$$

$$L = 2 \text{ weeks}$$

$$= 100 + 50 = 150 \text{ unit}$$

$$(S.p.4) \quad d = 100 \text{ unit/day}, \quad \sigma_d = 30 \text{ unit}$$

$$L = 3 \text{ days}$$

$$H = 9.4 \$/\text{unit/year}$$

$$S = 35 \$/\text{order}$$

$$\text{Service level} = 92\%$$

$$a) \quad Q = 440 \text{ unit}$$

$$OH = 40, \quad SR = 440, \quad BO = \text{zero}$$

$$IP = 480 \text{ unit}$$

$$R = (100 \times 3) + 1.41 (30 \sqrt{3}) = 373 \text{ unit}$$

→ no order is needed

$$S.S = 1.41 \times (\sqrt{3} \cdot 30) = 73 \text{ unit}$$

~~$C = (100 \times 35) / 440$~~ it operates 5 day
(a week)

$$EOQ = \sqrt{\frac{2(D)35}{9.4}}$$

$$D \frac{\text{unit}}{\text{year}} = \frac{100 \text{ max}}{\text{day}} \times \frac{5 \text{ day}}{1 \text{ week}} \times 52 \text{ week}$$

$$D = 26000$$

$$D = 100 \times 5 \times 52 \frac{\text{unit}}{\text{year}}$$

$$EOQ = \sqrt{\frac{2(26000)35}{9.4}} = 440 \text{ unit (mixture)}$$

$$C = \frac{(26000)}{440} 35 \oplus \frac{(440)}{2} 9.4 \oplus 9.4 (73)$$

$$C = 4822.4 \$$$

52 weeks / year

7 days / week

$$\bar{d} = 95 \text{ unit/week} \rightarrow D = 4940 \text{ unit/year}$$

$S = 58 \$/\text{order}$

$H = 2.69 \$/\text{unit/year}$

Service level = 0.9 (90%)

$L = 4 \text{ weeks}$

$$\sigma_d = 16 \text{ unit}$$

$$EOQ = \sqrt{\frac{2(4940)58}{2.69}} = 461.5 \approx 462 \text{ unit}$$

$$TBO = \frac{Q}{D} = \frac{462}{4940} = 0.09 \text{ year}$$

$\approx 5 \text{ weeks}$
 $\approx 1 \text{ month}$

$$R = (95 \times 4) \oplus 1.28(16\sqrt{4}) = \underline{421 \text{ unit}}$$

$\hookrightarrow \text{S.S. } 41 \text{ unit}$

$$\frac{1.7 \times 10^{-4}}{1 \times 10^{-4}}$$

(1 Solved 5))
problem

operates 365 day/year

$$d = 275 \text{ bars/day}, \sigma_d = 30 \text{ bars}$$

$$b = 10 \$ / \text{order}, H = 0.3 \$ / \text{bar/year}$$

$$\bar{L} = 5 \text{ days}, \sigma_{LT} = 1 \text{ day}$$

$$\textcircled{1} EOQ = \sqrt{\frac{2(100375)10}{0.3}} = 2587 \text{ bars}$$

$$\textcircled{2} R \text{ with } 99\% \text{ of service level} \quad Z_{0.99} = 2.33$$

$$S.S = 2.33 \sqrt{560^2 + 275^2} = 660^{\text{unit}}$$

$$R = (275 \times 5) + 660$$

$$= 2035 \text{ bars}$$

$$C = \left(\frac{200375}{2035} \right) 10 + 0.3 (660) + 0.3 \left(\frac{2587}{2} \right)$$

$$= 974.05 \$$$

problems

Ex 9.7a

| Top | 10 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 | 0 |
|-----|----|----|----|----|----|----|----|----|----|----|----|
| A | 12 | 11 | 10 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 |
| B | 21 | 20 | 19 | 18 | 17 | 16 | 15 | 14 | 13 | 12 | 11 |
| C | 31 | 30 | 29 | 28 | 27 | 26 | 25 | 24 | 23 | 22 | 21 |
| D | 41 | 40 | 39 | 38 | 37 | 36 | 35 | 34 | 33 | 32 | 31 |
| E | 51 | 50 | 49 | 48 | 47 | 46 | 45 | 44 | 43 | 42 | 41 |

$$BO = 5 \text{ sets}$$

$$OH = \text{Zero}, \quad SR = \text{Zero}$$

$$T = 400$$

$$IP = 0 + 0 - 5 = -5 \text{ sets}$$

$$Q = T - IP = 400 + 5 = 405 \text{ sets}$$

will buy IP up to I

"Solved problem 5"

① FQQ :-

$$\bar{d} = 275 \text{ bars/day}$$

$$D = 275 \times 365 = 100375 \text{ items}$$

$$\sigma_d = 30 \text{ bars}$$

$$S = 10 \$$$

$$H = 0.3 \$/\text{unit}/\text{year}$$

$$L = 5 \text{ days}$$

$$\sigma_L = 1 \text{ day}$$

① EQQ :-

$$EQQ = \sqrt{\frac{2 (100375) (10)}{0.3}} = 2587 \text{ units}$$

bars

"Solved 6" $P = 9.8$ + $OP = 110$ (10)

① operates 5 days/week for 52 weeks = 91

② $Q = 440$ mixers

③ $\bar{d} = 100$ mixer/day, $\sigma_d = 30$ mixer

④ $L = 3$ days

⑤ $H = 9.4$ \$/unit/year, $S = 35$ \$/order

⑥ $S.L = 92\%$ $\rightarrow Z_{0.92} = 1.41$

$$\rightarrow D = 100 \times (52 \times 5) = 26000 \text{ mixers}$$

$$\rightarrow \text{protection Interval} = P + L \checkmark$$

$$P = \frac{TBO}{D} = \frac{440}{26000} = 4 \text{ days}$$

$$\text{Protection Interval} = 4 + 3 = 7 \text{ days}$$

$$\rightarrow \text{Target}(T) = 100(7) + 1.41(30)\sqrt{7} = 812 \text{ bars}$$

$\hookrightarrow S.S = 112 \text{ bars}$

a) Find C :-

$$C = \frac{100 \times 4 (9.4)}{2} + \frac{26000 (35)}{100(4)} + 112 (9.4)$$

$$C = 5207.8 \$$$

"Ch 16" planning sufficient Resources

"Inventory Management"



{ choosing inventory control approach }



Independent
SKU's

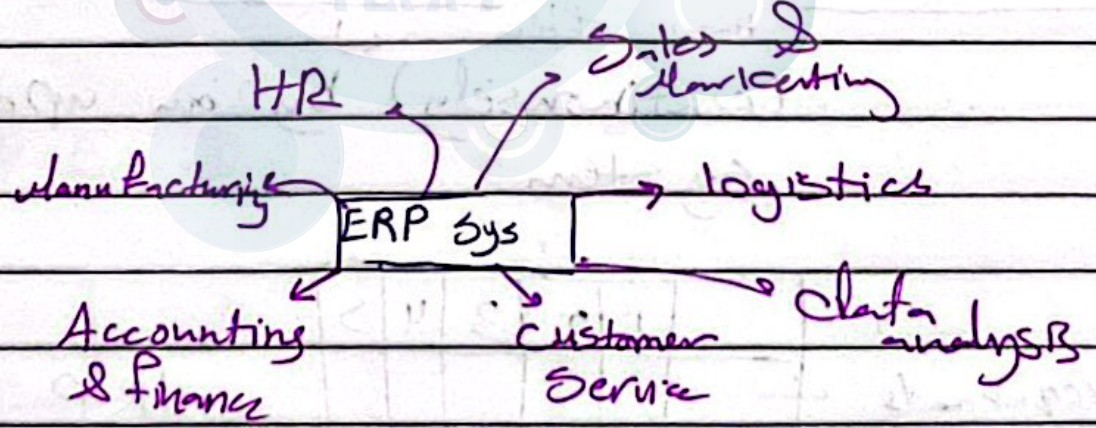
"Dependent"
SKU's



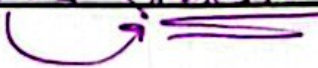
MRP

The material requirements
planning

* Enterprise resource planning:- (Information sys)



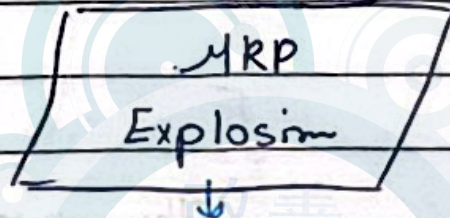
* it's an information system links all these activities (function)



MRP: it's a computerized information system
 ((used to manage the inventory for
 dependent (SKUs) demand))

↳ to take a decision about: How much
 to order? When to order? How often to Review...

For each dependent
 demand SKU.



Dependent (SKUs) Material

How much? ← Requirement

When? ← Plan

How often ←

(continuously) by an updated
 system

| | | 1 | 2 | 3 | 4 | 5 |
|-------------------|--|---|---|---|---|---|
| Requirements | | | | | | |
| How much to order | | | | | | |
| When to order | | | | | | |

MRP for Dep. SKU

"D.D.SKU"

OH, BO

SR, LT
order policy

Authorized (MPS)

master production

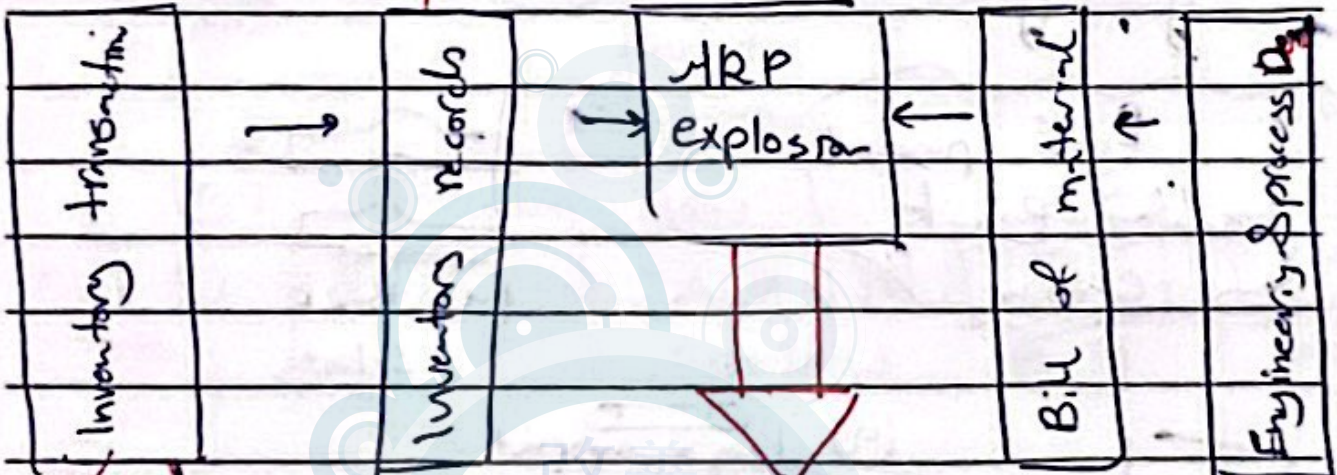
(MPS) Schedule

(MPS) start

"Final product"

| | | | |
|-------|---|---|------|
| | 1 | 2 | 3 |
| | | | |
| (MPS) | | | (10) |

start

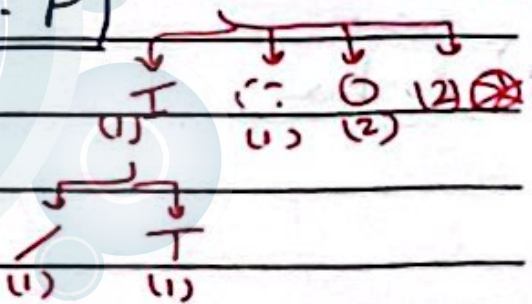


updated system

M. R. P

MRP for each D.D.SKU

Design



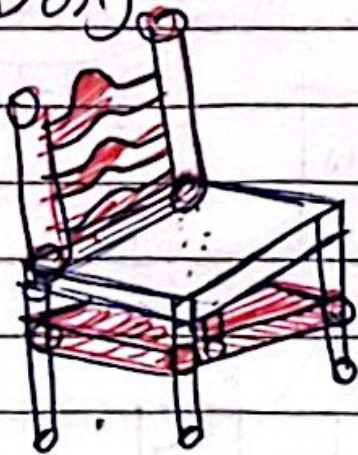
MRP for

| | | | |
|-------------------|---|---|------|
| | 1 | 2 | 3 |
| Gross Requirement | | | (20) |
| | | | |
| | | | |

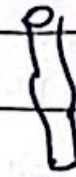
when to order?

if (L.T. = 2 weeks)

Design



(2) back
legs

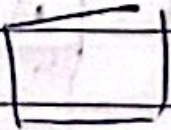


(2) front
legs

Final product
Ladder-Back
-chair



(4) Back
Slats



(1) seat
cushion

(4) legs support



(4) seat frame
boards

Company

Ladder
Back
chair

Kitchen
Chair

desk
chair

(A)



Bill of Materials

(Market)

(A) (end item (Final product))

Ladder (1)
Back chair

Independent
(MPS)

parent

(B) Intermediate

(C)

(D)

(E)

Back (1)
assembly

Items
B, C, H

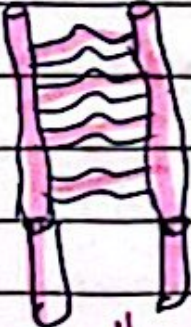
Seat (1)
assembly

(2) front
legs

(4) legs
supports

parent

parent



purchased
Items (D, E, L, J, F, G)

MRP

Dependent

(H)

(L)

(1) Seat
Frame

(1) seat
cushion

parent

(2)

back
legs

(4) Slats
back



J

(4) Seat
Frame
boards

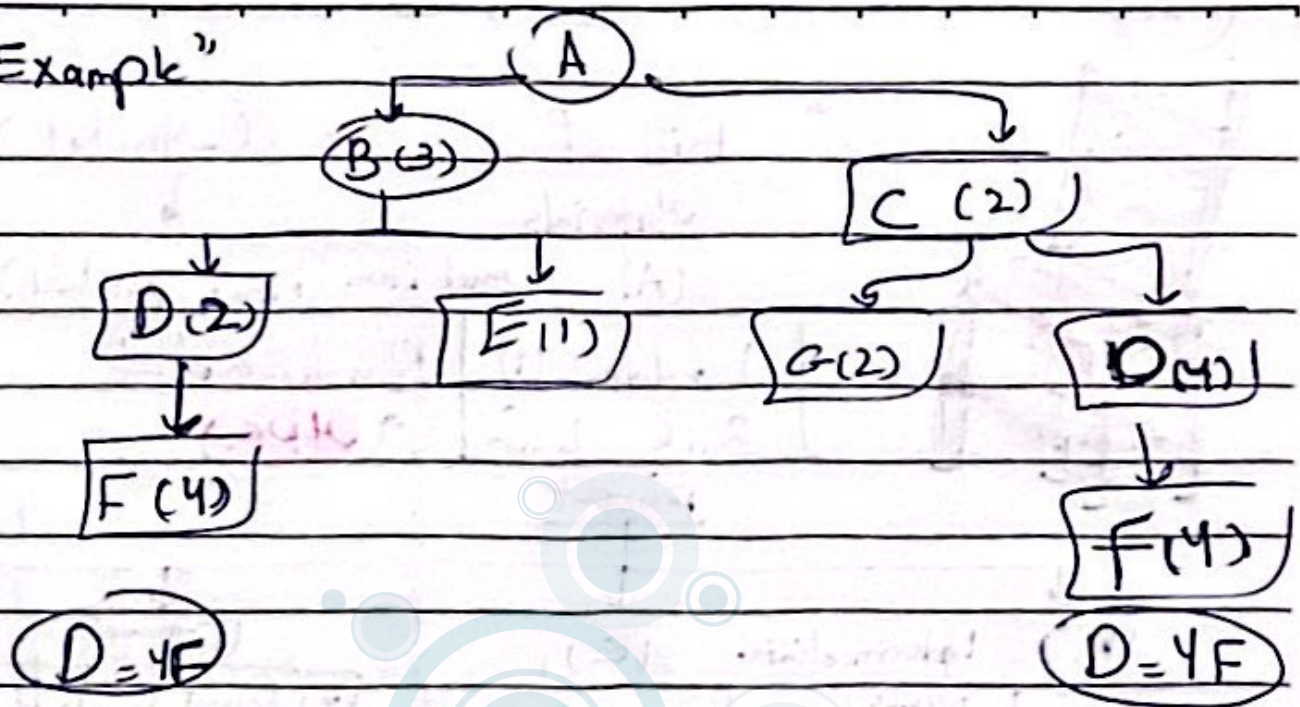


(B)

(B, C, D, E, F, G, H, L, J)

Dependent
SKUs MRP

"Example"



$$A = 5 \text{ units}$$

$$B = 15 \text{ units}$$

$$C = 10 \text{ units}$$

$$D = 30 + 40 = 70 \text{ units}$$

$$E = 15 \text{ units}$$

$$F = 280 \text{ units}$$

$$G = 20 \text{ units}$$

MPS (master production schedule)

For (final product)

MPS

Item: Ladder - Back
Chair

Order policy: 150 units

Lead time: 1 week

| Quantity | April | | | | May | | | |
|--|---------|---------------------|------|------|------|------|----------------|------|
| On Hand: 55 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Forecast | 30 | 30 | 30 | 30 | 35 | 35 | 35 | 35 |
| Customer orders booked | 38 | 27 | 24 | 8 | 0 | 0 | 0 | 0 |
| Projected OH | 55-38 | (17-30) shortage | | | | | (122) shortage | 87 |
| Inventories | 17 | ② 150+17-30 | 107 | 77 | 42 | 7 | ② 122 | 87 |
| Shortage OH (sum) | | ③ 137 | | | | | | |
| MPS (quantity) | Zero | 150 | Zero | Zero | Zero | Zero | 150 | Zero |
| Received quantity at the beginning of the period | | | | | | | | |
| MPS (start) | 150 | | | | | 150 | | |
| When do we start to manufacture (period) | | | | | | | | |
| available - to - promise (ATP) | (55-38) | 2nd week → 5th week | | | | | (150-0) | |
| Inventory | 17 | (150-27) = 123 | | | | | 150 | |

① Forecast (for April, and May)

Panel

② C.O. Booked

→ we choose the

greater to expect the OH inventory

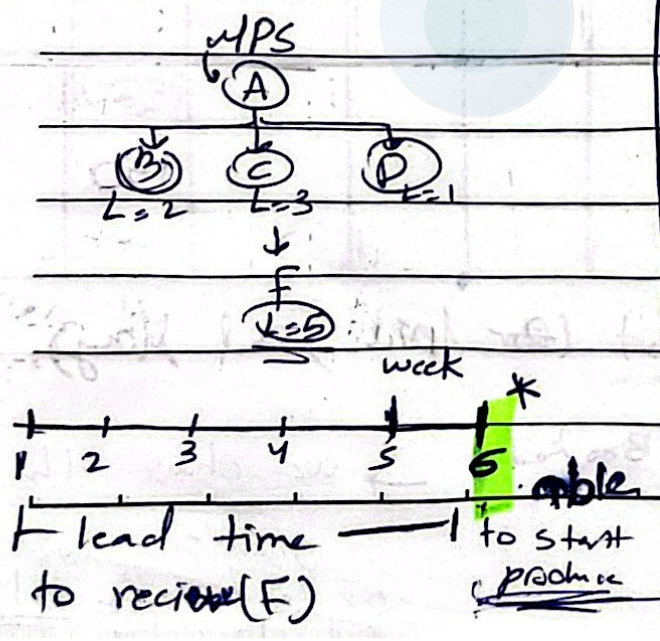
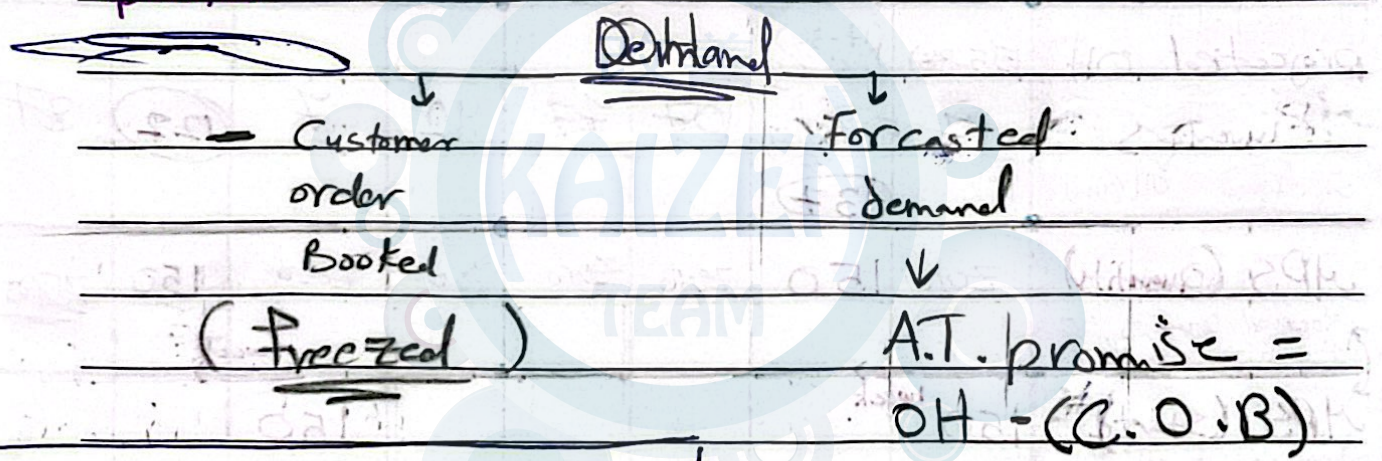
MPS start → MRP explosion

(Calculated with the following formula) 29%

| ATP | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|-----------|----|----|---|-----|---|---|-----|---|
| | 17 | 91 | | 429 | | | 150 | |
| | 8 | 71 | | | | | | |
| (updated) | | 0 | | | | | | |

| ATP | Customer # | Q | week | Dec |
|---------|------------|-----|------|-----|
| (17+91) | 1 | 20 | 3 | ✓ |
| (17+71) | 2 | 100 | 5 | X |
| (8+0) | 3 | 80 | 4 | ✓ |
| 17+71 | | | | |
| 8 | | | | |

updated



by the forecasted demand we can accept an orders without Booking them in the (MPS)

Frozen but (ATP)

updated

Item: Product (A)

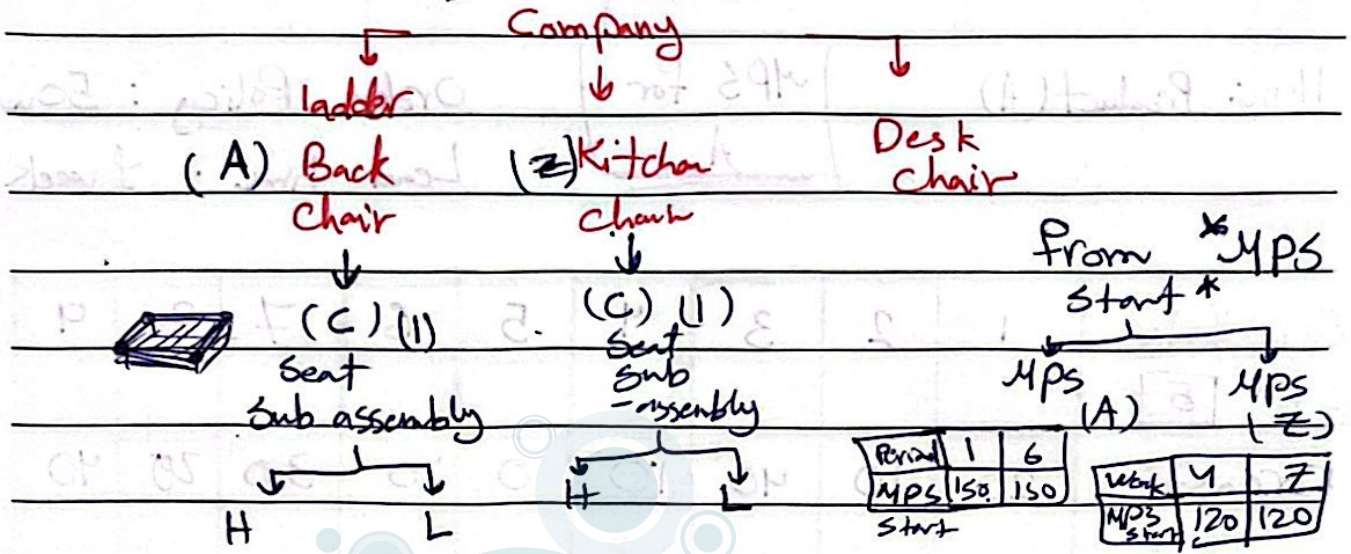
MPS for
A

Order Policy: 50 unit

Lead time: 1 week

| Quantity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|--|---------|--------|--------|----------|---|--------|-----|--------|--------|--------|
| OH 5 | | | | | | | | | | |
| Forecast | 20 | 10 | 40* | 10* | 0 | 0 | 30* | 20* | 40* | 20* |
| Customer order (booked) | 30* | 20* | 5 | 8 | 0 | 2 | 0 | 0 | 0 | 0 |
| Projected OH Inventor | 25 | 5 | 15 | 5 | 5 | 3 | 23 | 3 | 13 | 43 |
| MPS @ | 50 | 0 | 50 | 0 | 0 | 0 | 50 | 50 | 50 | 50 |
| MPS (Start) | | 50 | | | | 50 | | 50 | 50 | |
| ATP.I | 5 | | 35 | | | | 50 | | 50 | 50 |
| available to promise | | | | | | | | | | |
| (MPS) | (55-20) | | (50-5) | | | (50-0) | | (50-0) | (50-0) | (50-0) |
| -(C.O.B) | | | | | | | | | | |
| Customer# | 2 | w | Dec | ATP | | | | | | |
| 1 | 50 | 5 (yd) | X | 5 35 | | | | | | |
| 2 | 17 | 3 (40) | ✓ | 5 35 -17 | | | | | | |
| | | | | 5 18 | | | | | | |

MPS → MRP
 ("MPS (start)" → "Gross requirement")
 Bill of materials



Item: C (Seat Subassembly)

Description: ↓

lot size: - FOC = 230 units

L.T. - 1 week

MRP

GC (Dependent)

safety stock = 0

| week | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|------------------------|-----|-----|-----|-----|-----|-----|-----|-----|
| Gross requirement | 150 | | | 120 | | 150 | 120 | |
| Scheduled receipts | 230 | | | | | | | |
| Projected OH Inventory | 117 | 117 | 117 | 227 | 227 | 77 | 187 | 187 |
| Planned receipts | 0 | 0 | 0 | 230 | 0 | 0 | 230 | 0 |
| Planned order releases | | | 230 | | | 230 | | |

When not how much?

Lot Sizing Rules

① (FOQ)

Fixed order Quantity

② (POQ)

Periodic order Quantity

③ (Lot 4 Lot)

Item (A)

Lot Size:- **FOQ = 80 units**

S.S = Zero

L.T = 1 week

| week | 31 | 32 | 33 | 34 | 35 | 36 | 37 | 38 | 39 | 40 |
|-----------------------|----|----|----|----|----|----|----|----|----|----|
| Gross Requirements | | 60 | | 25 | | 35 | | 45 | | 60 |
| Sched. Receipts | | | | | | | | | | |
| Projected OH | 0 | 20 | 20 | 75 | 75 | 40 | 40 | 75 | 75 | 15 |
| Planned order release | 0 | 80 | 0 | 80 | 0 | 0 | 0 | 80 | 0 | 0 |
| P.O releases | 80 | | 80 | | | | 80 | | | |

Shortage \rightarrow OH < S.S \rightarrow ordering

(P) the period from the Shortage to the next (P) Periods..

| | | |
|------------|--------------|----------------|
| Item A | MRP | Lot size = POQ |
| S.S = Zero | L.T = 1 week | P = 4 |

| week | 31 | 32 | 33 | 34 | 35 | 36 | 37 | 38 | 39 | 40 |
|-------------|----|----|----|----|----|----|----|----|----|----|
| Gross Req | | 60 | | 25 | | 35 | | 45 | | 60 |
| Sched. Rec | | | | | | | | | | |
| POH: I [0] | 0 | 25 | 25 | 0 | 0 | 45 | 45 | 0 | 0 | 0 |
| Planned Rec | 0 | 85 | 0 | 0 | 0 | 80 | 0 | 0 | 0 | 60 |
| Planned Rel | 85 | | | | 80 | | | | 60 | |

$$60 + \text{Zero} + 25 + \text{Zero} = 85$$

For 4-periods (32-35)

$$(35 + 0 + 45 + 0)$$

For (36-39)

special case for POQ P=1

(Item A)

S.S = Zero.

Lot size = Lot 4 lot

L.T = 1 week

| week | 31 | 32 | 33 | 34 | 35 | 36 | 37 | 38 | 39 | 40 |
|--------------------|----|----|----|----|----|----|----|----|----|-----------|
| Gross Requirements | | 60 | | 25 | | 35 | | 45 | | 60 |
| Scheduled Rec | | | | | | | | | | |
| POH: I [0] | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 → only |
| Planned Rec | 0 | 60 | 0 | 25 | 0 | 35 | 0 | 45 | 0 | 60 S.S on |
| Planned Rel | 60 | | 25 | | 35 | | 45 | | 60 | the |

P = 1

G.R = 60

OH = S.S

Q = 60

OH Inventory

$$P = TBO = \frac{Q}{D} = \frac{\text{avg order Quantity}}{\text{annual demand}}$$

Q in avg = 80 units
 EOQ → container
 avg Q → converted

$$D = 60 + 25 + 35 + 45 + 60 = 10$$

$$D = 22.5 \text{ avg weekly demand}$$

$$P = 80 \text{ year} \\ (22.5 \times 52)$$

$$\text{Avg Annual} = 22.5 \times 52 \text{ yearly Demand}$$

$$P \text{ in (weeks)} = \left(\frac{80}{22.5 (52)} \right) \times 52 \text{ week} = 3.55 \text{ week} \approx 4 \text{ week}$$

$P = 4 \text{ weeks}$

FOQ week

works as

- Reminant : Holding Cost (disadv), Safety S (adv)
- larger (Q) less ordering Cost
- cheap SKUs (H.C = avg(OH) * H)

POQ

- No Reminant (No Holding for reminant)
- H.C \leftarrow H.C (" ")
 POQ FOQ

L4L → (expensive Items)

- No Holding Cost for the QH. (least H.C)
- highest ordering cost (num of orders ↑↑)

Item A

Lot size: POQ (P=4)

S.S = 80 units

L.T = 1 week

| week | 31 | 32 | 33 | 34 | 35 | 36 | 37 | 38 | 39 | 40 |
|---|----|-----|-----|----|----|-----|-----|-----|----|----|
| Gross - Req | | 60 | | 25 | | 35 | | 45 | | 60 |
| Scheduled Rec | | | | | | | | | | |
| POHI 80 | 80 | 105 | 105 | 80 | 80 | 125 | 125 | 180 | 80 | 80 |
| Planned Rec | 0 | 85 | 0 | 0 | 0 | 80 | 0 | 0 | 0 | 60 |
| Planned Rel | 85 | | | | 80 | | | | 60 | |

20 < S.S
→ Shortage

45 < 80
→ Shortage

20 < 80
→ Shortage

→ S.S = 80 units → Filled

→ OH < 80 → order (planned order)
Rel

→ P.O. Receipts for (P periods) P=4
after 4-periods OH = S.S = 80 units

→ after (4 periods) new order.

Item:- C (Seat subassembly) Lot size:- $FOQ = 230$ units

S.S :- Zero

L.T :- 2 weeks

| week | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|-----------|-----|-----|----------------|-----|-----|-----|-----|-----|
| Gross Req | 150 | | | 120 | | 150 | 120 | |
| S.R | 230 | | | | | | | |
| POHI [37] | 117 | 117 | 117 | 227 | 227 | 77 | 187 | 187 |
| P (Rec) | 0 | 0 | 0 | 230 | 0 | 0 | 230 | 0 |
| P (Rel) | | 230 | 230 | | 230 | | | |

L.T = 2w

L.T = 2w

Item:- C (Seat subassembly) Lot size:- POQ
 $P=3$ L.T = 2 weeks S.S = zero

| week | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|-----------|-----|-----|-----|-----|-----|-----|-----|---|
| Gross Req | 150 | | | 120 | | 150 | 120 | |
| S.R | 230 | | | | | | | |
| POHI [57] | 117 | 117 | 117 | 150 | 150 | 0 | 0 | 0 |
| P (Rec) | 0 | 0 | 0 | 153 | 0 | 0 | 120 | 0 |
| P (Rel) | | 153 | | | 120 | | | |

Shortage

-3 < zero

OH = SS

after 3 periods

$$Q = 120 + 0 + 150 = 270 \text{ U}$$

+ 117

$$270 - 117$$

$$= 153 \text{ U}$$

Item:- C (sent subassembly)

Lot size:- Lot 4 lot

S.S = Zero

L.T :- 2 weeks

| week | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|-----------|-----|-----|-----|-----|-----|-----|-----|---|
| Gross Req | 150 | | | 120 | | 150 | 120 | |
| S.R | 230 | | | | | | | |
| POHI 37 | 117 | 117 | 117 | 0 | 0 | 0 | 0 | 0 |
| P (Rec) | 0 | 0 | 0 | 3 | 0 | 150 | 120 | 0 |
| P (Rel) | | 3 | | 150 | 120 | | | |

Shortage

Item:- C (sent subassembly)

lot size :- POQ (P=3 weeks)

S.S = 20 units

L.T :- 2 weeks

| week | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|-----------|-----|-----|-----|-----|-----|-----|-----|----|
| Gross Req | 150 | | | 120 | | 150 | 120 | |
| SR | 230 | | | | | | | |
| POHI 37 | 117 | 117 | 117 | 170 | 170 | 20 | 20 | 20 |
| P (Rec) | 0 | 0 | 0 | 173 | 0 | 0 | 120 | |
| P (Rel) | | 173 | | | 120 | | | |

$$(120 + 0 + 150) = 270$$

$$117 \rightarrow 153 \text{ for } S.S = \text{Zero}$$

$$S.S = 20$$

$$(270 - 117) \div 20$$

main finance

| |
|---------------------------------|
| C (1) |
| Seat subassembly "dependent" |



Parent

Intermediate

| |
|---------------------------|
| H (1) |
| Seat Frame "dependent" |



| |
|--------------|
| I (1) |
| Seat Cushion |



Parent
↓

purchased
"dependent"

| |
|----------------------|
| J (4) |
| Seat-Frame boards |



purchased
"dependent"

MRP:



Bill of Material
parent → child

Inventory
records

(lot sizing) (L.T) (SS)

MPS (MPS Start)

For the end
item

demand

Item:- C (H/RP) Lot size:- FOQ = 230 Unit
 Des:- Seat sub assembly L.T:- 2 weeks S.S = 0

| week | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|-----------|-----|-----|-----|-----|-----|-----|-----|-----|
| Gross Req | 150 | | | 120 | | 150 | 120 | |
| S.R | 230 | | | | | | | |
| POHI [37] | 117 | 117 | 117 | 227 | 227 | 77 | 187 | 187 |
| P (Rec) | 0 | 0 | 0 | 230 | 0 | 0 | 230 | 0 |
| P (Rel) * | | 230 | | | 230 | | | |

parent ① Ladder Back chair ② Kitchen Chair

| Week | 1 | 6 | Week | 4 | 7 |
|-----------|-----|-----|-----------|-----|-----|
| HPS Start | 150 | 150 | HPS Start | 120 | 120 |

Item:- H Lot size:- FOQ = 300 Unit
 Des:- Seat Frame L.T:- 1 week S.S:- Zero

| week | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|-----------|----|-----|-----|-----|-----|-----|-----|-----|
| Gross Req | | 230 | | | 230 | | | |
| POHI [40] | 40 | 340 | 110 | 110 | 180 | 180 | 180 | 180 |
| P (Rec) | 0 | 0 | 0 | 0 | 300 | 0 | 0 | 0 |
| P (Rel) * | | | | 300 | | | | |
| S.R | | 300 | | | | | | |

| | | | |
|-------|---------|-----|-----|
| C (1) | week | 2 | 5 |
| H (1) | P (Rel) | 230 | 230 |

$$230(C) = 230(H)$$

Item:- I

Lot size:- L4L

Des:- Seat Cushion

L.T:- 1 week

S.S:- Zero

| week | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|---|-----|-----|---|-----|-----|---|---|---|
| Gross Req. | | 230 | | | 230 | | | |
| S.R | | | | | | | | |
| POH I 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| P (Rec) | 0 | 230 | 0 | 0 | 230 | 0 | 0 | 0 |
| P (Rel) | 230 | | | 230 | | | | |

parent → Seat sub assembly (C)

| |
|---|
| C 1 |
| I (1) |

LMPR:-

| week | 2 | 5 |
|---------|-----|-----|
| P (Rel) | 230 | 230 |

Item:- J

Lot size:- FOW = 1500 U

Des:- Seat Frame boards

L.T:- 1 week

S.S:- Zero

| week | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|---|-----|-----|------|------|-----|-----|-----|-----|
| Gross Req. | | | | 1200 | | | | |
| S.R | | | | | | | | |
| POH I 200 | 200 | 200 | 200 | 500 | 500 | 500 | 500 | 500 |
| P (Rec) | 0 | 0 | 0 | 1500 | 0 | 0 | 0 | 0 |
| P (Rel) | | | 1500 | | | | | |

H(1) Seat Frame

MKP (H)"

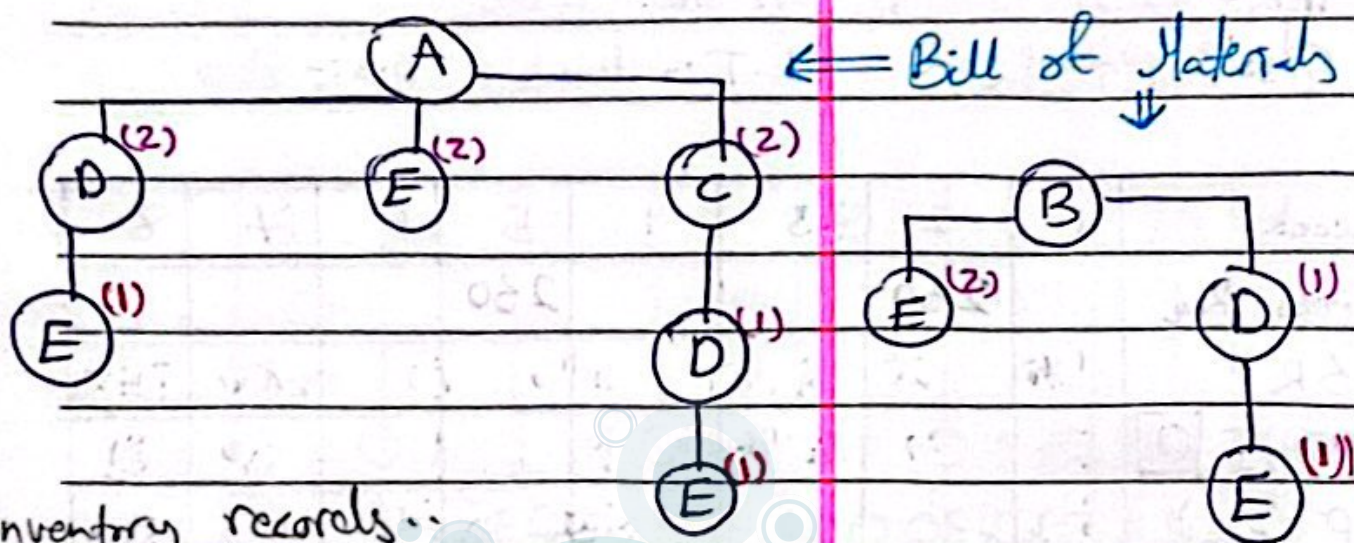
J(4) Seat Frame boards

| weeks | 4 |
|-------|------|
| Q | 3000 |

$$3000 \times 4 = 1200$$

Seat Frame boards

at period(3) we ~~purchase~~ ^{order} 1500 seat Frame boards → we receive them at week 4



Inventory records:-

| Item | Lot sizing | L.T | J.R | Beginning Inv | SS | Week | 2 | 3 | 4 | 6 | 8 |
|------|------------|-----|--------------|---------------|------|------------------|-----|----|-----|-----|---|
| C | L4L | 3W | 200 U w=2 | 85 | SS=0 | A | 125 | 95 | 150 | 130 | |
| D | POQ(P=3) | 2W | None | 625 | SS=0 | B | | 80 | | 70 | |
| E | FOQ(800) | 1W | 800 U w=1 | 350 | SS=0 | From (MPS) start | | | | | |

Item:- C Lot-Size:- L4L L.T:- 3 weeks S.S:- zero

| week | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|-----------|-----|-----|-----|-----|-----|-----|---|-----|
| Gross Req | | 250 | | 190 | | 300 | | 260 |
| J.R | | 200 | | | | | | |
| POHI 85 | 85 | 35 | 35 | 0 | 0 | 0 | 0 | 0 |
| P (Rec) | 0 | 0 | 0 | 155 | 0 | 300 | 0 | 260 |
| P (Rel) | 155 | | 300 | | 260 | | | |

| | | | | | | |
|-----|---------|--------------------|-----|-----|-----|-----|
| A | A (MPS) | week | 2 | 4 | 6 | 8 |
| (2) | | MPS start | 125 | 95 | 150 | 130 |
| C | | G.R _(C) | 250 | 190 | 300 | 260 |

$MPS (start) \times 2 = G.R_{(C)}$

Item:- D lot-size:- POQ (P=3) L.T=2 weeks S.S=zero

| week | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|-----------|-----|-----|-----|-----|-----|-----|-----|-----|
| Gross Req | 155 | 250 | 300 | 190 | 260 | 300 | | 260 |
| S.R | | | | | | | | |
| POHI [25] | 470 | 220 | 450 | 260 | 0 | 260 | 260 | 0 |
| P (Rec) | 0 | 0 | 610 | 0 | 0 | 630 | 0 | 0 |
| P (Rel) | 610 | | | 630 | | | | |

| week | 1 | 2 | 3 | 4 | 5 | 6 | 8 |
|-------|-----|-----|-----|----|-----|-----|-----|
| A (2) | | 125 | | 95 | | 150 | 130 |
| B (1) | | | 80 | | | 70 | |
| C (1) | 155 | | 300 | | 260 | | |

Item:- E lot-size:- FOQ=800 L.T=1 week S.S=zero

| week | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|-----------|-----|-----|-----|-----|-----|-----|-----|-----|
| Gross Req | 610 | 250 | 160 | 190 | | 300 | | 260 |
| S.R | 800 | | | 630 | | 140 | | |
| POHI [35] | 540 | 290 | 130 | 110 | 110 | 470 | 470 | 210 |
| P (Rec) | 0 | 0 | 0 | 800 | 0 | 800 | 0 | 0 |
| P (Rel) | | | 800 | | 800 | | | |

| week | 1 | 2 | 3 | 4 | 6 | 8 | |
|-------|-----|-----|----|-----|-----|-----|-------------|
| A (2) | | 125 | | 95 | 150 | 130 | → MPS start |
| B (1) | | | 80 | | 70 | | → MPS start |
| D (1) | 610 | | | 630 | | | → P (Rel) |

Item(A)
MPS

lot size = 95 units

L.T = 1 week

| Q OH 55 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|-------------|----|----|----|----|----|----|----|----|----|----|
| Forecast | 45 | 45 | 45 | 45 | 45 | 50 | 50 | 50 | 50 | 50 |
| C.O.B | 10 | 0 | 50 | 48 | 7 | 0 | 0 | 0 | 0 | 0 |
| POH I | 10 | 60 | 10 | 57 | 12 | 57 | 7 | 52 | 2 | 47 |
| MPS (Q) | 0 | 95 | 0 | 95 | 0 | 95 | 0 | 95 | 0 | 95 |
| MPS (start) | 95 | | 95 | | 95 | | 95 | | 95 | |
| ATP | 45 | 45 | | 40 | | 95 | | 95 | | 95 |

Item(A)
MRP

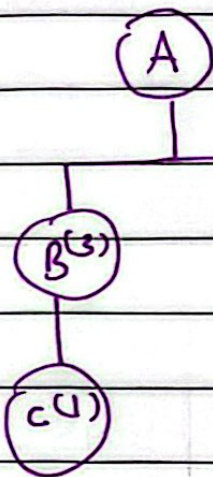
lot size:- POQ

L.T = 2 weeks

(P = 3 weeks)

ΔS = 100

| week | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|-----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gross Req | | | 70 | | 50 | | | 55 | 80 | |
| SR | | | | | | | | | | |
| POH I 100 | 100 | 100 | 150 | 150 | 100 | 100 | 100 | 180 | 100 | 100 |
| P (Rec) | 0 | 0 | 120 | 0 | 0 | 0 | 0 | 135 | 0 | 0 |
| P (Rel) | 120 | | | | | 135 | | | | |



| Item | Lot Sizing | LT | S.R | OH | S.S |
|------|------------|----|------|-----|-----|
| B | POQ P=4 | 1 | — | 40 | 40 |
| C | FOQ=500 | 2 | — | 200 | 100 |
| D | L4L | 1 | 1000 | 50 | 50 |

week (1)

L.T = 1 week

MPS for A :-

Lot size = 200

| OH | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|----------|-----|-----|-----|----|-----|-----|-----|-----|-----|----|
| Forecast | 70 | 70 | 70 | 70 | 70 | 80 | 80 | 80 | 80 | 80 |
| C.O.B | 75 | 80 | 60 | 0 | 13 | 0 | 0 | 0 | 5 | 0 |
| POHI | 115 | 35 | 165 | 95 | 25 | 145 | 65 | 185 | 105 | 25 |
| MPS Q | | 200 | | | 200 | | 200 | | | |
| MPS (S) | | 200 | | | 200 | | 200 | | | |
| ATP | 35 | | 127 | | | 200 | | 200 | | |

MRP (B)

POQ (P=4)

40

(A) → (B)

L.T = 1 week

S.S = 40

$200 \times 3 = 600$

$2000 \times 1 = 2000$

$2000 \times 1 = 2000$

| Week | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|-------|------|------|-----|-----|-----|-----|-----|----|----|----|
| G.R | | 600 | | | 600 | | 600 | | | |
| S.R | | | | | | | | | | |
| OH 40 | 40 | 640 | 640 | 640 | 40 | 40 | 40 | 40 | 40 | 40 |
| P.Rec | | 1200 | | | | | 600 | | | |
| R.Rel | 1200 | | | | | 600 | | | | |

MRP (C)

B → (C)

FOQ = 500

L.T = 2 weeks

S.S = 100

B.I.P = 200

| Week | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|--------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| G.R | 1200 | | | | | 600 | | | | |
| S.R | | | | | | | | | | |
| OH 200 | 500 | 500 | 500 | 500 | 500 | 400 | 400 | 400 | 400 | 400 |
| P Rec | 1500 | | | | | 500 | | | | |
| P Rel | | | | 500 | | | | | | |

2 weeks before Release order = 3 FOQ = 3×500
= 1500 unit

A

D

MRP (P)

(P)

609

(P)

(P)

MRP (P)

01.2.2

1 week = T.J

(P)

A

L4L

L.T = 1 week

50

S.S = 50

| week | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
|-------|------|----------------|----------------|----------------|----------------|---------------|---------------|---------------|---------------|---------------|--|
| G.R | | 200 | | | 200 | | 200 | | | | |
| S.R | 1000 | 750 | 550 | 350 | 150 | 50 | 50 | 50 | 50 | 50 | |
| OH 50 | 1050 | 850 | 650 | 450 | 250 | 50 | 50 | 50 | 50 | 50 | |
| ReL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| Rel | | | | | | | | | | | |

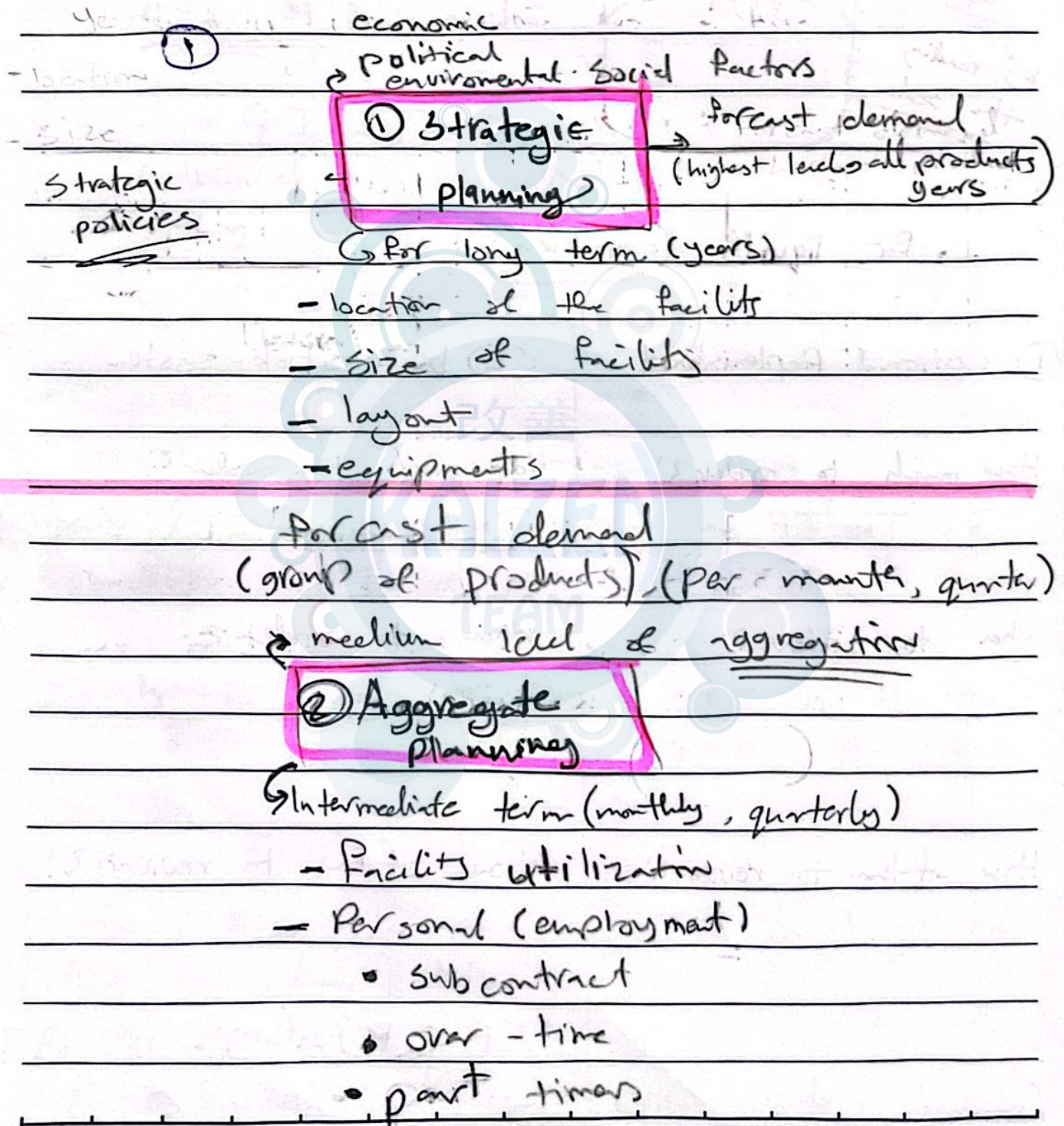
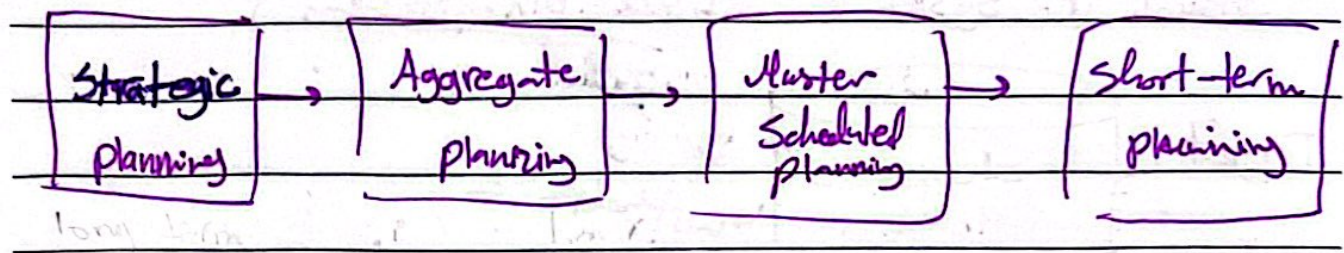
1 week = T.J

1 week = T.J

(P)

MRP (P)

"Ch 15" Planning & Scheduling Operations



3-Master-schedule Planning

Forecast (product/week)

Intermediate term (weeks)

MPS for each final product

master-schedule-planning - MPS (Start) -

| Bikes | 1 | 2 | 3 | 4 | MPS Start | Aggregate Planning | | |
|-----------------|-----|-----|-----|-----|-----------|--------------------|---------|---|
| M ₂₂ | | 200 | | 200 | | Month | 1 | 2 |
| M ₂₄ | 100 | | 100 | | | Bikes | 200 | |
| M ₂₆ | 100 | | 100 | | | group of product | monthly | |
| month 1 | | | | | | | | |

4-Short term Scheduling

Short term: (days, shifts, hours, minutes)

* Matching - specific tasks to specific people and machines *

Job Scheduling
Facility scheduling

workforce Scheduling

Sequencing Jobs at workstations

* Gantt-Chart:- graphical Representation for activities against time. (to monitor the progress)

Short
term
planning

- ① days, hours, shifts
- ② practical scheduling
- ③ matching specific tasks to specific people & machines

Master
Schedule
Planning

- ① Intermediate term (Final product/week) (MPS) for each final goods
- ② Shorter term than aggregate planners

Aggregate
Planning

- ① Intermediate term (group of products for the coming quarter or months) or requirements
- ② employment planning

Strategic
Planning

- ① Long term (all products / years)
- ② the company's long term objectives
- ③ policies (Economic environment factors)

Job & Facility

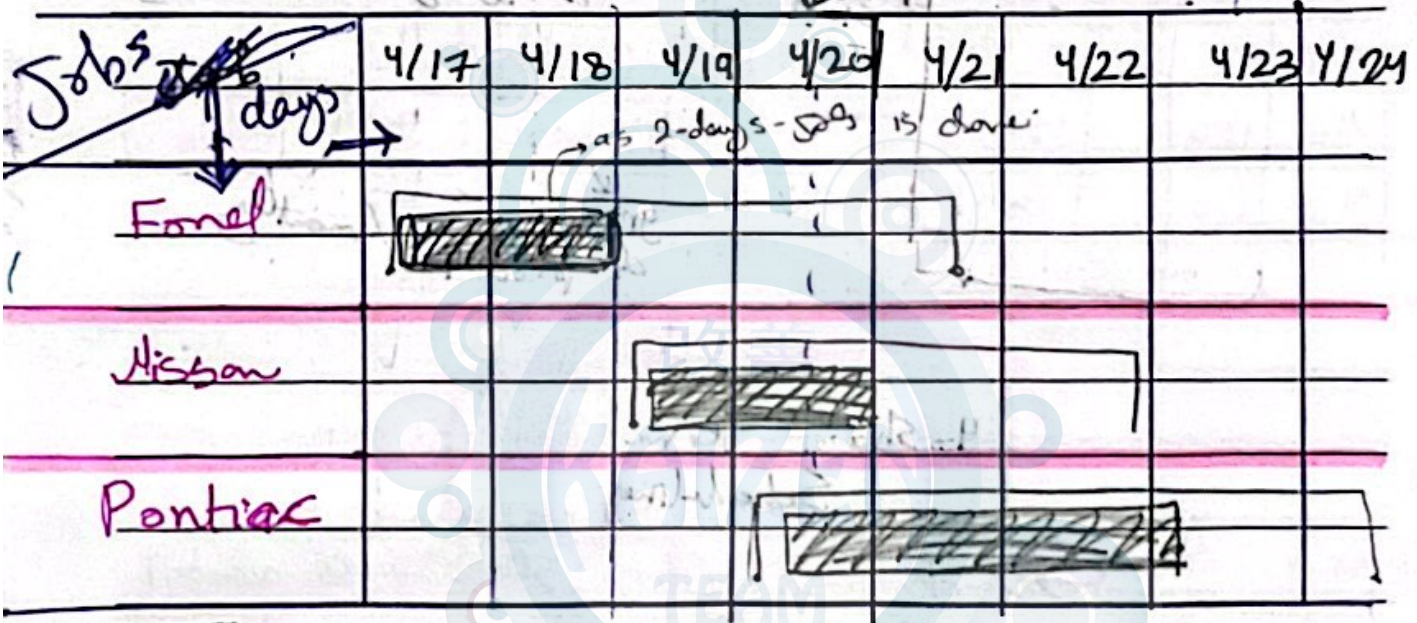
Scheduling

listing for jobs at their stations

* Gantt chart :- 1. Jobs or activity chart

2. work station chart

x current date



- Job or activity chart - start
 (Scheduled activity time) (Progress) finish activity

actual process

Non-productive time

- behind schedule (Ford)

- On-schedule (Nissan)

- ahead of schedule (Pontiac)

"availability - work - flow"

① Due update the progress day by day

② easy to take decisions for new jobs

② "work-Station-chart" :-

| work-stations | 7am | 8am | 9am | 10am | 11am | 12pm | 1pm | 2pm | 3pm | 4pm | 5pm | 6pm | 7pm |
|---------------|---------|-----|--------------|------|------|------------|----------|-----|-----|--------------|-----|-----|-----|
| OR(A) | Dr. Jon | | | | | Dr. Andrew | | | | Dr. Alvin | | | |
| OR(B) | | | Dr. Gray | | | | Dr. Jeff | | | Dr. Madeline | | | |
| OR(C) | | | Dr. Jordanne | | | | | | | Dr. Devin | | | |

• easy decisions • updated chart
"Visually"

* work force scheduling :-

- For Fixed working time → we don't need scheduling
like:- Teachers (5 days, 8-3) Fixed ..

- For jobs 24 hours / 7 days or any long time-
- Job, → we need scheduling for the workers
(like:- hospitals and guards
(Rotating - job - shifts))

Work-Force - Scheduling

- Constraints:-

1. Technical constraints } one point
2. Requirements } (performance of workers)
3. Legal and behavioral considerations
4. Psychological needs of workers (day off)

| Days | M | T | W | Th | F | S | Su |
|------------------------|---|---|---|----|----|---|----|
| Req. num. of employees | 6 | 4 | 8 | 9 | 10 | 3 | 2 |

Ex: The manager needs a work force schedule that provides 2-consecutive-days-off and minimizes the amount of total slack capacity. To break ties in the selection of off-days, the scheduler gives preference to (Sat, Sun) if it's one of the tied pairs. If not, she selects one of the tied pairs arbitrarily.

~~Slack~~ (The slack) measures the performance of the schedule.

| M | T | W | Th | F | S | Su | Employee | M | T | W | Th | F | S | Su |
|-----|-----|-----|-----|----|-----|-----|-------------|-----|-----|----|----|----|-----|-----|
| 6 | 4 | 8 | 9 | 10 | (3) | (2) | 1 | X | X | X | X | X | off | off |
| 5 | 3 | 7 | 8 | 9 | (3) | (2) | 2 | X | X | X | X | X | off | off |
| 4 | 2 | 6 | 7 | 8 | (3) | (2) | 3 | X | X | X | X | X | off | off |
| (3) | (1) | 5 | 6 | 7 | 3 | 2 | 4 | off | off | X | X | X | X | X |
| 3 | 1 | 4 | 5 | 6 | (2) | (1) | 5 | X | X | X | X | X | off | off |
| (2) | (0) | 3 | 4 | 5 | 2 | 1 | 6 | off | off | X | X | X | X | X |
| 2 | 0 | 2 | 3 | 4 | (1) | (0) | 7 | X | X | X | X | X | off | off |
| (1) | (0) | (1) | 2 | 3 | (1) | (0) | 8 | X | X | X | X | X | off | off |
| (0) | (0) | (0) | 1 | 2 | 1 | (0) | 9 | off | X | X | X | X | X | off |
| (0) | (0) | (0) | (0) | 1 | (0) | (0) | 10 | X | X | X | X | X | off | off |
| 6 | 0 | 0 | 0 | 0 | 0 | 0 | Capacity(C) | 7 | 8 | 10 | 10 | 10 | 3 | 2 |

→ Requirement is done

no need for 1st employee

10 is the minimum of employees

Req. (R)

Slack (C-R)

$$\text{Total Slack} = 1 + 4 + 2 + 1 = 8$$

→ cost

→ useful in (underestimated demand)

If (employee 10) is a part timer then the

$$\text{Total Slack} = 0 + 3 + 1 + 0 + 0 + 0 + 0 = 4$$

| | M | T | W | Th | F | S | Su |
|----------|---|---|---|----|-----|---|-----|
| Capacity | 6 | 7 | 9 | 9 | 9+1 | 3 | 2 |
| Slack | 0 | 3 | 1 | 0 | 0 | 0 | (4) |

better

* Sequencing job at workstations *

Rules (Rules of Thumb)

① First come, first served (FCFS)

Schedules:-

| M_1 | $J_1 \rightarrow J_2 \rightarrow J_3$ | days since order | Jobs |
|------------------------|---------------------------------------|------------------|-------|
| J_1, J_2, J_3 rule 2 | $J_1 \rightarrow J_3 \rightarrow J_2$ | | |
| rule 1 | $J_2 \rightarrow J_1 \rightarrow J_3$ | 3 days before | J_1 |
| | $J_2 \rightarrow J_3 \rightarrow J_1$ | 5 days before | J_2 |
| | $J_3 \rightarrow J_2 \rightarrow J_1$ | day before | J_3 |
| rule 3 | $J_3 \rightarrow J_1 \rightarrow J_2$ | | |

by (FCFS) $(J_2 \rightarrow J_1 \rightarrow J_3)$

② Earliest due date

| Jobs | order | due date | |
|-------|-------|----------|---------------------------------------|
| J_1 | 3 | 10 | $J_1 \rightarrow J_3 \rightarrow J_2$ |
| J_2 | 5 | 15 | |
| J_3 | 1 | 12 | |

③ SPT: shortest Processing time \rightarrow Reduce the work-in-process

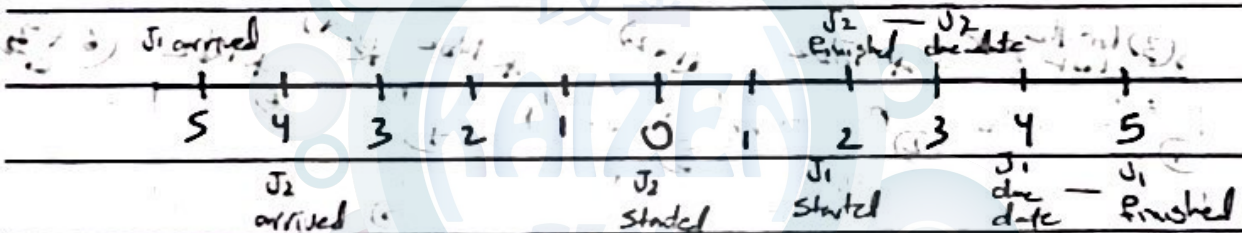
| Jobs | Processing-time | |
|-------|-----------------|---------------------------------------|
| J_1 | 10 | |
| J_2 | 11 | $J_3 \rightarrow J_1 \rightarrow J_2$ |
| J_3 | 3 | |

"Flow Time & Days Past due"

| Days ago since order arrived | Due date | Processing Time | | measured from the point day (0) |
|------------------------------|----------|-----------------|----------------|---------------------------------|
| 5 | 4 | 3 | J ₁ | |
| 4 | 3 | 2 | J ₂ | |
| 15 | 12 | 5 | J ₃ | |

Flow Time = Finished time \oplus days ago since order arrived
 days past due = Finished time \ominus due date

SPT :- J₂ \rightarrow J₁ \rightarrow J₃



Flow Time = 4 + 2 = 6
 For J₂

days Past - 2 - 3 = -1 = 0
 due for J₂
 Zero day past due

(+) delay
 (-) zero-day past-due

Flow Time = 5 + 5 = 10
 For J₁

days Past = 5 - 4 = 1
 due for J₁
 (1) day Past due

| Customer | Time since order arrived (days) ^{FCFS} | Processing Time (days) ^{SPT} | due date (days from now) |
|----------|---|---------------------------------------|--------------------------|
| A | 15 (avg) | 25 | 29 |
| B | 12 | 16 | 27 |
| C | 5 | 14 | 68 |
| D | 10 | 10 | 48 |
| E | 0 | 12 | 80 |

① Determine the schedule by using the (FCFS) rule, calculate the avg. days - post. due & Flow Time ...

② How can the schedule be improved, (Flow Time) is the critical

① by FCFS / A → B → D → C → E

| Customer Sequence | Start time (days) ^{(3) For the last order} | Processing Time (days) ^{* Table} | Finished T (days) ⁽¹⁺²⁾ | Due date ^{* Table} | days past due ⁽³⁻⁴⁾ | days since order arrived ^{* Table} | Flow Time (days) ⁽⁶⁺³⁾ |
|-------------------|---|---|------------------------------------|-----------------------------|--------------------------------|---|-----------------------------------|
| A | 0 | 25 | 25 | 29 | 0 | 15 | 15+25=40 |
| B | 25 | 16 | 41 | 27 | 14 | 12 | 12+41=53 |
| D | 41 | 10 | 51 | 48 | 3 | 10 | 61 |
| C | 51 | 14 | 65 | 68 | 0 | 5 | 70 |
| E | 65 | 12 | 77 | 80 | 0 | 0 | 77 |
| Sum = 77 | | | | | 3.4 | | 60.2 |

Avg. Flow Time = 60.2 days

Avg. (days - post - due) = 3.4 days

② Improvement of the schedule : (Suggestion use STP)

by (SPT):- $D \rightarrow E \rightarrow C \rightarrow B \rightarrow A$

(From Table)

| Customer Sequence (SPT) | ① Time since order arrival (days) | ② processing Time (days) | ③ due date (days) | ④ Start Time (days) | ⑤ Finished Time (days) | Flow Time (1+5) | Days-Past-due (5-3) |
|-------------------------|-----------------------------------|--------------------------|-------------------|---------------------|------------------------|-----------------|---------------------|
| D | 10 | 10 | 48 | 10 | 20 | 20 | 0 |
| E | 0 | 12 | 80 | 10 | 22 | 22 | 0 |
| C | 5 | 14 | 68 | 22 | 36 | 41 | 0 |
| B | 12 | 16 | 27 | 36 | 52 | 64 | 25 |
| A | 15 | 25 | 29 | 52 | 77 | 92 | 48 |
| Avg by (SPT) = | | | | | | 47.8 | 14.6 |

| Rule | FCFS | SPT | Critical (Flow Time) |
|---|-----------|-----------|--|
| * Avg. Flow Time | 60.2 days | 47.8 days | SPT gives lower |
| Avg. Days Past due | 3.4 days | 14.6 days | Flow Time too, |
| to determine the better sequence for orders | | | <u>We follow The SPT Sequence ($D \rightarrow E \rightarrow C \rightarrow B \rightarrow A$)</u> |

A restaurant operates 7 days a week. The daily Requirements:

| days | M | T | W | Th | F | S | Su |
|------|---|---|---|----|---|---|----|
| Req | 2 | 3 | 5 | 4 | 5 | 4 | 4 |

① how days off

② find the minimum num of workers needed

③ total slack capacity

| M | T | W | Th | F | S | Su | Emp | M | T | W | Th | F | S | Su |
|---|---|---|----|---|---|----|-----|-----|-----|---|-----|---|-----|-----|
| 2 | 3 | 5 | 4 | 5 | 4 | 4 | 1 | off | off | X | X | X | X | X |
| 2 | 3 | 4 | 3 | 4 | 3 | 3 | 2 | off | off | X | X | X | X | X |
| 2 | 3 | 3 | 2 | 3 | 2 | 2 | 3 | X | X | X | X | X | off | off |
| ① | 2 | 2 | ① | 2 | 2 | 2 | 4 | off | X | X | off | X | X | X |
| ① | ① | 1 | 1 | 1 | 1 | 1 | 5 | off | off | X | X | X | X | X |
| 1 | 1 | 0 | 0 | 0 | 0 | 0 | 6 | X | X | X | X | X | off | off |
| 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 2 | 3 | 6 | 5 | 6 | 4 | 4 |

6 is the minimum

number of
employees

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| R | 2 | 3 | 5 | 4 | 5 | 4 | 4 |
| 6 | 0 | 0 | 1 | 1 | 1 | 0 | 0 |

$$ST = 1 + 1 + 1 = 3 \text{ employees}$$

Employees and slack time



| FCFS → 1 → 2 → 3 → EPP → 4 → 5 | | | | | |
|--------------------------------|------------------------------|------------------|--------------|--|----|
| order | Time since order arrived (h) | machine time (h) | Due date (h) | | |
| 1 | 1 | 9 | 20 | | 20 |
| 2 | 0 | 7 | 21 | | 21 |
| 3 | 6 | 8 | 12 | | 18 |
| 4 | 5 | 3 | 8 | | 13 |
| 5 | 3 | 12 | 18 | | 21 |

① use FCFS → EPP and Performance of both

① FCFS → 3 → 4 → 5 → 1 → 2

| Seq | TSA ↓ | MT (h) | D.D (h) | Starting | Finishing | Flow Time | Post due hours |
|-----|-------|--------|---------|----------|-----------|-----------|----------------|
| 3 | 6 | 8 | 12 | 0 | 8 | 14 | 0 |
| 4 | 5 | 3 | 8 | 8 | 11 | 16 | 3 |
| 5 | 3 | 12 | 18 | 11 | 23 | 26 | 8 |
| 1 | 1 | 9 | 20 | 23 | 32 | 33 | 12 |
| 2 | 0 | 7 | 21 | 32 | 39 | 39 | 18 |
| | | 39 | | | Sum | 128 | 38 |
| | | | | avg | | 25.6 | 7.6 hours |

avg Flow Time = 25.6 hours

avg post due hours = 7.6 hours

EDD :- 4 → 3 → 5 → 1 → 2

| Seq | Time since order arrived | Machine time | ↓ due-date (h) | S | F | Flow Time | Past due hours |
|----------------|--------------------------|--------------|----------------|------------|----|-----------|----------------|
| 4 | 5 | 3 | 8 | 0 | 3 | 8 | 0 |
| 3 | 6 | 8 | 12 | 3 | 11 | 17 | 0 |
| 5 | 3 | 12 | 18 | 11 | 23 | 26 | 5 |
| 1 | 1 | 9 | 20 | 23 | 32 | 33 | 12 |
| 2 | 0 | 7 | 21 | 32 | 39 | 39 | 18 |
| Mod 2 sum = 39 | | | | avg = 24.6 | | 24.6 | 7 |

avg Flow Time = 24.6 hours < 25.6 (FCFS)

avg past due hours = 7 hours < 7.6 (FCFS)

by using the EDD we reduce the avg flow time and past due time but not a widely difference between the 2 rules since the sequences are very close -- but changing order 3 and 4 reduces the averages (not sufficiently)

| Job | Time since order arrived (D) | Processing Time (d) | Due-date - days - | ① use FCFS, EDD |
|-----|------------------------------|---------------------|-------------------|-----------------|
| A | 13 | 8 | 36 | ② compare then |
| B | 15 | 4 | 42 | |
| C | 17 | 4 | 39 | |
| D | 22 | 3 | 53 | |
| E | 24 | 10 | 45 | |

① FCFS :- $E \rightarrow D \rightarrow C \rightarrow B \rightarrow A$

| Seq | Start | Processing Time | Finish | due date | days past due | Time since order arrived | Flow Time | → Performance |
|-----|-------|-----------------|--------|----------|---------------|--------------------------|-----------|---------------------|
| E | 0 | 10 | 10 | 45 | 0 | 24 | 34 | ① avg Flow Time |
| D | 10 | 3 | 13 | 53 | 0 | 22 | 35 | = 36.2 days |
| C | 13 | 4 | 17 | 39 | 0 | 17 | 34 | |
| B | 17 | 4 | 21 | 42 | 0 | 15 | 36 | ② avg days past due |
| A | 21 | 8 | 29 | 36 | 0 | 13 | 42 | = Zero |

② EDD :- $A \rightarrow C \rightarrow B \rightarrow E \rightarrow D$

| Seq | Start | Processing Time | Finish | due date | days past due | Time since order arrived | Flow Time | → Performance |
|-----|-------|-----------------|--------|----------|---------------|--------------------------|-----------|----------------------|
| A | 0 | 8 | 8 | 36 | 0 | 13 | 21 | ① avg Flow Time |
| C | 8 | 4 | 12 | 39 | 0 | 17 | 29 | = 36.4 days |
| B | 12 | 4 | 16 | 42 | 0 | 15 | 31 | |
| E | 16 | 10 | 26 | 45 | 0 | 24 | 50 | ② avg day - past due |
| D | 26 | 3 | 29 | 53 | 0 | 22 | 51 | = Zero |